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? 1. Please indicate the type of organization with which you are associated:(select one)

- Academic Institution
- For Profit Organization
- Foreign Awardee
- Individual Awardee
- Non-Profit Organization
- School District
- Tribal Organization

? 2. Please indicate your involvement with the NSF grants process: (select all applicable)

- FastLane Contact
- Financial Administrator
- FastLane Financial Function User
- Other

? Please describe:

ab

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? 3. How many active awards from NSF does your institution currently manage?

- 1
- 2 - 5
- 6 - 10
- 11 - 29
- 30 - 99
- 100 or more

? 4. Do you use online help within FastLane?

- No
- Yes

? Did the information provided help to resolve your issue?

- No
- Yes

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? 5. What is the average time between submitting the cash request to receiving the funds in your bank account? (select one)

- 1-2 days
- 2-3 days
- 3-4 days
- Over 4 days

? 6. Does the processing time and current # of days required to deposit funds into your account pose a problem for your organization?

- No
- Yes

? If yes, please explain:

ab

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? 7. Would your organization benefit from a next day deposit into your bank account for requested funds?

- No
- Yes

? If yes, please explain:

ab

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? 8. Would your organization be interested in requesting cash on a grant-by-grant basis if the NSF technology and business processes supported direct data entry, an electronic data upload from your institution's financial system, and/or a spreadsheet upload feature to submit an itemized cash request for each grant?

- No
- Yes

? If yes, how would this type of change impact your workload?

ab

? 9. Does your organization currently have the financial system capabilities to request cash on a grant-by-grant basis?

- No
- Yes

? 10. Does your organization currently have the human capital resources to request cash on a grant-by-grant basis? (select one for each type)

- No
- Yes

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? 11. Would the availability of the following additional data tools benefit your organization? (select all that may interest you)

- Financial Status At-a-Glance: for each award - to provide award information, total amount authorized, disbursements, and un-liquidated balance details with graphs and charts
- Obligation Summary Report: for all awards - list of all awards, start date, expiration date, amount authorized, FFR/FCTR disbursements, un-liquidated balance, FFR/FCTR report date, and FFR/FCTR reporting status
- Payment History
- Other

? Please describe:

ab

? 12. Has your organization used the Federal Financial Report (FFR) for expenditure reporting?

- No

? If no, how can we help you with the transition?

ab

- Yes

? If yes, compared to the FCTR submission process, is the FFR process..

- Easier
- No significant change
- More difficult

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? 13. Has your organization been visited within the last two years by the NSF Grantee Cash Management Section?

- No

? If no, would you like for us to make plans to visit your organization?

- No
- Yes

? If you would welcome a visit, please provide:

- your name
- name of institution
- phone #
- e-mail

ab

- Yes

? If yes, was the meeting helpful?

- No

Yes

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? 14. Have you contacted the NSF Grantee Cash Management Section via phone or e-mail over the last several months?

No

Yes

? Were you satisfied with the response?

No

Yes

? Was the representative courteous and professional?

No

Yes

? Was the representative knowledgeable about your issue?

No

Yes

? Did the representative resolve your issue?

No

Yes

? How would you grade your overall experience requesting service?

Excellent

Very Good

Good

Fair

Poor

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? 15. Please provide suggestions for improving the level of communication between your organization and your corresponding NSF Grantee Cash Management accountant:

? 16. Please provide suggestions on how NSF might further enhance and improve our financial functions and operations:

? 17. NSF participates in professional and industry conferences including National Council of University Research Administrators (NCURA), Society of Research Administrators (SRA), and NSF Regional Conferences.

Please identify other conferences focusing on Financial Administrators where you think NSF grantees would benefit from our involvement: