

Tennessee Valley Authority Valley Relations Stakeholder Survey

(Valley Relations Representative Name) is your Valley Relations representative.

The mission of Valley Relations is to provide accurate and timely information about TVA to public officials who serve the TVA area. Your feedback is very important to us and will allow us to better serve you.

About your Responses

- The data you provide will only be used by TVA's Valley Relations team.
- Your individual data (ratings) will not be reported. Your ratings will be combined with those from other stakeholders and reported in aggregate form (e.g., counts, averages, standard deviations).
- Your written comments may be reported as you provide them.
- Professional survey research standards are used and applied throughout this project.

Please indicate your Office:

- | | |
|--|--|
| <input type="checkbox"/> Congressional Staff | <input type="checkbox"/> City Mayor |
| <input type="checkbox"/> County Mayor/Judge
Executive/Commission
Chair/County Supervisor | <input type="checkbox"/> State Legislator/State
Staff |

Please use the scale below as you respond to each of the following items. "Good" or "positive" ratings are on the right. "Poor" or "negative" ratings are on the left.

My Valley Relations representative. . .	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
• effectively addresses my concerns regarding TVA activities (e.g., policies, programs, and initiatives).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• helps me better understand TVA activities (e.g., policies, programs, and initiatives).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• provides me with information that I requested	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• provides me information in a timely manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• informs me about TVA activities (e.g., projects, initiatives, announcements).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I am satisfied with the service my Valley Relations representative provides.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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In this section, you have the opportunity to provide us with written comments.

What does your Valley Relations representative do well?

Is there a particular project or issue where she/he was especially helpful?

How can your Valley Relations representative better serve you and your community?

How can TVA better serve you and your community?

THANK YOU for participating! Please mail your responses back to us using the envelope provided by XXXXX date.