

**National Kidney Disease Education Program's Health Professional Web site User
Satisfaction Survey**

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0486). Do not return the completed form to this address.

Thank you for choosing to take part in NKDEP's survey about the website and patient education videos. This survey will take an average of 5 minutes to complete. Your answers will be used to improve the website including videos. Please be assured that your identity and answers will be kept confidential to the extent permitted by law and will not be shared with anyone outside the study. Once again, thank you for your time.

- 1) Have you seen any of the videos on the video library page?
 Yes No (If no, terminate and count as incomplete.)

- 2) Do you educate patients about diabetes, hypertension, or kidney disease?
 Yes No (If no, terminate and count as incomplete)
 Not sure (If not sure, terminate and count as incomplete.)

- 3) Overall, how useful do you find NKDEP's Health Professionals section?
 Very useful
 Somewhat useful
 Not very useful
 Not at all useful
 I have not read or used enough of the Health Professionals section to respond accurately.
 Other: _____

- 4) How would you rate the information provided in the videos that you viewed?

	Excellent	Good	Fair	Poor	Did not view
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What do the kidneys do?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is chronic kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How can I reduce my risk for kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is there a connection between heart disease and kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What are the symptoms of kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you check for kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Why did you test me for kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Can kidney disease get better?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What changes do I need to make because I have kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are there medications for kidney disease?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Will I need dialysis?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is dialysis?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is a kidney transplant an option?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5) Do you have any additional comments on any of the videos? If you have no additional comments, just indicate as “No comment.”

	Comments
What do the kidneys do?	
What is chronic kidney disease?	
How can I reduce my risk for kidney disease?	

Is there a connection between heart disease and kidney disease?	
What are the symptoms of kidney disease?	
How do you check for kidney disease?	
Why did you test me for kidney disease?	
Can kidney disease get better?	
What changes do I need to make because I have kidney disease?	
Are there medications for kidney disease?	
Will I need dialysis?	
What is dialysis?	
Is a kidney transplant an option?	

6) Overall, how useful were the videos that you viewed?

- Very useful
 Somewhat useful
 Not very useful
 Not at all useful
 Other: _____

7) How easy was it to *skim through* the list of video topics/titles?

- Very easy
 Somewhat easy
 Not very easy
 Not at all easy
 Other: _____

If “Not very easy” or “Not at all easy” is chosen, respondent will be prompted to respond to the following:

What problems did you experience? _____

8) How easy was it to *play* the videos?

- Very easy
 Somewhat easy
 Not very easy
 Not at all easy
 Other: _____

If “Not very easy” or “Not at all easy” is chosen, respondent will be prompted to respond to the following:

What problems did you experience? _____

9) If your patients were to ask questions similar to those in the videos, how likely would you be to model your responses after the videos that you viewed?

- Very likely
- Somewhat likely
- Not very likely
- Not at all likely
- Other: _____

10) Would you like to see more videos on other kidney disease-related topics?

- Yes. If yes, on what topics? _____
- No
- Maybe/Not sure

11) Please provide any additional feedback about the videos: _____

12) On average, how often do you use the NKDEP website?

- This is my first time on the site
- Daily
- A few times a week
- A few times a month
- A few times a year

13) Have you ever recommended the NKDEP website to others?

- Yes

If yes, to whom have you recommended the site? Mark all that apply:

- Health care professionals
- Clinical Laboratory professionals
- Patients
- Family members of patients
- Other: _____
- No
- Can't recall

14) What other topics or content would you like to see added to the NKDEP website?

15) Which topics on the NKDEP website need to be covered in more detail?
