COMPLETE YOUR SURVEY ON-LINE

We would like to invite you to respond to this survey on-line via the Internet as an alternative to completing the paper survey enclosed. If you feel comfortable completing the survey on-line, we encourage you to do so, as it is easy to use and would reduce the time and expense required for us to process your response. The on-line survey should take approximately 30 to 45 minutes to complete. **Please choose only one method of completing the survey**.

Your participation is **voluntary** and completely **anonymous**. Additional information about the anonymity of your responses to this survey is presented on the Instructions page of both the paper and on-line surveys.

Enter the following web address and username to complete the survey on-line:

Web Address: http://www.xyant.com/FAFatiguesurvey.htm

Username: #username#

If you have any questions or concerns about this survey, please contact Katrina Avers at Katrina.Avers@faa.gov.

If you have difficulty accessing the website, please contact Suzanne Thomas by e-mail at <u>suzanne.ctr.thomas@faa.gov</u> or by phone (405) 954-1594.

Thank you.

Purpose. You have been selected to serve as a representative for the population of flight attendants employed by U.S. airlines. Only a few flight attendants from your airline will be receiving this survey, so it is very important that you complete and return this survey to the Civil Aerospace Medical Institute (CAMI). This survey is intended to gather some basic demographic information, and evaluate the nature and frequency of any fatigue you have experienced within your previous bid period.

The FAA's CAMI adheres to Aerospace Medical Association ethical standards, public law, and federal policies for safeguarding the information submitted by participants in this survey. This information will be protected to the extent available under applicable laws and regulations and no individually identifiable information will be included in the published report. Additionally, identifying information will not be retained once the data collection is complete. All responses to survey items are **anonymous**. Only group statistics shall be used in any report. Participation in the survey is completely **voluntary**.

<u>Completing the Survey</u>. We would like to invite you to respond to this survey either on-line via the Internet or through this paper survey. To complete the survey on-line, please refer to the 'Complete Your Survey On-line' insert for instructions. <u>Please choose only one method of completing the survey</u>.

If you elect to complete the enclosed paper survey, please read each statement carefully and indicate your selection by filling in the blank or marking the box that corresponds to the response option(s) of your choice. If the response options do not provide a perfect fit for your unique situation, use your best judgment. If answering an item makes you uncomfortable, skip it and go to the next item. However, some items are required and may be used to route, or direct, you to different items or sections of the survey and should be answered before continuing with the survey. These items are denoted by the word '(Required)' following the item text.

CAMI will process the paper surveys returned by mail. We will continue to process returned surveys until #DATE TBD#.

Please return this survey in the envelope provided. In the event the envelope is missing, please mail your survey to: FAA Civil Aerospace Medical Institute

Flight Deck Human Factors Research Branch, AAM-510 PO Box 25082 Oklahoma City, OK 73125

Paperwork Reduction Act Statement. Note that a federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this collection of information is **#number#**, which expires **#DATE TBD#**.

If you have any questions or concerns about this survey, please contact Katrina Avers at Katrina.Avers@faa.gov.

Definitions. For the purpose of this survey, please use the following definitions.

Duty day: A scheduled period of work that includes flight time, duty time, time spent '*deadheading*' to or from a flight assignment, and training or temporary duty at the direction of your airline. A 'day' is a period of 24 elapsed hours.

Day off: A scheduled period available for leisure and relaxation free from all duties. Designated on a flight attendant's final bid period as **non-duty days**. A 'day' is a period of 24 elapsed hours.

Bid period: A scheduled period that denotes a flight attendant's scheduled days off, scheduled days of flying, vacation, and training.

Reserve: A status in which a flight attendant has scheduled days of availability and scheduled days to be free from availability. Frequently referred to as **'on call'**.

Segment/Leg: A single flight between two airports.

Trip: A series of segments/legs beginning and ending at a flight attendant's assigned domicile/base.

Layover: A period available for rest between flight segments or trips. Can occur either at home or away from home.

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response that best describes your experience as a flight attendant **within your previous bid period**. Some items are used to route, or direct, you to different items or sections of the survey and should be answered before continuing with the survey. These items are denoted by the word **'(Required)'** following the item text.

wo	RK BACKGROUND
1.	Are you currently employed as an <u>active</u> flight attendant for a U.S. airline (i.e., have flown within the previous bid period)? (Required) Yes No (Stop here and return the survey in the envelope provided)
2.	How long have you been a flight attendant for the single or multiple airlines you have worked for in your lifetime? (Required)
	Less than 1 month (Stop here and return the survey in the envelope provided) 16 to 25 yrs 1 month to 5 yrs 26 to 35 yrs
	6 to 15 yrs 36 yrs or more
3.	How many airlines have you worked for <u>as a flight attendant</u> in your lifetime?
	1 2-3 4-5 6-7 8-9 10 or more
4.	How long have you been a flight attendant for your current airline? Please include any time on furlough. (Required) Less than 1 month (Stop here and return the survey in the envelope provided) 16 to 25 yrs 1 month to 5 yrs 26 to 35 yrs 6 to 15 yrs 36 yrs or more
5.	Is your position represented by a flight attendant union at your <u>current</u> airline?
6.	Which type of airline do you <u>currently</u> fly for?
	Low-cost: Industry recognizes as operating under a low-cost business model, with lower infrastructure costs and higher rates of productivity (e.g., Southwest, US Airways, JetBlue).
	Regional: Provides service from small cities, using primarily regional jets to support the network carriers hub and spoke systems (e.g., Sky West, American Eagle, Express Jet).
	Network Carrier: Operates a significant portion of flights using at least one hub where connections are made for flights on a spoke system (e.g., American, United, Continental).
	Other Carrier: Other airline not listed above that operates within a specific niche market (e.g., Hawaiian Airlines).
7.	What is your flight attendant seniority out of the total seniority list at your <u>current</u> airline?
8.	How many days were in your previous bid period (including on duty, off duty, and training)?
9.	To what extent was your previous bid period your preferred schedule (or first choice bid request)? Not at all Limited extent Moderate extent Considerable extent Great extent

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe your typical experiences as a flight attendant **within your previous bid period**.

10.	To what extent were you successful (via trades, etc.) in creating your preferred schedule?
	Not at all Limited extent Moderate extent Considerable extent Great extent
11.	How many times were you required to change your work schedule on short notice?
	Never 1-2 3-4 5-6 7-8 9 or more
12.	How many times did you voluntarily exchange either flight segments/legs or trips with colleagues?
	Never 1-2 3-4 5-6 7-8 9 or more
13.	How many times did you pick up extra flying time (not including time 'on reserve')?
	Never (Skip to item 15) 1-2 3-4 5-6 7-8 9 or more
14.	Approximately, how much extra flying time did you pick up (not including time 'on reserve')?
	1 to 8 hrs 9 to 16 hrs 17 to 24 hrs 25 to 32 hrs 33 hrs or more
15.	What was the seating capacity of the aircraft you typically flew?
	Fewer than 50 151 to 250 351 to 450 551 or more
	50 to 150 251 to 350 451 to 550
16.	How many passengers were you personally responsible for on a typical flight segment/leg?
	passengers per flight attendant
17.	How many hours was your typical flight segment/leg?
	Less than 1 hr 1-2 hrs 3-4 hrs 5-6 hrs 7 hrs or more
18.	What percentage of the flights that you flew went to countries outside the United States?
	None 1-15% 16-30% 31-45% 46-60% 61-75% 76-100%
4.0	
19.	What percentage of the time did you work in each type of service? (Total must sum to 100%.)
	Economy %
	Business %
	First Class %
	Premium Service %
	Total (Must sum to 100%) %
20.	In what time zone did you live?
	Eastern Central Mountain Pacific Hawaiian Alaska Other
• •	
21.	In what time zone was your assigned work domicile/base?

Within your previous bid period...

22.	How long did it typically take you to travel from your home to your assigned domicile/base?
23.	What modes of transportation did you typically use when traveling from your home to your assigned domicile/base? [Mark all that apply] Personal vehicle Bus Taxi Boat/ferry
24.	Did you have a second paid job in addition to your flight attendant position? Yes No (Skip to item 26)
25.	How many hours did you work at your second paid job? hrs per bid period
26.	What home responsibilities did you have? [Mark all that apply]
	Children younger than school age in the home Parents with special needs in the home
	Children with special needs in the home Parents with special needs outside the home
	School aged children in the home Pets
	Children outside the home None
	Spouse or significant other in the home Other (Please specify)
	Spouse or significant other with special needs in the home
	If Other, please specify.

WORKLOAD AND DUTY TIME

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe your typical experiences as a flight attendant within your previous bid period.

Reserve Status

27.	What percentage of your bid period was scheduled 'on reserve'? None (Skip 1-15% 16-30% 31-45% 46-60% 61-75% 76-100% to item 33)
28.	What percentage of your bid period were you without a flying assignment when 'on reserve' ?
	None 1-15% 16-30% 31-45% 46-60% 61-75% 76-100%
29.	Which type of reserve were you assigned?
	'On reserve' NOT at the airport (must be near airport and report for duty within 1-2 hours of receiving a call)
	On reserve' at airport (must stay at the airport for immediate boarding of flight)
	Both 'on reserve NOT at the airport' and 'on reserve at airport'
30.	When 'on reserve' at the airport, were you required to perform other duties (e.g., board flights for late-arriving flight
	attendants, distribute company materials)?
	Was not 'on reserve' at the Yes No

Witl	in your previous bid period…
31.	When 'on reserve', what was the <u>minimum</u> number of hours Less than 1 hr 1-2 hrs 3-4 hrs 5-6 hrs 7 hrs or mor <u>prior to report time</u> that you were notified?
32.	When 'on reserve', what was the average number of hours
	Less than 1 hr 1-2 hrs 3-4 hrs 5-6 hrs 7 hrs or mor prior to report time that you were notified?
Dut	<u>/ Time</u>
Witi	in your previous bid period
33.	What was the minimum number of duty days you worked
	0 1 2 3 4 5 6 7 in a 7-day week?
34.	What was the <u>average</u> number of duty <u>days</u> you worked
	0 1 2 3 4 5 6 7 in a 7-day week?
35.	What was the maximum number of duty days you worked
	0 1 2 3 4 5 6 7 in a 7-day week?
36.	What was the 0 1 2 3 4 5 6 7
	0 1 2 3 4 5 6 7 minimum number of flight segments/legs you flew in a duty day?
37.	What was the minimum number of
	hours you worked in a duty day? hrs
	flight hours you worked in a duty day? hrs
	hours on duty between flight segments/legs in a duty day (e.g., 'sit time')? hrs
38.	What was the average number of
	hours you <u>worked</u> in a duty day? hrs
	flight hours you worked in a duty day?
	hours <u>on duty between flight segments/legs</u> in a duty day (e.g., 'sit time')? hrs

Within your previous bid period...

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39.	What was the <u>maximum</u> number of
	hours you worked in a duty day?hrs
	flight hours you worked in a duty day?
	hours on duty between flight segments/legs in a duty day (e.g., 'sit time')? hrs
40.	What percentage of the time did you have the opportunity to leave the aircraft between flight segments/legs?
	None (Skip 1-15% 16-30% 31-45% 46-60% 61-75% 76-100% to item 42)
41.	How many minutes did you typically have <u>off</u> the aircraft between <u>flight segments/legs</u> ?
	more
42.	
	Yes No (Skip to item 46)
43.	What percentage of the time were you able to take your scheduled breaks?
	None (Skip 1-15% 16-30% 31-45% 46-60% 61-75% 76-100% to item 46)
44.	What percentage of the time did your airline provide you with crew rest facilities (e.g., chair, bed)?
	None 1-15% 16-30% 31-45% 46-60% 61-75% 76-100%
45.	How long were your typical scheduled breaks?
	1 to 14 min 15 to 19 min 20 to 29 min 30 to 44 min 45 min or more
46.	What percentage of your flights were delayed?
	None (Skip to item 48) 1-15% 16-30% 31-45% 46-60% 61-75% 76-100%
47.	When your flights were delayed, how long was the typical delay?
	1 to 14 min 15 to 19 min 20 to 29 min 30 to 44 min 45 min or more
48.	When the cabin door was opened at the end of your duty day, how long did it take you to get to your accommodations?
	1 to 14 min 15 to 19 min 20 to 29 min 30 to 44 min 45 min or more
49.	How long was your typical wait for transportation to your accomodations?
43.	1 to 14 min 15 to 19 min 20 to 29 min 30 to 44 min 45 min or more
50.	How many times did you stay in the following accommodations?
	Home
	Hotel
	Trailer
	Airport lounge
	Other (Please specify)

Within your previous bid period ...

51. How many times did you report for duty during each of the following time periods?

0000 to 0359 hrs	
0400 to 0759 hrs	
0800 to 1159 hrs	
1200 to 1559 hrs	
1600 to 1959 hrs	
2000 to 2359 hrs	

52. How many times did your <u>duty day end</u> during each of the following time periods?

0000 to 0359 hrs	
0400 to 0759 hrs	
0800 to 1159 hrs	
1200 to 1559 hrs	
1600 to 1959 hrs	
2000 to 2359 hrs	

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe your typical experiences as a flight attendant **within your previous bid period**.

Continuous Duty Overnight

Continuous Duty Overnight (CDO): A duty day that begins in the evening and runs all night or ends the following morning. Although a break may be provided, it is less than the reduced rest period and the flight attendant remains on duty between flights segments/legs. Also referred to as a "stand-up" or "red eye".

53. Did you fly any CDOs within your previous bid period?

	Yes
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No (Skip to item 61)

54. How many CDOs within your previous bid period were...

	'all night'?							
	'night into day'?							
55.	How many flight segments/legs were typically assig	ned du	uring a CD	0?				
	1-2 3-4 5-6		7-8		9 01	rmore		
56.	Describe the typical <u>scheduled ground time</u> (peric experienced when on a CDO.	od of re	est while or	n duty bei	tween flig	ht segmer	וts/legs) זי	/ou
			Less					9 hrs or
	1	None	than 1 hr	1-2 hrs	3-4 hrs	5-6 hrs	7-8 hrs	more
	Hours of scheduled ground time							
	Hours <u>available for sleep</u> during the <u>scheduled</u> ground time							
	Hours slept during the scheduled ground time							

Within your previous bid period...

57. Did your airline provide periods of 'on board' crew rest when on CDOs?

	Yes		No (Skip to item 59)
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- 58. Did your airline provide 'on board' crew rest facilities when on CDOs?
 - Yes No
- 59. What percentage of the time did you stay in each of the <u>following</u> accommodations when on <u>CDOs</u>? (Total must sum to 100%.)

	Home
	Hotel %
	Trailer %
	Airport lounge %
	Other %
	Total (Must sum to 100%) %
60.	Please rate the typical quality of rest you experienced when on CDO? Very poor Poor Fair Good Very good
Res	t Periods
corre prev	ructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that esponds to the response options that best describe your typical experiences as a flight attendant within your vious bid period.
With	nin your previous bid period
61.	How many hours did your airline designate as the normal minimum rest period? 5 hrs or fewer 6 hrs 7 hrs 8 hrs 9 hrs 10 hrs or more
62.	How many hours did your airline designate as the reduced rest period?
	5 hrs or fewer 6 hrs 7 hrs 8 hrs 9 hrs 10 hrs or more
63.	How many times were you
	scheduled for the normal minimum rest period?
	scheduled for <u>reduced rest</u> ?
	required to take <u>unscheduled reduced rest</u> ?
64.	How many times did you work seven consecutive duty days without 24 hours of rest?
	0 1 2 3 4 5 6 or more
	How frequently did your airline designate your previous <u>24-hour period free from duty</u> as a <u>required rest period</u> when notifying you of a trip?
	0 1 2 3 4 5 6 or more

Within your previous bid period...

66.	At the end of your duty day, during your required rest period , typically how many <u>time zones</u> were you <u>away from</u> <u>your home</u> (i.e., your personal residence)?
	0 1 2 3 4 5 6 or more
67.	
	Never Rarely Occasionally Frequently Always My job requires that I work hard Image: State Stat
	My job requires that I work fast
	My job requires that I work excessive amounts
	My job has conflicting demands
SLE	EEP DEMOGRAPHICS
corr	t ructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that esponds to the response options that best describe your typical experiences as a flight attendant within your vious bid period .
Wit	hin your previous bid period
68.	How many <u>nights</u> (or days) did you sleep at <u>home</u> ?
	nights (or days) (If 0 (zero), skip to item 77)
69.	When at <u>home</u> , how many nights (or days) did you
	have a problem falling to sleep?
	take a prescribed medication to help you sleep?
	take an over-the-counter medication to help you sleep?
	use alcohol to help you sleep?
	use melatonin to help you sleep?
70.	When at <u>home</u> , how many times did you take a nap?
	None 1-5 6-10 11-15 16-20 21 or more
71.	During what time period did you typically sleep when at <u>home</u> ?
	Day time Both
72.	After going to bed, how long did it typically take you to fall asleep when at home?
	0-5 min 6-10 min 11-15 min 16-20 min 21-25 min 26-30 min 31 min or more
73.	In a 24-hour period , how many times did you <i>typically</i> wake up during your sleep period when at <u>home</u> ?
	0 (Skip to 1 2 3 4 5 or more item 75)
74.	When you awoke at home, during your sleep period, how many minutes did it typically take you to fall back to sleep?

21-25 min

26-30 min

31 min or more

16-20 min

11-15 min

0-5 min

6-10 min

75.	How many hours of sleep did you typically get in a 24-hour period when at home?
	hrs
76.	What was your overall quality of sleep when at <u>home</u> ?
	Very poor Poor Fair Good Very good
77.	How many <u>nights</u> (or days) did you sleep <u>away from home</u> ?
	nights (or days) (If 0 (zero), skip to item 86)
78.	When away from home , how many nights (or days) did you
	have a problem falling to sleep?
	take a prescribed medication to help you sleep?
	take an over-the-counter medication to help you sleep?
	use alcohol to help you sleep?
	use melatonin to help you sleep?
79.	How many times did you take a nap when away from home?
	None 1-5 6-10 11-15 16-20 21 or more
80.	During what time period did you typically sleep when away from home?
	Day time Night time Both
81.	After going to bed, how long did it typically take you to fall asleep when away from home?
	0-5 min 6-10 min 11-15 min 16-20 min 21-25 min 26-30 min 31 min or
	more
82.	In a 24-hour period how many times did you typically wake up during your sleep period when <u>away from home</u> ?
	0 (Skip to 1 2 3 4 5 or more item 84)
83.	When you awoke away from home , during your sleep period, how many minutes did it typically take you to fall back
	to sleep?
84.	How many hours of sleep did you typically get in a 24-hour period when away from hrs
	<u>home</u> ?
85.	What was your overall quality of sleep when away from home?
	Very poor Poor Fair Good Very good
86.	On your <u>days off</u> , what time did you typically
	go to bed?
	get out of bed?

Within your previous bid period...

87. Indicate to what extent each factor interfered with your sleep during a typical sleep period 'at home' and 'away from home'. Away from home

At home

Physical 1 2 3 4 5 NA Quality of sleep surface	Extent Factor Interfered with Sleep	1=Not at all 2=Limited extent 3=Moderate extent 4=Considerable extent 5=Great extent NA=N/A (Not applicable)				1=Not at all 2=Limited extent 3=Moderate extent 4=Considerable extent 5=Great extent NA=N/A (Not applicable)									
Bedding material (e.g., blanket, sheet). Image: Comfort of clothing. Image: Comfort of clothing. Temperature. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Humidity. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Humidity. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Ventilation. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Random noise events. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Constant background noise. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Lighting. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Hunger. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing. Hunger. Image: Comfort of clothing. Image: Comfort of clothing. Image: Comfort of clothing.<	Physical	1	2	3	4	5	NA		1	2	3	4	5	NA	
Comfort of clothing. Temperature. Humidity. Ventilation. Random noise events. Constant background noise. Image: Imag	Quality of sleep surface							[
Temperature. Humidity. Wentilation Random noise events. Image: Image: <td>Bedding material (e.g., blanket, sheet).</td> <td></td>	Bedding material (e.g., blanket, sheet).														
Humidity Ventilation Random noise events Constant background noise Ighting Lighting Inipsto the bathroom Image:	Comfort of clothing							[
Ventilation Random noise events Constant background noise Lighting Lighting Trips to the bathroom Image: Image: </th <td>Temperature</td> <td></td>	Temperature														
Random noise events	Humidity														
Constant background noise. Lighting. Trips to the bathroom. Image: Thirst. Image: <	Ventilation							[
Lighting. Trips to the bathroom. Hunger. Hunger. Hunger. Hirst. Respiratory factors (e.g., asthma). Bed partner. Hunger. Hunger. <t< th=""><td>Random noise events</td><td></td><td></td><td></td><td></td><td></td><td></td><td>[</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Random noise events							[
Trips to the bathroom. Hunger. Hunger. Image: Image: <	Constant background noise							[
Hunger Thirst Respiratory factors (e.g., asthma) Bed partner Image: Imag	Lighting														
Thirst Respiratory factors (e.g., asthma) Bed partner Family responsibilities (e.g., children) Phone calls from scheduling Privacy Time zone changes/jet lag Readiness for sleep Personal worries Stress	Trips to the bathroom							[
Respiratory factors (e.g., asthma) Bed partner Family responsibilities (e.g., children) Phone calls from scheduling Privacy Image: Description of the second	Hunger							[
Bed partner Image: Construction of the system of	Thirst							[
Family responsibilities (e.g., children) Image: Children in the second s	Respiratory factors (e.g., asthma)														
Phone calls from scheduling Image:	Bed partner							[
Privacy Image: Constraint of the second se	Family responsibilities (e.g., children)														
Time zone changes/jet lag Image: Changes/jet lag Readiness for sleep Image: Changes/jet lag Personal worries Image: Changes/jet lag Fear of over sleeping Image: Changes/jet lag Stress Image: Changes/jet lag	Phone calls from scheduling							[
Readiness for sleep Image: Constraint of the stress for sleeping Personal worries Image: Constraint of the stress for sleeping Fear of over sleeping Image: Constraint of the stress for sleeping Stress Image: Constraint of the stress for sleeping	Privacy							[
Personal worries Image: Imag	Time zone changes/jet lag							[
Fear of over sleeping Image:	Readiness for sleep														
Stress	Personal worries														
	Fear of over sleeping														
Other	Stress							[
	Other							[

HEALTH

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe your health within your previous bid period.

88.	How would you rate	your overall physic	cal health?		
	Very poor	Poor	Fair	Good	Very good

Within your previous bid period...

89.	How would you rate your overall mental health?
	Very poor Poor Fair Good Very good
90.	How would you describe your overall quality of life?
	Very poor Poor Good Very good
91.	How many times did you exercise in a week?
	Did not routinely 1-2 3-4 5-6 7 or more exercise (Skip to item 93)
92.	How many minutes was your regular exercise period?
	0-15 16-30 31-45 46-60 More than 60
93.	On duty days, how many 8 oz. glasses of water did you typically drink in a 24-hour period?
	0 1-2 3-4 5-6 7-8 9 or more
94.	On duty days, how many meals did you typically eat in a 24-hour period?
	0 (Skip to item 96) 1 2 3 4 5 or more
95.	Of the meals you ate in a typical duty day, how many were relatively well-balanced and healthy?
	0 1 2 3 4 5 or more
96.	Describe your typical diet/eating pattern?
	Very unhealthy Unhealthy Healthy Very healthy
97.	Which of the following tobacco products did you typically use in a 24-hour period?
	None (Skip to Cigarettes Cigars Pipe Chew/dip Other item 99)
98.	Approximately how many times did you typically use tobacco products in a 24-hour period?
	0 1 2 3 4 5 or more
99.	How many servings of alcohol did you typically drink in a 24-hour period (e.g., 1 servings = 1 bottle of beer, 1 glass of wine, 1 shot of liquor)?
	0 1 2 3 4 5 or more
100	. How many servings of caffeinated coffee/tea/cola did you typically drink in a 24-hour period?
	0 1 2 3 4 5 or more

FATIGUE

Instructions: Read each statement carefully and indicate your response by filling in the blank or marking the box that corresponds to the response option(s) that best describe your typical experiences as a flight attendant **within your previous bid period**.

Within your previous bid period...

101. Did you experience fatigue while on duty?

Yes

No (Skip to item 104)

Extent Contributed to Perceived Fatigue

Within your previous bid period...

102. Which of the following factors do you think contributed to your fatigue while on duty? [Mark all that apply]

	Workload		Family demands
	Work pace		Physical health
	Work schedule		Other (Please specify)
103. W	ere any of the following aspects of your pe	rfor r	nance affected by fatigue? [Mark all that apply]
	Preflight safety briefing		
	Provision of snacks/drinks		
	Provision of meals		
	Response to passenger needs (includes	s ser	vice and safety related items)

Cabin safety (e.g., arming/disarming doors, verifying carry-on items stowed or seatbelts fastened)

Cabin security (e.g., passenger risk assessment)

Other (Please specify)

104. Approximately how many times did you experience micro-sleep (brief inadvertent "nodding off") while working on a flight segment/leg?

0		7-9
1.	3	10 or more
4-	6	

Instructions: The following events are intended to provide information regarding your typical experiences as a flight attendant **within your previous bid period**. Read each event carefully and indicate the <u>frequency with which each</u> <u>event occurred</u> and the <u>extent to which each event contributed to your perceived level of fatigue</u>. If an event did not contribute to your perceived fatigue, select '*Not applicable*'.

Frequency of Occurrence

			ely asionally quently					2=L 3=N 4=C 5=V	onside ery gre		tent it	-
	1	2	3	4	5	1		2	3	4	5	NA
Light turbulence							7					
Moderate turbulence		\square	\square	\square	\square		Ī	\square	\square	\square	\square	
Severe turbulence				\square		Ē	Ī	\square	\square	\square		
Weather conditions							Ī					
High cabin temperature				\square		Γ	7	\square	\square		\square	
Low cabin temperature				\square		Ē	Ī	\square	\square		$\overline{\Box}$	
Faulty cabin pressure		\square		$\overline{\Box}$	\square		Ī	\square	\square		\square	
Loud noises	\square	\square	\square	\square	\square		Ī	\square	\square	\square	\square	\square
Contaminated cabin air												
Lack of crew rest facilities (e.g., chair, bunk)												

Flight Attendant Duty/Rest/Fatigue Survey Frequency of Occurrence E

OMB #: TBD##

Extent Contributed to Perceived Fatigue

		1=Nev 2=Rare 3=Occ 4=Freq 5=Alwa	ely asionally juently					2=L 3=N 4=C 5=V	onsider ery gre			
	1	2	3	4	5		1	2	3	4	5	NA
Flying 3 or fewer flight segments/legs in a day												
Flying 4 or more flight segments/legs in a day												
6-9 hour duty day												
10-13 hour duty day												
14 hour or longer duty day												
Long flights (over 5 hours)												
Unpredictable schedule						Γ		\Box				
Consecutive continuous duty overnight (CDO)												
Early morning report												
Night flying (back of the clock)												
Rotating schedule												
Quick shift turnaround (less than 9 hr rest period) 7 or fewer consecutive duty days												
8-13 consecutive duty days							-					
14 or more consecutive duty days							4		\square			H
						L		<u> </u>	<u> </u>			
Jet lag												
Short Delays (15 min to 2 hrs)						Ļ	_					
Long Delays (3 hrs or more)						Ļ						
Short layovers												
Long layovers						Ļ		\square				Ц
Inadequate crew staffing						Ļ	_				Ц	
Interactions with crew members						Ļ						
Unruly or hostile passengers						Ļ						
Inebriated passengers						Ļ	_					
Passenger with a medical problem												
Emergency situations						Ļ		\square				
Luggage handling						Ĺ						Ц
Operation of food/beverage carts												
Dehydration												
Meals with poor nutrition					\square	Γ					\square	
No breaks			$\overline{\Box}$	\square	\square	Γ		\square	\square	\square	\square	\square
Missed breaks	\square	\square	\square	\square		Г	ī	$\overline{\Box}$	\square	\square	\square	Ē
Missed meals	\square	\square	\square	\square	\square		7				Ē	\square
Personal health (e.g., headache, congestion)												
Other (Please specify)												

Within your previous bid period...

105. What strategies die	you use to cope with	h fatigue <u>when 'off duty'</u> ?	[Mark all that apply]
--------------------------	----------------------	------------------------------------	-----------------------

\neg $$ $$ $$	·	
Did not experience fatigue	Take stimulants (e.g., ephedrine)	Take walk
Eat nutritious meals	Increase tobacco	Use isometric exercises
Eat multiple meals or snacks	Decrease tobacco	Use cardio exercises
Increase simple carbohydrates (e.g.,	Increase alcohol	Use relaxation techniques (e.g.,
sugars)	Decrease alcohol	meditation, yoga, tai chi)
Decrease simple carbohydrates	Develop good sleep habits	Take cold shower
(e.g., sugars)	Take naps	Increase exposure to bright light
	Take breaks	(e.g., sun)
Take vitamins		Change work schedule
Use caffeine (e.g., energy drinks,	Rest in provided area	Prioritize tasks
coffee)	Stretch muscles	Other (Please specify)
Other, please specify.		

106. What strategies did you use to cope with fatigue when 'off duty'? [Mark all that apply]

Did not experience fatigue		Take stimulants (e.g., ephedrine)		Take walk
Eat nutritious meals		Increase tobacco		Use isometric exercises
Eat multiple meals or snacks		Decrease tobacco		Use cardio exercises
Increase simple carbohydrates (e.g.,		Increase alcohol		Use relaxation techniques (e.g.,
sugars)		Decrease alcohol	·	meditation, yoga, tai chi)
Decrease simple carbohydrates		Develop good sleep habits		Take cold shower
(e.g., sugars)		Take naps		Increase exposure to bright light
Drink plenty of water		Take breaks		(e.g., sun)
Take vitamins		Take breaks		Change work schedule
Use caffeine (e.g., energy drinks,		Rest in provided area		Prioritize tasks
coffee)		Stretch muscles		Other (Please specify)
If Other, please specify.				
	_			
			_	

WORK ENVIRONMENT

Instructions: Read each question carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe your typical experiences as a flight attendant <u>within your current</u> <u>airline</u>.

107. Indicate your level of agreement with the following statements.				
	Strongly			Strongly
	disagree	Disagree	Agree	agree
I am satisfied with my job overall				
I frequently think of quitting				
I am satisfied with the kind of work I do				
108. To what extent do you feel your airline has shown concern for emplo	vees' overall h	ealth?		
	-			
Not at all Limited extent Moderate extent	Conside	erable extent	Greate	extent

	Flight Attendar	nt Duty/Rest/Fatig	gue Surve	у		OMB #: TBD##
109.	To what extent has your airline adjusted schedulin	ng to minimize fatio	gue?			
	Not at all	Moderate extent	Co	nsiderable exte	nt Great e	extent
110.	Indicate your level of agreement with the following					
			Strongly disagree	Disagree	Agree	Strongly agree
	Flight attendant fatigue is a common occurrence					
	I have experienced fatigue when at work		<u> </u>			
	Flight attendant fatigue represents a safety risk					
	Fatigue affects my ability to perform my job effecti					
	Fatigue affects my general health and well-being .	•				
	I have committed errors at work because of my fa					
111.	What type of training or information has your air	rline provided you	regarding	fatigue? [Marl	k all that appl	VÌ
	None (Skip to item 114)	· ·		sroom events		,,
	Bulletins or information packets		nnual cours			
	Single classroom event		Other (Pleas			
	If Other, please specify.			e epoony)		
113.	 Which of the following coping strategies has your [Mark all that apply] Eat nutritious meals Eat multiple meals or snacks Increase simple carbohydrates (e.g., sugars) Decrease simple carbohydrates (e.g., sugars) Drink plenty of water Take vitamins Use caffeine (e.g., energy drinks, coffee) Take stimulants (e.g., ephedrine) Increase tobacco Decrease alcohol Decrease alcohol 	Take Take Take Strei Strei Use Use Use Take Chair	e naps breaks in provided tch muscles walk isometric e cardio exer relaxation t e cold show	l area xercises cises echniques (e.g., er ure to bright ligh	, meditation, ye	
				no cifu)		
	Develop good sleep habits If <i>Other</i> , please specify.		er (Please s	pecity)		
114.	Other than training, are you aware of any efforts b Yes No If Yes, please specify.	y your airline to re	duce fatigu	Je?		

115. What operational changes would you recommend to reduce your risk of fatigue? [Mark all that apply]

No change needed	Limit number of flight segments/legs
Eliminate reduced rest	Schedule fewer flight segments/legs
Eliminate scheduled reduced rest	Limit number of duty hours allowed
Eliminate continuous duty overnights (CDOs)	Shorten duty days
Eliminate consecutive continuous duty overnights	Shorten reserve periods
(CDOs)	Consider time on reserve as duty time
Limit length of flight time allowed in multi-segment CDOs/all night flying	Start scheduled rest period on arrival at hotel (do not
Do not mix continuous duty overnights (CDOs) with early morning report times	 count transportation as part of rest period) Lengthen rest periods
Minimize combination of night and day flying in the same duty day	Do not schedule several hour breaks or 'airport sits' between flight segments/legs
Schedule for days or nights (not rotating)	Schedule enough time between flight segments/legs for
Maintain consistent scheduling	meals
Minimize schedule changes	Provide flight attendants with food and beverage on flight

DEMOGRAPHIC INFORMATION

Instructions: Read each question carefully and indicate your response by filling in the blank or marking the box that corresponds to the response options that best describe you.

116. What kind of sleeper are you?			
Very light	Moderate	Heavy	Very heavy
117. Approximately how many hours of sleep Less than 5 5-6	o do you <u>think you need</u> in a	a 24-hour period	l?
118. Has a physician diagnosed you with an	y of the following medical cor	iditions? [Mark a	ll that apply]
Not diagnosed with medical	Colitis		Hemorrhoids
condition (Skip to item 120) Anemia	Cystitis		High blood pressure
	Depression		High cholesterol
Angina	Diabetes		Kidney stones
Arthritis	Eczema		Severe heart attack
Bronchial asthma	Gall stones		Sinusitis, tonsillitis
Cardiac arrhythmias	Gastric or duodenal ulcer		Varicose veins
Chronic anxiety	Gastritis, duodonitis		Other (Please specify)
Chronic back pain	Headaches		
Chronic fatigue	lieadaciies		
If Other, please specify.			

119. Has your medical condition prevented you from flying a scheduled trip within the past year?

No

Yes

120. Gender:	Female Male
121. Age:	yrs
122. Weight:	lbs
123. Height:	ft
	in

COMMENTS. Identifying information such as names will be deleted; however, if the nature of your comment identifies you, your confidentiality cannot be assured. All comments are subject to the Freedom of Information Act (FOIA).