

UNIVERSITY OF ILLINOIS
AT URBANA - CHAMPAIGN

Office of the Vice Chancellor for Research
Institutional Review Board
528 East Green Street
Suite 203
Champaign, IL 61820



December 20, 2006

Leigh Estabrook
Department of Library Research Center
309 LIS
MC-493

RE: *User Satisfaction with Access to Government Information and Services at Public Libraries and Public Access Computing Centers*
IRB Protocol Number: 06725

Dear Leigh:

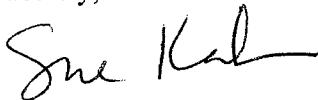
Thank you for submitting the completed IRB-1 form for your project entitled *User Satisfaction with Access to Government Information and Services at Public Libraries and Public Access Computing Centers*. Your project was assigned Institutional Review Board (IRB) Protocol Number 06725 and reviewed. The research activities involving human subjects are exempt from Title 34 – Public Welfare, Part 46 – Protection of Human Subjects, Subpart A – Federal Policy for the Protection of Human Subjects per the following category:

45 CFR 46.101(b)(2): This exemption applies since this research involves online, in person and phone interviews and surveys. No information is collected that could lead to personal identification, nor would disclosure of responses reasonably place participants at risk of criminal/civil liability or be damaging to their financial status, employability, or reputation; therefore, the category 2 exemption may be applied.

This determination of exemption only applies to the research study as submitted. Please note that additional modifications to your project need to be submitted to the IRB for review and exemption determination or approval before the modifications are initiated. To submit modifications to your protocol, please complete the IRB Research Amendment Form (see <http://www.irb.uiuc.edu/forms/amendment.asp>). Unless modifications are made to this project, no further submittals are required to the IRB.

We appreciate your conscientious adherence to the requirements of human subject research. If you have any questions about the IRB process, or if you need assistance at any time, please feel free to contact me or the IRB Office.

Sincerely,



Sue Keehn, Director, Institutional Review Board

c: Lee Rainie
Paul Adams