

**Step One:** Starts the process. The list is capable of being dynamic instead of manually having to edit the page each time.

Tell us about your complaint - Microsoft Internet Explorer

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U.S. Securities and Exchange Commission

Step 1: Let's get started.

Is your complaint concerning

- Problems with buy or sell orders
- Problems with my brokerage firm or broker
- Problems with Cold calling
- Problems with my investment adviser or financial planner
- Problems with my mutual fund
- Problems with IPO allocation or eligibility
- Failure to file required reports with the SEC
- False or misleading statements about a company (including false or misleading SEC reports or financial statements)
- Fraud in the marketing of a securities trading course, program or similar product
- Manipulation of security price or volume
- Fraudulent or unregistered offer or sale of securities

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**Step Two:** Begins the collection process. Where appropriate drop-down lists are program driven versus manual edits.

The screenshot shows a Microsoft Internet Explorer browser window displaying the U.S. Securities and Exchange Commission website. The page title is "Tell us about your complaint - Microsoft Internet Explorer". The address bar shows "F:\WebSites\OPM\CombinedFormStep2.htm". The page header includes the SEC logo and navigation links: Home, Jobs, Fast Answers, Site Map, Search. The main heading is "U.S. Securities and Exchange Commission".

Step 2: Tell us about the firm you have a complaint about.

Form fields:

- Firm name:
- Type of firm:
- Broker, Advisor, or Salesperson:
- Street address:
- Address (cont.):
- City:
- State/Province:
- Zip/Postal code:
- Country:

Left sidebar navigation links:

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Sample of a drop down:

The screenshot shows the same U.S. Securities and Exchange Commission website as above, but with the "Type of firm" dropdown menu open. The menu lists the following options:

- Bank
- Broker-Dealer
- Day Trading Firm
- Insurance Company
- Investment Advisor/Financial Planner
- Market Maker
- Mutual Fund
- Newsletter Company/Investment Publication Company
- On-Line Trading Firm
- Other

The other form fields remain the same as in the previous screenshot.


### Step Three: Collects security information.

Tell us about your complaint - Microsoft Internet Explorer

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**U.S. Securities and Exchange Commission**

Step 3: Please tell us some information about the investment.

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Type of security

Security symbol

Name of Issuer or Security

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**Step Four:** Allows the investor to provide information about the complaint and actions he or she has taken.

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**U.S. Securities and Exchange Commission**

Step 4: Please tell us about the complaint and the actions you have taken.

Please describe your complaint in as much detail as possible, including the full name(s) on the account, the exact type of account, the dates of specific transactions or conversations, the name or ticker symbol of the security(ies) involved, and the names of all the people at the firm you have contacted about this complaint.

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What types of documents would you be able to provide us if requested?

Canceled Checks  
 Correspondence to and from Firm  
 Advertising or Marketing Materials  
 Notes of conversation with Firm  
 Other

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**Tell Us What Action You Have Taken**

Have you complained to the firm?

Yes  No

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Additional information for step four:

Tell us about your complaint - Microsoft Internet Explorer

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### Tell Us What Action You Have Taken

Have you complained to the firm?

Yes  No

Have you contacted any other regulators?

Yes  No

If yes, whom?

FINRA (Financial Industry Regulatory Authority)

State Regulators

Other Federal Regulators

Foreign Regulators

Stock Exchange

Other

Have you taken legal action? If so, what type:

Mediation

Arbitration

Court Action

Describe the details of the legal action you have taken.

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## Step Five: Requests optional personal information:

Tell us about your complaint - Microsoft Internet Explorer


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### U.S. Securities and Exchange Commission



Step 5: Personal Information.

Please read our brochure, [How We Handle Complaints](#), for information on what we will do with your complaint, your legal rights, and options for resolving your complaint.

Yes, send the form to the firm or company.  No, do not send the form to the firm or company. If you choose "no", we will record your complaint in our database, but we cannot help you any further.

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#### Tell Us About Yourself

\* You must complete this information.

Title

\* First name

Middle initial

\* Last name

\* Street address

Address (cont.)

\* City

\* State/Province (required if US or Canada)

\* Zip/Postal code

\* Country

Daytime phone

http://www.sec.gov/search/search.htm Trusted sites

## Additional fields for step five.

Tell us about your complaint - Microsoft Internet Explorer

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Daytime phone

Alternate phone

Fax

\* E-mail

\* Are you a

Next

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**Step Six:** For the investor's convenience, we are offering the option for the investor to be alerted when we have rulemaking or an Enforcement action related to the issue(s) about which they contacted the SEC.

Tell us about your complaint - Microsoft Internet Explorer

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**U.S. Securities and Exchange Commission**

Step 6: Optional email notification

Please email me when there is related rulemaking or SEC Enforcement actions involving this issue.

If you did not provide your email earlier you may enter it here

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**Review Step:** Allows the investor to review their entries and correct inaccuracies or submit the complaint (1 of 3 screens):

SEC Investor Complaint Form - Microsoft Internet Explorer

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**U.S. Securities and Exchange Commission**

**Investor Complaint Form: Review and Submit**

You're not done yet! Please review your complaint before sending it. If you need to correct or add anything, either click on the "Make Changes" button below or use your browser's back button. When everything is in order, click on the "Submit to SEC" button. If you do not wish to submit your complaint electronically, simply [print a copy](#) of this page and either [fax or mail](#) it to us.

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You told us that we may, if appropriate, send your complaint to the firm or company involved.

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**Tell Us About Yourself**

Name Mr. Firstname Lastname

Address Some street  
Some city, SOUTH CAROLINA 12345 UNITED STATES

Daytime Phone 5551212

Alternate Phone 2221212

Fax

Email myemail@email.com

You are a Individual Investor

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**Tell Us About the Firm or Individual You Have a Complaint Against**

Name Firm Name

Type Bank

Broker, Adviser, or Salesperson Mr. Broker

Address 123 Stree  
Some City, VERMONT 20922 UNITED STATES

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Additional information on the review screen (2 of 3):

SEC Investor Complaint Form - Microsoft Internet Explorer

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**Tell Us About Your Investment**

Type of Security Blank check offerings

Name of Issuer or Security Some Issuesr

Security Symbol asdf

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**Tell Us About Your Complaint**

Tell Us About Your Complaint Tell Us About Your Complaint  
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Tell Us About Your Complaint Tell Us About Your Complaint

Can you provide Yes  
cancelled checks?

Can you provide Yes  
correspondence to and from Firm?

Can you provide Yes  
advertising or marketing materials?

Can you provide Yes  
notes of conversation with Firm?

Can you provide  
other materials?

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**Tell Us What Action You Have Taken**

Have you complained Yes  
to the firm?

Regulators Contacted FINRA State Regulators Other Federal Regulators  
Foreign Regulators Stock Exchange  
Other unspecified regulator

Trusted sites

## Additional information on the review screen (3 of 3):

SEC Investor Complaint Form - Microsoft Internet Explorer

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**Tell Us What Action You Have Taken**

Have you complained to the firm?  Yes  No

Regulators Contacted  FINRA  State Regulators  Other Federal Regulators  Foreign Regulators  Stock Exchange  Other unspecified regulator

Action Taken  Mediation  Arbitration  Court Action

Describe the details of the legal action you have taken.

Describe the details of the legal action you have taken.

Describe the details of the legal action you have taken.

**Optional Email Notifications**

Please email me when there is related rulemaking or SEC Enforcement actions involving this issue.

By clicking on "Review Form", you will have a chance to review, make changes, and print your submission.

<https://tts.sec.gov/acts-ics/WEB-INF/html/complaint.jsp>

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Done Trusted sites