## 2008 Post-Election Voting Survey of Local Election Officials

This is an official survey. The Secretary of Defense requests your assistance with this survey, which is designed to improve the absentee voting process. Your answers to these questions, along with your comments or opinions, can bring about changes to make it easier for you to carry out your duties as an election official. Please have a staff member who is familiar with absentee voting complete out this survey.

# Agency Disclosure Notice (ADN)

The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ORGANIZATION, RETURN COMPLETED FORM TO:

[Insert Address Here]

### **Privacy Act Statement**

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Therefore, the information collected is not subject to the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

## Informed Consent Information for 2008 Post-Election Voting Survey of Local Election Officials

This notice informs you of the purpose of the 2008 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.

**Authority**: 42 United States Code, Section 1973ff

Principal Purpose: This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA). The UOCAVA covers members of the Uniformed Services, their family members, and citizens residing outside the United States. Reports will be provided to the President and to Congress.

Please take a few minutes to complete and return this survey. You may also complete this survey using the Internet. We strongly urge you to use the electronic version because it takes less time to complete than the paper version. To access the Internet version, go to:

#### www.drcsurveys.com/FVAP-LEO

Your access code is on the back page of this survey.

**Disclosure:** Providing information on this survey is voluntary. Your survey responses will be treated as private.

Returning this survey indicates your agreement to participate in this research.

Some states send out special state ballots in advance of the regular ballot mailing. How

many special state absentee/advance ballots

5.

#### **ABOUT YOUR JURISDICTION**

1.	Which of the following best describes your local election jurisdiction?  County/Parish		(e.g., advance Federal office ballots, state write-in ballots) were sent by your local election jurisdiction? <i>Please enter a number in each box. To indicate none, enter "0"</i> .
	City		a. Military in the U.S.
			a. William and C.S.
			b. Military overseas (usually designated by an APO/ FPO address)
2.	In the November 2008 general election, how many people were registered to vote in your local election jurisdiction? <i>Please enter a</i>		c. Civilians overseas
	number in each box. To indicate none, enter "0".	6.	What was the total number of all absentee/ advance ballots that were returned
	a. Number of active registrants		undeliverable to your local election jurisdiction? <i>Please enter a number in each box. To indicate none, enter "0".</i>
	b. Number of inactive registrants		a. Military in the U.S.
3.	In the November 2008 general election, what was the total number who voted in your local election jurisdiction, including in-person voters and those who cast absentee and advance		b. Military overseas (usually designated by an APO/ FPO address)
	ballots? To indicate none, enter "0".  Total number who voted		c. Civilians overseas
ABSENTEE BALLOTS  Please answer the following five questions about the			How many absentee/advance ballots were voted and returned by any means (e.g., mail, fax, e-mail) to you local election jurisdiction? Please enter a number in each box. Count only one ballot returned per voter. To indicate none, enter "0".
	ember 2008 general election for military in the U.S., ary overseas, and civilian overseas only.		
4.	What was the total number of regular absentee/		a. Military in the U.S.
	advance ballots issued to these citizens by any means (e.g., mail, fax, e-mail) from your local election jurisdiction? <i>Please enter a number in each box. To indicate none, enter "0"</i> .		b. Military overseas (usually designated by an APO/ FPO address)
	a. Military in the U.S.		c. Civilians overseas
	b. Military overseas (usually designated by an APO/ FPO address)	8.	How many of the absentee/advance ballots returned by these citizens were counted in your election totals? Please enter a number in each box. To indicate none, enter "0".
	c. Civilians overseas		a. Military in the U.S.
			b. Military overseas (usually designated by an APO/ FPO address)
			c. Civilians overseas

9.	In the November 2008 general election, when did your local election jurisdiction first begin to mail regular absentee/advance ballots to military in the U.S., military overseas, and	13	c. Civilians overseas  How many absentee/advanced ballots were not
	civilians overseas?	10.	counted in your local election jurisdiction's
	On or before September 25		election totals because there was no date of voter signature? <i>Please enter a number in</i>
	September 26 to October 2		each box. To indicate none, enter "0".
	October 3 to October 9		a. Military in the U.S.
	October 10 to October 16		
	October 17 to October 23		b. Military overseas (usually designated by an APO/
	October 24 to October 30		FPO address)
	October 31 or later		c. Civilians overseas
	No absentee ballots were mailed for the November 2008 general election ⇒ GO TO QUESTION 19	14.	How many absentee/advanced ballots were no counted in your local election jurisdiction's
10.	In the November 2008 general election, how many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they lacked a		election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".
	postmark? Please enter a number in each box. To indicate none, enter "0".		a. Military in the U.S.
	a. Military in the U.S.		b. Military overseas (usually designated by an APO/ FPO address)
	b. Military overseas (usually designated by an APO/ FPO address)		c. Civilians overseas
	c. Civilians overseas	15.	How many absentee/advanced ballots were no counted in your local election jurisdiction's election totals because there was no date of
11.	How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no voter		notary/witness signature? Please enter a number in each box. To indicate none, enter "0".
	signature? Please enter a number in each box. To indicate none, enter "0".		a. Military in the U.S.
	<ul><li>a. Military in the U.S.</li><li>b. Military overseas (usually</li></ul>		b. Military overseas (usually designated by an APO/ FPO address)
	designated by an APO/ FPO address)		c. Civilians overseas
	c. Civilians overseas	16.	How many absentee/advanced ballots were no counted in your local election jurisdiction's
12.	How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because the voter signature		election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".
	could not be verified? Please enter a number in each box. To indicate none, enter "0".		a. Military in U.S.
	a. Military in the U.S.		b. Military overseas (usually designated by an APO/
	b. Military overseas (usually designated by an APO/ FPO address)		FPO address)

17.	COI	Civilians overseas w many absentee/advan	on jurisdiction's	20.	In the November 2008 generally Federal Write-in Abs. (FWABs) were counted? For number in each box. To in "0".	entee Ballots Please enter a
	un	ction totals because <u>the</u> <u>deliverable</u> ? <i>Please ent</i> x. <i>To indicate none, ent</i>	er a number in each		a. Military in the U.S.	
	a.	Military in the U. S.			<ul><li>b. Military overseas (usually designated by an APO/ FPO address)</li></ul>	
	b.	Military overseas (usually designated by an APO/FPO address)			c. Civilians overseas	
	C.	Civilians overseas		21.	In the November 2008 gene many Federal Write-In Abs (FWABs) were not counted	entee Ballots
18.	ele en	w many absentee/advan unted in your local elect ction totals for <u>some otl</u> ter a number in each box ter "0".	on jurisdiction's <u>ner reason</u> ? <i>Please</i>		election jurisdiction's elect they lacked a postmark? F number in each box. To in "0".	Please enter a
	a.	Military in the U.S.			a. Military in the U.S.	
	b.	Military overseas (usually designated by an APO/FPO address)			<ul> <li>Military overseas (usually designated by an APO/ FPO address)</li> </ul>	
	C.	Civilians overseas			c. Civilians overseas	
Fori mili ball	n 18 ary ots. In t	eral Write-In Absentee Ball 6, is a backup absentee ba or overseas and do not rec the November 2008 gene ny Federal Write-in Abs	allot if voters are in the eive regular absentee eral election, how	22.	How many Federal Write-In (FWABs) were not counted election jurisdiction's elect there was no voter signatu number in each box. To in "0".	in your local ion totals because <u>re?</u> <i>Plea</i> se e <i>nter a</i>
	(FV	NABs) were <u>submitted</u> fr S., military overseas, and	om military in the		a. Military in the U.S.	
	to	your local election juriso number in each box. To	liction. Please enter		<ul> <li>Military overseas (usually designated by an APO/ FPO address)</li> </ul>	
	X	Does not apply; no FWABs local election jurisdiction ⇒			c. Civilians overseas	
	a.	Military in the U.S.		23.	How many Federal Write-In (FWABs) were not counted election jurisdiction's elect	in your local
	b.	Military overseas (usually designated by an APO/ FPO address)			was no date of voter signal number in each box. To in "0".	ture? Please enter a
	C.	Civilians overseas			a. Military in the U.S.	
					b. Military overseas (usually designated by an APO/ FPO address)	
					c. Civilians overseas	

24.	4. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".		28.	How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals becaus they were returned as undeliverable? Pleas enter a number in each box. To indicate not enter "0".		l in your local tion totals because <u>eliverable</u> ? <i>Plea</i> se	
	a.	Military in the U.S.			a.	Military in the U. S.	
	b.	Military overseas (usually designated by an APO/FPO address)			b.	Military overseas (usually designated by an APO/ FPO address)	
	C.	Civilians overseas			C.	Civilians overseas	
25.	(F) ele the	ow many Federal Write-In WABs) were not counted ection jurisdiction's electere was no date of notary ease enter a number in each enter "0".	in your local ion totals because //witness signature?	29.	(FV ele sta en	w many Federal Write-In NABs) were not counted ection jurisdiction's elected ballots were received ter a number in each botter "0".	l in your local tion totals because <u>l in time</u> ? <i>Plea</i> se
	a.	Military in the U.S.			a.	Military in the U. S.	
	b.	Military overseas (usually designated by an APO/FPO address)			b.	Military overseas (usually designated by an APO/ FPO address)	
	C.	Civilians overseas			C.	Civilians overseas	
26.	(F) ele the	ow many Federal Write-In WABs) were not counted ection jurisdiction's elected were received too late in each box. To in	in your local ion totals because ? <i>Please enter a</i>	30.	(FV ele rea	w many Federal Write-In WABs) were not counted ection jurisdiction's election's election's election's esons? Please enter a nation indicate none, enter "0"	I in your local tion totals <u>for other</u> number in each box.
	"0	•			_	Military in the LLO	
	a.	Miltary in the U.S.			a.	Military in the U.S.	
	b.	Military overseas (usually designated by an APO/FPO address)			b.	Military overseas (usually designated by an APO/ FPO address)	
	c.	Civilans overseas			C.	Civilians overseas	
27.	(F) ele the Plano a.	ow many Federal Write-In WABs) were not counted ection jurisdiction's electere was no absentee ballease enter a number in ease, enter "0".  Military in the U.S.  Military overseas (usually designated by an APO/FPO address)	in your local ion totals because ot request on file?				
	C.	Civilians overseas					

#### FEDERAL POST CARD APPLICATION

The Federal Post Card Application (FPCA) is a simultaneous request for registration and absentee ballot used by military and overseas voters. All FPCAs received since November 3, 2004 are valid requests for the November 4, 2008 general election.

31. Since November 3, 2004 (the day after election day), how many Federal Post Card Application (FPCA) forms did your local election jurisdiction receive from military in the U.S., military overseas, and civilians overseas by any means (e.g., mail, fax, e-mail)? Please enter a number in each box. To indicate none, enter "0".

	•	
a.	Military in the U.S.	
b.	Military overseas (usually designated by an APO/ FPO address)	
c.	Civilians overseas	

Does not apply; no FPCA forms were received by my

local election jurisdiction ⇒ GO TO QUESTION 35

32. In 2008, how many Federal Post Card Application (FPCA) forms was your local election jurisdiction <u>unable to successfully register or complete a ballot request</u> for military in the U.S., military overseas, and civilians overseas? *To indicate none, enter "0"*.

a.	Military in the U.S.	
b.	Military overseas (usually designated by an APO/ FPO address)	
C.	Civilians overseas	

33. In 2008, did your office use the following methods of acknowledgment for ballot requests made by Federal Post Card Application (FPCA)? Mark "Yes" or "No" for each item.

			No
	,	⁄es	
a.	Acknowledgement card from the Federal Voting Assistance Program (FVAP) Web site	X	
b.	Letter	$\times$	$\boxtimes$
c.	Telephone	$\times$	$\times$
d.	E-mail	X	$\times$

			No
		Yes	
e.	FVAP toll-free fax service	🗙	X
f.	Other fax		X
g.	Notified relative of requestor	🔀	$\times$
h.	Ballot sent as acknowledgment	\ /	X
i.	State voter verification Web site		$\times$
j.	Some other method	🗙	X
k.	No acknowledgement sent	$\mathbb{X}$	$\times$

34. During 2008, did your local election jurisdiction experience the following problems in processing the Federal Post Card Application (FPCA)? *Mark* "Yes" or "No" for each item.

•	,		
			No
		Yes	
a.	No, or inadequate, voting residence address		$\boxtimes$
b.	Inadequate mailing address		$\boxtimes$
C.	Applicant failed to indicate political party preference		$\boxtimes$
d.	Mail too slow		$\times$
e.	Mailed to wrong local election jurisdiction		$\boxtimes$
f.	Missing signature		$\times$
g.	Missing date of birth		$\times$
h.	Missing social security number		X
i.	Federal Post Card Application (FPCA) not witnessed or notarized		
j.	Federal Post Card Application (FPCA) received too late		
k.	Writing illegible		X
l.	Duplicate Federal Post Card Application (FPCA) received		$\boxtimes$
m.	Some other problem		X

#### **FAXED TRANSMISSION OF ELECTION MATERIALS**

35. In 2008, did your local election jurisdiction accept faxed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians overseas?

X	'es
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No ⇒ GO TO QUESTION 37

30.	Applications (FPCA) did your local election jurisdiction process from each of the following groups? Please enter a number in each box.  To indicate none, enter "0".	your local election jurisdiction accept faxed ballots from the military in the U.S., military overseas, or civilians overseas?  Yes
	a. Military in the U.S.	No ⇒ GO TO QUESTION 52
	b. Military overseas (usually designated by an APO/ FPO address)	41. In the November 2008 general election, how many ballots from military in the U.S., military overseas, and civilians overseas were voted and returned by fax? Please enter a number in
	c. Civilians overseas	each box. To indicate none, enter "0".
37.	In the 2008 November general election, did your local election jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?  Yes	a. Military in the U.S.  b. Military overseas (usually designated by an APO/ FPO address)
	No ⇒ GO TO QUESTION 40	c. Civilians overseas
	In faxing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?	42. In the November 2008 general election, how many faxed voted ballots from military in the U.S., military overseas, and civilians overseas were counted in your local election jurisdiction's election totals?
	Very difficult	a. Military in the U.S.
	Difficult  Neither easy nor difficult	b. Military overseas (usually designated by an APO/ FPO address)
	Easy Very easy	c. Civilians overseas
	a. Access to fax machine	43. In the November 2008 general election, how many faxed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each bo To indicate none, enter "0".
39.	In the November 2008 general election, how many blank absentee/advance ballots did your local election jurisdiction fax to each of the following groups? Please enter a number in each box. To indicate none, enter "0".	a. Military in the U.S.  b. Military overseas (usually designated by an APO/ FPO address)
	a. Military in the U.S.	c. Civilians overseas
	b. Military overseas (usually designated by an APO/ FPO address)	44. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? Please enter a number in
	c. Civilians overseas	each box. To indicate none, enter "0".
		a. Military in the U.S.

	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
45.	How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	49. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted?  Please enter a number in each box. To indicate none, enter "0".
	a. Military in the U.S.	a. Military in the U.S.
	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
46.	How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a	50. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box.
	number in each box. To indicate none, enter "0".	To indicate none, enter "0".  a. Military in the U.S.
	a. Military in the U.S.	b. Military overseas (usually
	b. Military overseas (usually designated by an APO/ FPO address)	designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
47.	In the November 2008 general election, how many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".	<ul> <li>51. How many faxed voted ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0".</li> <li>a. Military in the U.S.</li> </ul>
	a. Military in the U.S.	b. Military overseas (usually designated by an APO/
	b. Military overseas (usually designated by an APO/ FPO address)	FPO address)  c. Civilians overseas
	c. Civilians overseas	C. Civillano evenedas
48.	How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were illegible?  Please enter a number in each box. To indicate none, enter "0".	
	a. Military in the U.S.	

#### **E-MAILED TRANSMISSION OF ELECTION MATERIALS**

	E-MAILED TRANSMISSION OF ELECTION MATERIALS		<ul> <li>In the November 2008 general election, how many blank absentee/advance ballots did your local election jurisdiction e-mail to each of the</li> </ul>		
52.	accept e-mailed Federal Post Card Applications (FPCA) from military members in the U.S.,		following groups? Please enter a number in each box. To indicate none, enter "0".  a. Military in the U.S.		
	military members overseas, or civilians overseas?		h Militam cavaraga (vavally		
	Yes		b. Military overseas (usually designated by an APO/		
	Yes		FPO address)		
	No ⇒ GO TO QUESTION 54				
			c. Civilians overseas		
53.	In 2008, how many e-mailed Federal Post Card Applications (FPCA) did your local election jurisdiction process from each of the following groups? Please enter a number in each box. To indicate none, enter "0".		In the November 2008 general election, did your local election jurisdiction accept e-mailed ballots from the military in the U.S., military		
	,		overseas, or civilians overseas?		
	a. Military in the U.S.				
	b. Military overseas (usually		No ⇒ GO TO QUESTION 69		
	designated by an APO/ FPO address)	58.	In the November 2008 general election, how many ballots from military in the U.S., military		
	c. Civilians overseas		overseas, and civilians overseas were <u>voted</u> and returned by e-mail? Please enter a number in each box. To indicate none, enter "0".		
54.	In the 2008 November general election, did		in each box. To malcate none, enter 0.		
	your local election jurisdiction e-mail blank absentee/advance ballots to military in the U.S.,		a. Military in the U.S.		
	military overseas, or overseas civilians?		b. Military overseas (usually		
	X Yes		designated by an APO/		
	No ⇒ GO TO QUESTION 57		FPO address)		
	No 7 do 10 documentos		c. Civilians overseas		
55.	In e-mailing ballots in the November 2008		o. Orimano ovorodas		
	general election to military in the U.S., military	59.	In the November 2008 general election, how		
	overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?	_	many e-mailed voted ballots from military in the U.S., military overseas, and civilians overseas were counted in your local election		
	Very difficult		jurisdiction's election totals?		
	Difficult		a. Military in the U.S.		
	Neither easy nor difficult		b. Military overseas (usually		
	Easy		designated by an APO/ FPO address)		
	Very easy		0.11		
	a. Access to e-mail	]	c. Civilians overseas		
	b. Sending legible copy to	60.	In the November 2008 general election, how		
	voters by e-mail	J	many e-mailed voted ballots received were not		
	c. Receiving legible copy from voters by e-mail		counted in your local election jurisdiction's		
	d. Making electronic images		election totals because there was no voter signature? Please enter a number in each box.		
	of ballots that didn't		To indicate none, enter "0".		
	exceed size limitations for e-mail	1			
	6-111dii	1	a. Military in the U.S.		

	b. c.	Military overseas (usually designated by an APO/FPO address)  Civilians overseas	ly		ma in tot <i>Ple</i>	In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate		
61.	ma in y tota sig	the November 2008 generally e-mailed voted ballow your local election jurisce als because there was number and indicate none, enter "0"	s were not counted liction's election o date of voter number in each box.		<b>по</b> а. b.	ne, enter "0".  Military in the U.S.  Military overseas (usually designated by an APO/FPO address)		
	a.	Military in the U.S.			C.	Civilians overseas		
	b.	Military overseas (usually designated by an APO/ FPO address)		65.	ma in tot	the November 2008 generally e-mailed voted ballow your local election juriscals because they were it	ts were not counted diction's election legible? <i>Please</i>	
	C.	Civilians overseas				ter a number in each bo. ter "0".	x. To indicate none,	
62.	ma in y	the November 2008 gene any e-mailed voted ballot your local election juriso als because <u>there was n</u>	s were not counted liction's election		a. b.	Military in the U.S.  Military overseas (usually designated by an APO/		
		<u>nature?</u> Please enter a i indicate none, enter "0'				FPO address)		
	a.	Military in the U.S.			C.	Civilians overseas		
	b.	Military overseas (usually designated by an APO/FPO address)		66.	ma in tot	the November 2008 generally e-mailed voted ballow your local election jurisce als because they were n	ts were not counted diction's election <u>nisrouted</u> ? <i>Plea</i> se	
	C.	Civilians overseas				ter a number in each bo ter "0".	x. To indicate none,	
63.	ma	the November 2008 generally e-mailed voted ballot	s were not counted		a.	Military in the U.S.		
	tot wit	your local election jurison als because <u>there was n</u> eness signature? Please Ch box. To indicate non	o date of notary/ enter a number in		b.	Military overseas (usually designated by an APO/FPO address)		
	a.	Military in the U.S.			C.	Civilians overseas		
	b.	Military overseas (usually designated by an APO/ FPO address)		67.	ma in	the November 2008 generally e-mailed voted ballowyour local election jurisonals because of an incom	ts were not counted diction's election	
	C.	Civilians overseas			pa	ckage? Please enter a r indicate none, enter "0"	number in each box.	
					a.	Military in the U.S.		
					b.	Military overseas (usually designated by an APO/FPO address)		
					C	Civilians overseas		

68.	In the November 2008 general election, how many e-mailed voted ballots were not counted		LOCAL ELECTION OFFICIAL NEWSLETTER
	in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0".  a. Military in the U.S.  b. Military overseas (usually designated by an APO/FPO address)  c. Civilans overseas	72.	The Military and Overseas Citizens Voting News for State and Local Election Officials newsletter is a monthly publication from the Federal Voting Assistance Program containing timely information on elections and absentee voting. Do you or your staff currently receive this newsletter?  Yes  No ⇒ GO TO QUESTION 74  Don't know ⇒ GO TO QUESTION 74
		73.	How useful is the <i>Military and Overseas</i>
VOTING ASSISTANCE GUIDE			Citizens Voting News for State and Local Election Officials newsletter to you or your
69.	The Department of Defense 2008-09 Voting Assistance Guide (VAG) is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or your staff refer to the 2008-09 Voting Assistance Guide (VAG) for any purpose?  Yes  No ⇒ GO TO QUESTION 72  Don't know ⇒ GO TO QUESTION 72		staff?  Very useful  Somewhat useful  Moderately useful  Not very useful  Not at all useful  Don't know
70.	How did you obtain a copy of the 2008-09 Voting Assistance Guide (VAG)?		TOLL-FREE FAXING SERVICE
	Requested it from the Federal Voting Assistance Program (FVAP)  Accessed it electronically on the Federal Voting Assistance Program (FVAP) Web site  Obtained it from another source  Don't know	74.	The Federal Voting Assistance Program (FVAP) provides a toll-free electronic transmission (faxing) service that allows you or your staff to fax election materials to military in the U.S., military overseas, and civilians overseas. Did you or anyone on your staff use the toll-free faxing service during the 2008 election year?
71.	What information in the 2008-09 Voting Assistance Guide (VAG) did you or your staff		Yes
	find most useful?  Absentee registration and voting procedures of		No ⇒ GO TO QUESTION 76  Don't know ⇒ GO TO QUESTION 76
	your state  Absentee registration and voting procedures of other states  Mailing addresses of local election officials in other states  Information on Federal Post Card Application (FPAC)  Information on Federal Write-In Absentee Ballot (FWAB)  Other	75.	Overall, how satisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free faxing service during the 2008 election year?  Very satisfied  Somewhat satisfied  Neither satisfied nor dissatisfied
			Somewhat dissatisfied

Very dissatisfied

#### **TOLL-FREE TELEPHONE SERVICE**

76. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows you or your staff to talk to FVAP staff for voting assistance. Did you or anyone on your staff use the toll-free telephone service to request voting assistance during the 2008 election year?

X Yes

No ⇒ GO TO QUESTION 79

Don't know ⇒ GO TO QUESTION 80

77. For which of the reasons did you or anyone else on your staff use the toll-free telephone service during the 2008 election year? *Mark* "Yes" or "No" for each item.

			No
		Yes	
a.	To obtain voter mailing addresses	🗙	$\boxtimes$
b.	To request Federal Voting Assistance Program (FVAP) publications/forms		$\boxtimes$
C.	To give information on the Federal Post Card Application (FPCA)		$\boxtimes$
d.	To give information on the Federal Write- In Absentee Ballot (FWAB)		$\boxtimes$
e.	To clarify something in the 2008-09  Voting Assistance Guide (VAG)		$\boxtimes$
f.	To resolve a voting problem for a military or overseas citizen		$\boxtimes$
g.	To make suggestions or changes in Federal Voting Assistance Program publications or programs		$\boxtimes$
h.	Some other reason	$\times$	X

78. Overall, how satisfied or dissatisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year?

Very satisfied

Somewhat satisfied

Neither satisfied nor dissatisfied

Somewhat dissatisfied

Very dissatisfied

79. Did you or your staff <u>not</u> use the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year for the following reasons? *Mark* "Yes" or "No" for each item.

			No
		Yes	
a.	Did not know about it		$\boxtimes$
b. c.	No one needed or asked to be referred All information needed obtained from other sources		
d.	Some other reason		X

#### **COMMENTS**

80. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided.