Some states send out special state ballots in advance of the regular ballot mailing. How many special state absentee/advance ballots

5.

A DOLLE VOLLD	HIDIODIOTION
AROUT YOUR	JURISDICTION

1.	Which of the following best describes your local election jurisdiction? County/Parish		(e.g., advance Federal office ballots, state write-in ballots) were sent by your local election jurisdiction? <i>Please enter a number in each box. To indicate none, enter "0"</i> .
	City		a. Military in the U.S.
	Township/Village		
	Other		b. Military overseas (usually designated by an APO/ FPO address)
2.	In the November 2008 general election, how many people were registered to vote in your local election jurisdiction? <i>Please enter a number in each box. To indicate none, enter</i>		c. Civilians overseas
	"0".	6.	What was the total number of all absentee/ advance ballots that were returned
	a. Number of active registrants		undeliverable to your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".
	b. Number of inactive registrants		a. Military in the U.S.
3.	In the November 2008 general election, what was the total number who voted in your local election jurisdiction, including in-person voters and those who cast absentee and advance		b. Military overseas (usually designated by an APO/ FPO address)
	ballots? To indicate none, enter "0". Total number who		c. Civilians overseas
	voted	7.	How many absentee/advance ballots were voted and returned by any means (e.g., mail,
	ABSENTEE BALLOTS ase answer the following five questions about the ember 2008 general election for military in the U.S.,		fax, e-mail) to you local election jurisdiction? Please enter a number in each box. Count only one ballot returned per voter. To indicate none, enter "0".
	ary overseas, and civilian overseas only.		a. Military in the U.S.
4.	What was the total number of regular absentee/ advance ballots issued to these citizens by any means (e.g., mail, fax, e-mail) from your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".		b. Military overseas (usually designated by an APO/ FPO address)
	a. Military in the U.S.		c. Civilians overseas
	b. Military overseas (usually designated by an APO/ FPO address)	8.	How many of the absentee/advance ballots returned by these citizens were counted in your election totals? Please enter a number in each box. To indicate none, enter "0".
	c. Civilians overseas		a. Military in the U.S.
			b. Military overseas (usually designated by an APO/ FPO address)
			c. Civilians overseas

9.	In the November 2008 general election, when did your local election jurisdiction first begin to mail regular absentee/advance ballots to		c. Civilians overseas	
	military in the U.S., military overseas, and civilians overseas?	13.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local elect	ion
	On or before September 25		jurisdiction's election totals because there no date of voter signature? Please enter a	was
	September 26 to October 2		number in each box. To indicate none, ente	er
	October 3 to October 9		"0".	7
	October 10 to October 16		a. Military in the U.S.	
	October 17 to October 23		b. Military overseas (usually	1
	October 24 to October 30		designated by an APO/ FPO address)	
	October 31 or later		11 O address)]
	No absentee ballots were mailed for the November 2008 general election		c. Civilians overseas	
10.	[Ask if Q9 > 0] In the November 2008 general election, how many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they lacked a postmark? Please enter a number in each box. To indicate none, enter "0".	14.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election is election totals because there is no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	ion was a
	a. Military in the U.S.		a. Military in the U.S.	
	b. Military overseas (usually designated by an APO/ FPO address)		b. Military overseas (usually designated by an APO/ FPO address)	
	c. Civilians overseas		c. Civilians overseas	
11.	[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter "0".	15.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election jurisdiction's election totals because there is no date of notary/witness signature? Please enter a number in each box. To indicate no enter "0".	ion was e
	a. Military in the U.S.		a. Military in the U.S.	
	b. Military overseas (usually designated by an APO/ FPO address)		b. Military overseas (usually designated by an APO/ FPO address)	
	c. Civilians overseas		c. Civilians overseas	
12.	[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because the voter signature could not be verified? Please enter a number in each box. To indicate none, enter "0".	16.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election jurisdiction's election totals because they were each too late? Please enter a number in each box. To indicate none, enter "0".	ion <u>/ere</u>
	a. Military in the U.S.		a. Military in U.S.	
	b. Military overseas (usually designated by an APO/		b. Military overseas (usually designated by an APO/ FPO address)	

	c.	Civilians overseas			b.	Military overseas (usually designated by an APO/ FPO address)	
17.	bal juri	k if Q9 > 0] How many a lots were not counted in isdiction's election totals	your local election s because they were		C.	Civilians overseas	
		urned as undeliverable? mber in each box. To in '.		21.	ele	sk if Q19 > 0] In the Nov ction, how many Federa llots (FWABs) were not	al Write-In Absentee
	a.	Military in the U. S.			ele the	ction jurisdiction's electry lacked a postmark?	tion totals because Please enter a
	b.	Military overseas (usually designated by an APO/FPO address)			"0 "	mber in each box. To in . Military in the U.S.	ndicate none, enter
	C.	Civilians overseas			b.	Military overseas (usually designated by an APO/	
18.		k if Q9 > 0] How many a lots were not counted in				FPO address)	
	juri	isdiction's election totals son? <i>Please enter a nu</i>	for some other		C.	Civilians overseas	
	То	indicate none, enter "0"		22.	[As	sk if Q19 > 0] How many	Federal Write-In
	a.	Military in the U.S.			you	sentee Ballots (FWABs) ur local election jurisdic	tion's election totals
	b.	Military overseas (usually designated by an APO/ FPO address)			en	cause <u>there was no vote</u> ter a number in each bo ter "0".	
	C.	Civilians overseas			a.	Military in the U.S.	
Forn	n 18 ary	eral Write-In Absentee Ball 6, is a backup absentee ba or overseas and do not rec	llot if voters are in the		b.	Military overseas (usually designated by an APO/FPO address)	
	ln t	he November 2008 gene ny Federal Write-in Abso	•		C.	Civilians overseas	
	(FV U.S	VABs) were <u>submitted</u> fr S., military overseas, and	om military in the I civilians overseas	23.	Αb	sk if Q19 > 0] How many sentee Ballots (FWABs)	were not counted in
		your local election jurisc number in each box. To			•	ur local election jurisdic cause <u>was no date of</u> vo	
	"0"		ndicate none, enter		Ple	ease enter a number in ene, enter "0".	
	a.	Military in the U.S.			a.	Military in the U.S.	
	b.	Military overseas (usually designated by an APO/ FPO address)			b.	Military overseas (usually designated by an APO/FPO address)	
	c.	Civilians overseas			c.	Civilians overseas	
20.	ele Bal	sk if Q19 > 0] In the Nove ction, how many Federa llots (FWABs) were <u>cour</u> mber in each box. To ind '.	l Write-in Absentee <u>sted</u> ? <i>Please enter a</i>				
	a.	Military in the U.S.					

24.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals there was no notary/witness signature? Please	28. [Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because they were returned as undeliverable?
	enter a number in each box. To indicate none, enter "0".	Please enter a number in each box. To indicate none, enter "0".
	a. Military in the U.S.	a. Military in the U. S.
	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
25.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	29. [Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because state ballots were received in time? Please enter a number in each box. To indicate none, enter "0".
	a. Military in the U.S.	a. Military in the U. S.
	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
26.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none,	30. [Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals for other reasons? Please enter a number in each box. To indicate none, enter "0".
	enter "0".	a. Military in the U.S.
	a. Miltiary in the U.S.	
	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
	c. Civilians overseas	c. Civilians overseas
27.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because there was no absentee ballot request on file? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S. b. Military overseas (usually designated by an APO/ FPO address)	
	c. Civilians overseas	

FEDERAL POST CARD APPLICATION

The Federal Post Card Application (FPCA) is a simultaneous request for registration and absentee ballot used by military and overseas voters. All FPCAs received since November 3, 2004 are valid requests for the November 4, 2008 general election.

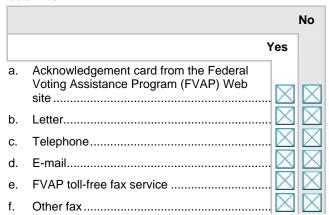
31. Since November 3, 2004 (the day after election day), how many Federal Post Card Application (FPCA) forms did your local election jurisdiction receive from military in the U.S., military overseas, and civilians overseas by any means (e.g., mail, fax, e-mail)? Please enter a number in each box. To indicate none, enter "0".

a.	Military in the U.S.	
b.	Military overseas (usually designated by an APO/FPO address)	
C.	Civilians overseas	

32. [Ask if Q31 > 0] In 2008, how many Federal Post Card Application (FPCA) forms was your local election jurisdiction unable to successfully register or complete a ballot request for military in the U.S., military overseas, and civilians overseas? To indicate none, enter "0".

a.	Military in the U.S.	
b.	Military overseas (usually designated by an APO/ FPO address)	
c.	Civilians overseas	

 [Ask if Q31 > 0] In 2008, did your office use the following methods of acknowledgment for ballot requests made by Federal Post Card Application (FPCA)? Mark "Yes" or "No" for each item.



			No
		Yes	
g.	Notified relative of requestor	\times	\boxtimes
h.	Ballot sent as acknowledgment	\mathbb{X}	\times
i.	State voter verification Web site	\mathbb{X}	X
j.	Some other method	\times	X
k.	No acknowledgement sent	\times	X

34. [Ask if Q31 > 0] During 2008, did your local election jurisdiction experience the following problems in processing the Federal Post Card Application (FPCA)? Mark "Yes" or "No" for each item.

			No
		Yes	
a.	No, or inadequate, voting residence address		\boxtimes
b. c.	Inadequate mailing address Applicant failed to indicate political party preference		
d.	Mail too slow		$ \times $
e.	Mailed to wrong local election jurisdiction	X	$ \geq$
f.	Missing signature		\times
g.	Missing date of birth		\times
h.	Missing social security number		\times
i.	Federal Post Card Application (FPCA) not witnessed or notarized		\boxtimes
j.	Federal Post Card Application (FPCA) received too late		\boxtimes
k.	Writing illegible		$ \times $
l.	Duplicate Federal Post Card Application (FPCA) received		\boxtimes
m.	Some other problem		X

FAXED TRANSMISSION OF ELECTION MATERIALS

35. In 2008, did your local election jurisdiction accept faxed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians overseas?

X	Yes
\times	No

36.	[Ask if Q35 = 'Yes'] In 2008, how many faxed Federal Post Card Applications (FPCA) did your local election jurisdiction process from each of the following groups? Please enter a number in each box. To indicate none, enter "0".	40. In the November 2008 gen your local election jurisdict ballots from the military ir overseas, or civilians over	ction accept faxed the U.S., military
	 a. Military in the U.S. b. Military overseas (usually designated by an APO/ FPO address) 	41. [Ask if Q40 = 'Yes'] In the general election, how man military in the U.S., militar civilians overseas were very fax? Please enter a number	y ballots from y overseas, and <u>oted and returned</u> by
	c. Civilians overseas	indicate none, enter "0".	
37.	In the 2008 November general election, did your local election jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?	a. Military in the U.S.b. Military overseas (usually designated by an APO/FPO address)	
	No No	c. Civilians overseas	
38.	[Ask if Q37 = 'Yes'] In faxing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?	42. [Ask if Q40 = 'Yes'] In the general election, how mar from military in the U.S., n civilians overseas were coelection jurisdiction's election	y faxed voted ballots nilitary overseas, and <u>ounted</u> in your local
	Very difficult	a. Military in the U.S.	
	Difficult	b. Military overseas (usually	
	Neither easy nor difficult	designated by an APO/ FPO address)	
	Very easy	c. Civilians overseas	
	a. Access to fax machine	43. [Ask if Q40 = 'Yes'] In the general election, how mar received were not counted election jurisdiction's electhere was no voter signature number in each box. To it "0".	y faxed voted ballots I in your local tion totals because ure? Please enter a
39.	[Ask if Q37 = 'Yes'] In the November 2008 general election, how many blank absentee/ advance ballots did your local election jurisdiction fax to each of the following groups? Please enter a number in each box. To indicate none, enter "0".	a. Military in the U.S.b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.	c. Civilians overseas	
	b. Military overseas (usually designated by an APO/ FPO address)		
	c. Civilians overseas		

44.	ballots were not counted in your local election	ballots were not counted in your local election
	jurisdiction's election totals because there was no date of voter signature? Please enter a	jurisdiction's election totals because they were illegible? Please enter a number in each box.
	number in each box. To indicate none, enter "0".	To indicate none, enter "0".
	<i>0</i> .	a. Military in the U.S.
	a. Military in the U.S.	
	b. Military overseas (usually designated by an APO/ FPO address)	b. Military overseas (usually designated by an APO/ FPO address)
		c. Civilians overseas
	c. Civilians overseas	
		49. [Ask if Q40 = 'Yes'] How many faxed voted
45.	[Ask if Q40 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was	ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each
	no notary/witness signature? Please enter a	box. To indicate none, enter "0".
	number in each box. To indicate none, enter "0".	a. Military in the U.S.
	a. Military in the U.S.	b. Military overseas (usually designated by an APO/
	b. Military overseas (usually designated by an APO/ FPO address)	c. Civilians overseas
	c. Civilians overseas	50. [Ask if Q40 = 'Yes'] How many faxed voted
46.	[Ask if Q40 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please	ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter "0".
	enter a number in each box. To indicate none, enter "0".	a. Military in the U.S.
	a. Military in the U.S.	b. Military overseas (usually designated by an APO/
	b. Military overseas (usually designated by an APO/	FPO address)
	FPO address)	c. Civilians overseas
	c. Civilians overseas	51. [Ask if Q40 = 'Yes'] How many faxed voted ballots were not counted in your local election
47.	[Ask if Q40 = 'Yes'] In the November 2008	jurisdiction's election totals for some other
	general election, how many faxed voted ballots	
	were not counted in your local election jurisdiction's election totals because they were	To indicate none, enter "0".
	received too late? Please enter a number in each box. To indicate none, enter "0".	a. Military in the U.S.
	a. Military in the U.S.	b. Military overseas (usually designated by an APO/ FPO address)
	b. Military overseas (usually designated by an APO/ FPO address)	c. Civilians overseas
	c. Civilians overseas	

E-MAILED TRANSMISSION OF ELECTION

exceed size limitations for

	E-MAILED TRANSMISSION OF ELECTION MATERIALS	56.	[Ask if Q54 = 'Yes'] In the November 2008 general election, how many blank absentee/ advance ballots did your local election
52.	In 2008, did your local election jurisdiction accept e-mailed Federal Post Card Applications (FPCA) from military members in the U.S.,	-	jurisdiction e-mail to each of the following groups? Please enter a number in each box. To indicate none, enter "0".
	military members overseas, or civilians overseas?		a. Military in the U.S.
	✓ Yes✓ No		b. Military overseas (usually designated by an APO/ FPO address)
53.	[Ask if Q52 = 'Yes'] In 2008, how many e-mailed Federal Post Card Applications (FPCA) did your local election jurisdiction process from		c. Civilians overseas
	each of the following groups? Please enter a number in each box. To indicate none, enter "0".	57.	In the November 2008 general election, did your local election jurisdiction accept e-mailed ballots from the military in the U.S., military overseas, or civilians overseas?
	a. Military in the U.S.		Yes
	b. Military overseas (usually designated by an APO/ FPO address)	58.	No [Ask if Q57 = 'Yes'] In the November 2008 general election, how many ballots from
	c. Civilians overseas		military in the U.S., military overseas, and civilians overseas were <u>voted and returned</u> by e-mail? <i>Please enter a number in each box. To</i>
54.	In the 2008 November general election, did your local election jurisdiction e-mail blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?		a. Military in the U.S.
	Yes No		b. Military overseas (usually designated by an APO/ FPO address)
55.	[Ask if Q54 = 'Yes'] In e-mailing ballots in the November 2008 general election to military in		c. Civilians overseas
	the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?	59.	[Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots from military in the U.S., military
	Very difficult		overseas, and civilians overseas were <u>counted</u> in your local election jurisdiction's election
	Difficult		totals?
	Neither easy nor difficult		a. Military in the U.S.
	Easy Very easy		b. Military overseas (usually designated by an APO/
		1	FPO address)
	Access to e-mail Sending legible copy to voters by e-mail		c. Civilians overseas
	c. Receiving legible copy from voters by e-mail		
	d. Making electronic images of ballots that didn't		

60.	[Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter	b. Military overseas (usually designated by an APO/ FPO address) c. Civilians overseas
	 "0". a. Military in the U.S. b. Military overseas (usually designated by an APO/ FPO address) 	64. [Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S.
61.	c. Civilians overseas [Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? Please enter a	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas
	number in each box. To indicate none, enter "0". a. Military in the U.S. b. Military overseas (usually	65. [Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were illegible? Please enter a number in each box.
	designated by an APO/ FPO address) c. Civilians overseas	To indicate none, enter "0". a. Military in the U.S. b. Military overseas (usually
62.	[Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a	designated by an APO/ FPO address) c. Civilians overseas 66. [Ask if Q57 = 'Yes'] In the November 2008
	number in each box. To indicate none, enter "0". a. Military in the U.S.	general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each box. To indicate none, enter "0".
	b. Military overseas (usually designated by an APO/ FPO address)	a. Military in the U.S.
63.	c. Civilians overseas [Ask if Q57 = 'Yes'] In the November 2008	b. Military overseas (usually designated by an APO/ FPO address)
	general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S.	c. Civilians overseas

	 [Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas [Ask if Q57 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals for some other 		 71. [Ask if Q69 = 'Yes'] What information in the 2008-09 Voting Assistance Guide (VAG) did yo or your staff find most useful? Absentee registration and voting procedures of your state Absentee registration and voting procedures of other states Mailing addresses of local election officials in other states Information on Federal Post Card Application (FPAC) Information on Federal Write-In Absentee Ballot (FWAB) Other 		
			LOCAL ELECTION OFFICIAL NEWSLETTER		
	reason? Please enter a number in each box. To indicate none, enter "0".	12.	The Military and Overseas Citizens Voting News for State and Local Election Officials		
	a. Military in the U.S.		newsletter is a monthly publication from the Federal Voting Assistance Program containing timely information on elections and absentee		
	b. Military overseas (usually designated by an APO/ FPO address)		voting. Do you or your staff currently receive this newsletter? Yes		
	c. Civilians overseas		No Don't know		
	VOTING ASSISTANCE GUIDE	73.	[Ask if Q72 = 'Yes'] How useful is the Military and Overseas Citizens Voting News for State and Local Election Officials newsletter to you		
69.	The Department of Defense 2008-09 Voting Assistance Guide (VAG) is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or your staff refer to the 2008-09 Voting Assistance Guide (VAG) for any purpose? Yes No Don't know		or your staff? Very useful Somewhat useful Moderately useful Not very useful Not at all useful Don't know		
70.	[Ask if Q69 = 'Yes'] How did you obtain a copy of the 2008-09 Voting Assistance Guide (VAG)? Requested it from the Federal Voting				
	Assistance Program (FVAP) Accessed it electronically on the Federal Voting				
	Assistance Program (FVAP) Web site				
	Obtained it from another source Don't know				
	DOLL KILOW				

TOLL-FREE FAXING SERVICE

74.	The Federal Voting Assistance Program (FVAP)
	provides a toll-free electronic transmission
	(faxing) service that allows you or your staff to
	fax election materials to military in the U.S.,
	military overseas, and civilians overseas. Did
	you or anyone on your staff use the toll-free
	faxing service during the 2008 election year?

X Yes

No.

Oon't know

75. [Ask if Q74 = 'Yes'] Overall, how satisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free faxing service during the 2008 election year?

X Very satisfied

Somewhat satisfied

Neither satisfied nor dissatisfied

Somewhat dissatisfied

Very dissatisfied

TOLL-FREE TELEPHONE SERVICE

76. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows you or your staff to talk to FVAP staff for voting assistance. Did you or anyone on your staff use the toll-free telephone service to request voting assistance during the 2008 election year?

X Yes

X No

Non't know

77. [Ask if Q76 = 'Yes'] For which of the reasons did you or anyone else on your staff use the toll-free telephone service during the 2008 election year? Mark "Yes" or "No" for each item.

			No
		Yes	
d.	To give information on the Federal Write- In Absentee Ballot (FWAB)		\boxtimes
e.	To clarify something in the 2008-09 Voting Assistance Guide (VAG)		\boxtimes
f.	To resolve a voting problem for a military or overseas citizen		\boxtimes
g.	To make suggestions or changes in Federal Voting Assistance Program publications or programs		
h.	Some other reason	\times	X

78. [Ask if Q76 = 'Yes'] Overall, how satisfied or dissatisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year?

X Very satisfied

Somewhat satisfied

Neither satisfied nor dissatisfied

Somewhat dissatisfied

Very dissatisfied

79. [Ask if Q76 = 'No'] Did you or your staff <u>not</u> use the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year for the following reasons? *Mark* "Yes" or "No" for each item.

			No
		Yes	
a.	Did not know about it		\boxtimes
b. c.	No one needed or asked to be referred All information needed obtained from other sources		
d.	Some other reason		

COMMENTS

 If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided.