

2008 Post-Election Voting Survey of Local Election Officials

This is an official survey. The Secretary of Defense requests your assistance with this survey, which is designed to improve the absentee voting process. Your answers to these questions, along with your comments or opinions, can bring about changes to make it easier for you to carry out your duties as an election official. Please have a staff member who is familiar with absentee voting complete out this survey.

Agency Disclosure Notice (ADN)

The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ORGANIZATION, RETURN COMPLETED FORM TO:

[Insert Address Here]

Privacy Act Statement

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Therefore, the information collected is not subject to the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

Informed Consent Information for 2008 Post-Election Voting Survey of Local Election Officials

This notice informs you of the purpose of the 2008 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.

Authority: 42 United States Code, Section 1973ff

Principal Purpose: This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA). The UOCAVA covers members of the Uniformed Services, their family members, and citizens residing outside the United States. Reports will be provided to the President and to Congress.

Please take a few minutes to complete and return this survey. **You may also complete this survey using the Internet.** We strongly urge you to use the electronic version because it takes less time to complete than the paper version. To access the Internet version, go to:

www.drksurveys.com/FVAP-LEO

Your access code is on the back page of this survey.

Disclosure: Providing information on this survey is voluntary. Your survey responses will be treated as private.

Returning this survey indicates your agreement to participate in this research.

ABOUT YOUR JURISDICTION

1. Which of the following best describes your local election jurisdiction?

- County/Parish
- City
- Township/Village
- Other

2. In the November 2008 general election, how many people were registered to vote in your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".

- a. Number of active registrants
- b. Number of inactive registrants

3. In the November 2008 general election, what was the total number who voted in your local election jurisdiction, including in-person voters and those who cast absentee and advance ballots? To indicate none, enter "0".

Total number who voted

ABSENTEE BALLOTS

Please answer the following five questions about the November 2008 general election for military in the U.S., military overseas, and civilian overseas only.

4. What was the total number of regular absentee/advance ballots issued to these citizens by any means (e.g., mail, fax, e-mail) from your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

5. Some states send out special state ballots in advance of the regular ballot mailing. How many special state absentee/advance ballots (e.g., advance Federal office ballots, state write-in ballots) were sent by your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

6. What was the total number of all absentee/advance ballots that were returned undeliverable to your local election jurisdiction? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

7. How many absentee/advance ballots were voted and returned by any means (e.g., mail, fax, e-mail) to you local election jurisdiction? Please enter a number in each box. Count only one ballot returned per voter. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

8. How many of the absentee/advance ballots returned by these citizens were counted in your election totals? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

9. In the November 2008 general election, when did your local election jurisdiction first begin to mail regular absentee/advance ballots to military in the U.S., military overseas, and civilians overseas?

- On or before September 25
- September 26 to October 2
- October 3 to October 9
- October 10 to October 16
- October 17 to October 23
- October 24 to October 30
- October 31 or later
- No absentee ballots were mailed for the November 2008 general election ⇒ GO TO QUESTION 19

10. In the November 2008 general election, how many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they lacked a postmark? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

11. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

12. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because the voter signature could not be verified? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

13. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

14. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

15. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

16. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".

- a. Military in U.S.
- b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

17. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they were returned as undeliverable? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U. S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

18. How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

The Federal Write-In Absentee Ballot (FWAB), Standard Form 186, is a backup absentee ballot if voters are in the military or overseas and do not receive regular absentee ballots.

19. In the November 2008 general election, how many Federal Write-in Absentee Ballots (FWABs) were submitted from military in the U.S., military overseas, and civilians overseas to your local election jurisdiction. Please enter a number in each box. To indicate none, enter "0".

Does not apply; no FWABs were submitted to my local election jurisdiction ⇒ GO TO QUESTION 31

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

20. In the November 2008 general election, how many Federal Write-in Absentee Ballots (FWABs) were counted? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

21. In the November 2008 general election, how many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because they lacked a postmark? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

22. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

23. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because was no date of voter signature? Please enter a number in each box. To indicate none, enter "0".

a. Military in the U.S.

b. Military overseas (usually designated by an APO/ FPO address)

c. Civilians overseas

24. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

25. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

26. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

27. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because there was no absentee ballot request on file? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

28. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because they were returned as undeliverable? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U. S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

29. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because state ballots were received in time? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U. S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

30. How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals for other reasons? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

FEDERAL POST CARD APPLICATION

The Federal Post Card Application (FPCA) is a simultaneous request for registration and absentee ballot used by military and overseas voters. All FPCAs received since November 3, 2004 are valid requests for the November 4, 2008 general election.

31. Since November 3, 2004 (the day after election day), how many Federal Post Card Application (FPCA) forms did your local election jurisdiction receive from military in the U.S., military overseas, and civilians overseas by any means (e.g., mail, fax, e-mail)? Please enter a number in each box. To indicate none, enter "0".

Does not apply; no FPCA forms were received by my local election jurisdiction ⇒ GO TO QUESTION 35

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

32. In 2008, how many Federal Post Card Application (FPCA) forms was your local election jurisdiction unable to successfully register or complete a ballot request for military in the U.S., military overseas, and civilians overseas? To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

33. In 2008, did your office use the following methods of acknowledgment for ballot requests made by Federal Post Card Application (FPCA)? Mark "Yes" or "No" for each item.

	Yes	No
a. Acknowledgement card from the Federal Voting Assistance Program (FVAP) Web site	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Letter.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Telephone.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. E-mail.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	Yes	No
e. FVAP toll-free fax service.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Other fax	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Notified relative of requestor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Ballot sent as acknowledgment.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. State voter verification Web site.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. Some other method	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. No acknowledgement sent.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

34. During 2008, did your local election jurisdiction experience the following problems in processing the Federal Post Card Application (FPCA)? Mark "Yes" or "No" for each item.

	Yes	No
a. No, or inadequate, voting residence address	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Inadequate mailing address	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Applicant failed to indicate political party preference.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Mail too slow	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Mailed to wrong local election jurisdiction	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Missing signature	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Missing date of birth.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Missing social security number	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Federal Post Card Application (FPCA) not witnessed or notarized	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
j. Federal Post Card Application (FPCA) received too late.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
k. Writing illegible.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
l. Duplicate Federal Post Card Application (FPCA) received	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
m. Some other problem	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

FAXED TRANSMISSION OF ELECTION MATERIALS

35. In 2008, did your local election jurisdiction accept faxed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians overseas?

- Yes
- No ⇒ GO TO QUESTION 37

36. In 2008, how many faxed Federal Post Card Applications (FPCA) did your local election jurisdiction process from each of the following groups? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.	<input type="text"/>
b. Military overseas (usually designated by an APO/FPO address)	<input type="text"/>
c. Civilians overseas	<input type="text"/>

37. In the 2008 November general election, did your local election jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?

Yes
 No ⇒ GO TO QUESTION 40

38. In faxing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?

					Very difficult
					Difficult
					Neither easy nor difficult
					Easy
					Very easy
a. Access to fax machine.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Transmitting legible copy to voters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Receiving legible copy from voters.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Ballots fitting in fax machine.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

39. In the November 2008 general election, how many blank absentee/advance ballots did your local election jurisdiction fax to each of the following groups? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.	<input type="text"/>
b. Military overseas (usually designated by an APO/FPO address)	<input type="text"/>
c. Civilians overseas	<input type="text"/>

40. In the November 2008 general election, did your local election jurisdiction accept faxed ballots from the military in the U.S., military overseas, or civilians overseas?

Yes
 No ⇒ GO TO QUESTION 52

41. In the November 2008 general election, how many ballots from military in the U.S., military overseas, and civilians overseas were voted and returned by fax? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.	<input type="text"/>
b. Military overseas (usually designated by an APO/FPO address)	<input type="text"/>
c. Civilians overseas	<input type="text"/>

42. In the November 2008 general election, how many faxed voted ballots from military in the U.S., military overseas, and civilians overseas were counted in your local election jurisdiction's election totals?

a. Military in the U.S.	<input type="text"/>
b. Military overseas (usually designated by an APO/FPO address)	<input type="text"/>
c. Civilians overseas	<input type="text"/>

43. In the November 2008 general election, how many faxed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.	<input type="text"/>
b. Military overseas (usually designated by an APO/FPO address)	<input type="text"/>
c. Civilians overseas	<input type="text"/>

44. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.	<input type="text"/>
-------------------------	----------------------

- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

45. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

46. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

47. In the November 2008 general election, how many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

48. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were illegible? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.

- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

49. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

50. How many faxed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

51. How many faxed voted ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

E-MAILED TRANSMISSION OF ELECTION MATERIALS

52. In 2008, did your local election jurisdiction accept e-mailed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians overseas?

- Yes
- No ⇒ GO TO QUESTION 54

53. In 2008, how many e-mailed Federal Post Card Applications (FPCA) did your local election jurisdiction process from each of the following groups? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

54. In the 2008 November general election, did your local election jurisdiction e-mail blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?

- Yes
- No ⇒ GO TO QUESTION 57

55. In e-mailing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult
a. Access to e-mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Sending legible copy to voters by e-mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Receiving legible copy from voters by e-mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Making electronic images of ballots that didn't exceed size limitations for e-mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

56. In the November 2008 general election, how many blank absentee/advance ballots did your local election jurisdiction e-mail to each of the following groups? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

57. In the November 2008 general election, did your local election jurisdiction accept e-mailed ballots from the military in the U.S., military overseas, or civilians overseas?

- Yes
- No ⇒ GO TO QUESTION 69

58. In the November 2008 general election, how many ballots from military in the U.S., military overseas, and civilians overseas were voted and returned by e-mail? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

59. In the November 2008 general election, how many e-mailed voted ballots from military in the U.S., military overseas, and civilians overseas were counted in your local election jurisdiction's election totals?

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/FPO address)
- c. Civilians overseas

60. In the November 2008 general election, how many e-mailed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.

- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

61. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

62. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

63. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/ witness signature? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

64. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

65. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were illegible? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

66. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

67. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

68. In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0".

- a. Military in the U.S.
- b. Military overseas (usually designated by an APO/ FPO address)
- c. Civilians overseas

VOTING ASSISTANCE GUIDE

69. The Department of Defense *2008-09 Voting Assistance Guide (VAG)* is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or your staff refer to the *2008-09 Voting Assistance Guide (VAG)* for any purpose?

- Yes
- No ⇒ GO TO QUESTION 72
- Don't know ⇒ GO TO QUESTION 72

70. How did you obtain a copy of the *2008-09 Voting Assistance Guide (VAG)*?

- Requested it from the Federal Voting Assistance Program (FVAP)
- Accessed it electronically on the Federal Voting Assistance Program (FVAP) Web site
- Obtained it from another source
- Don't know

71. What information in the *2008-09 Voting Assistance Guide (VAG)* did you or your staff find most useful?

- Absentee registration and voting procedures of your state
- Absentee registration and voting procedures of other states
- Mailing addresses of local election officials in other states
- Information on Federal Post Card Application (FPAC)
- Information on Federal Write-In Absentee Ballot (FWAB)
- Other

LOCAL ELECTION OFFICIAL NEWSLETTER

72. The *Military and Overseas Citizens Voting News for State and Local Election Officials* newsletter is a monthly publication from the Federal Voting Assistance Program containing timely information on elections and absentee voting. Do you or your staff currently receive this newsletter?

- Yes
- No ⇒ GO TO QUESTION 74
- Don't know ⇒ GO TO QUESTION 74

73. How useful is the *Military and Overseas Citizens Voting News for State and Local Election Officials* newsletter to you or your staff?

- Very useful
- Somewhat useful
- Moderately useful
- Not very useful
- Not at all useful
- Don't know

TOLL-FREE FAXING SERVICE

74. The Federal Voting Assistance Program (FVAP) provides a toll-free electronic transmission (faxing) service that allows you or your staff to fax election materials to military in the U.S., military overseas, and civilians overseas. Did you or anyone on your staff use the toll-free faxing service during the 2008 election year?

- Yes
- No ⇒ GO TO QUESTION 76
- Don't know ⇒ GO TO QUESTION 76

75. Overall, how satisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free faxing service during the 2008 election year?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

TOLL-FREE TELEPHONE SERVICE

76. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows you or your staff to talk to FVAP staff for voting assistance. Did you or anyone on your staff use the toll-free telephone service to request voting assistance during the 2008 election year?

- Yes
- No ⇒ GO TO QUESTION 79
- Don't know ⇒ GO TO QUESTION 80

77. For which of the reasons did you or anyone else on your staff use the toll-free telephone service during the 2008 election year? Mark "Yes" or "No" for each item.

	Yes	No
a. To obtain voter mailing addresses	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. To request Federal Voting Assistance Program (FVAP) publications/forms	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. To give information on the Federal Post Card Application (FPCA).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. To give information on the Federal Write-In Absentee Ballot (FWAB).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. To clarify something in the 2008-09 Voting Assistance Guide (VAG).....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. To resolve a voting problem for a military or overseas citizen	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. To make suggestions or changes in Federal Voting Assistance Program publications or programs.....	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

78. Overall, how satisfied or dissatisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

79. Did you or your staff not use the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year for the following reasons? Mark "Yes" or "No" for each item.

	Yes	No
a. Did not know about it	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. No one needed or asked to be referred	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. All information needed obtained from other sources	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Some other reason	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

COMMENTS

80. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided.