

Which best describes you?

In the last 30 days, how many times have you visited this website?

Do you subscribe to eNews

Would you like to subscribe to eNews?

Did you ever use the floridamedicare Web site prior to February 2009?

Do you feel the redesign of the floridamedicare website is an improvement compared to the old site?

What area or functionality is most improved?

Why not?

Do you find the new site navigation easier or more difficult than before the site redesign?

Do you find it easier or more difficult to identify content relevant to your needs?

Do you think the graphical changes enhance your experience?

What is your primary reason for visiting this site today?

What method are you using to locate information on this site today?

Were you able to accomplish your goal in visiting the website today?

Please tell us what you were trying to do or find:

What will you do next?

If you could identify one improvement to the website, what would that improvement be?

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Staff of a provider/supplier who works primarily with billing or insurance
Administrative staff of a provider/supplier
Other staff of a provider/supplier
Provider/supplier
Billing service
Consultant or attorney
Local, state, or federal government employee or contractor
Software vendor
Other health care insurer or agency
Other (please specify)
This is my first time
Once or twice before
Three or four times before
More than once per week but not every day
Every day
Yes
No
Yes, and please supply me with the link to the subscription page upon survey completion
No
Yes
No
Yes
No
Easier
More difficult
Not sure
Easier
More difficult
Not sure
Yes
No
Not sure
Find general Medicare program information
Find contact information
Find enrollment information
Find information on fees or fee schedules
Find out about a Local Coverage Determination (LCD)
Research a specific question on Medicare policy or billing
Learn of, or register for, workshops, seminars or other training events
Take an on-line training course
Read Medicare publications such as newsletters, press releases, etc.
Download forms
Other (please specify)
Top navigation menu
Left navigation bar

Links in the middle of the page
Search box
Site map
Other
Yes
No
Nothing, although I did not find/complete what I wanted
Call the First Coast Service Options call center
Return to the First Coast Service Options Website later and try again
Write a letter
Try the CMS Website
Try another website
Try another website
Other