CS CitizenFeedback

Based on your experiences, please <u>rate this government organization</u> (agency, bureau or office) on the following issues:

1=Poor ... **10=Excellent**

#	Question	1	2	3	4	5	6	7	8	9	10
1	The honesty and openness it shows about policies, practices and/or procedures.	1	2	3	4	5	6	7	8	9	10
2	How well it provides information that is useful to you.	1	2	3	4	5	6	7	8	9	10
2R	How well it discloses information you would expect it to provide.	1	2	3	4	5	6	7	8	9	10
3	The opportunities available for the public to provide suggestions and input.	1	2	3	4	5	6	7	8	9	10
4	The consistency of its policies with other government organizations.	1	2	3	4	5	6	7	8	9	10
4R	How well you think it collaborates with other government bodies or organizations.	1	2	3	4	5	6	7	8	9	10

#	Question
5	What additional information could be provided by this organization that would be of greatest use to you?
5R	What additional information do you think this organization should provide about itself?
6	How can this organization increase your participation in government?
7	How can government organizations work with the public more effectively?

Please rate this website using the following scales:

1=Very Dissatisfied ... **10=Very Satisfied**

#	Question	1	2	3	4	5	6	7	8	9	10
8	What is your overall satisfaction with this website?	1	2	3	4	5	6	7	8	9	10

1=Falls Short of Expectations ... **10=Exceeds Expectations**

#	Question	1	2	3	4	5	6	7	8	9	10
9	How well does this website meet your expectations?	1	2	3	4	5	6	7	8	9	10

1=Not Very Close to Ideal ... **10=Very Close to Ideal**

#	Question	1	2	3	4	5	6	7	8	9	10
10	How does this website compare to your ideal website?	1	2	3	4	5	6	7	8	9	10