

OPM JOB SEEKER ABANDONER MODEL QUESTIONS		
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
	<i>Satisfaction questions are required. Satisfaction questions appear on all surveys.</i>	<i>Future behaviors may be modified based on your site's objectives. Future behavior questions appear on all surveys.</i>
<b>Job Descriptions</b> (1=Poor, 10=Excellent, Don't Know)	<b>Satisfaction</b> (1=Poor, 10=Excellent)	<b>Likelihood to Return</b> (1=Not Very Likely, 10=Very Likely)
Please rate the <b>simplicity of understanding</b> job announcements.	What is your <b>overall satisfaction</b> with this job application process?	How likely are you to <b>return to this site to apply for a job</b> ?
Please rate the <b>level of detail</b> of job announcements.	How well does this job application process <b>meet your expectations</b> ?	<b>Recommend</b> (1=Not Very Likely, 10=Very Likely)
Please rate how well the <b>job announcements provide answers to your questions</b> .	How does this job application process <b>compare to your idea of an ideal job application process</b> ?	How likely are you to <b>recommend this site to someone else</b> ?
Please rate the <b>clarity of the job duties</b> described in the job announcement.		<b>Primary Resource</b> (1=Not Very Likely, 10=Very Likely)
<b>Job Search</b> (1=Poor, 10=Excellent, Don't Know)		How likely are you to <b>use this site as a primary resource to find a job</b> ?
Please rate the <b>relevance of job search results</b> .		<b>Apply for Job</b> (1=Not Very Likely, 10=Very Likely)
Please rate the <b>organization of job search results</b> .		How likely are you to <b>use this site to apply for a specific job within the next month</b> ?
Please rate how well the <b>job search results help you decide</b> what job listings to select.		
Please rate how well the <b>search feature helps you to narrow the results</b> to find job listings you want.		

**CUSTOM QUESTIONS - OPM Job Seeker - Abandoner Model**

*Custom questions complement the model questions and allow for additional data analysis*

Question Text	Answer Choices (limited to 50 characters)	Type <i>drop-down menu check boxes radio buttons open-ended</i>	Required Y/N	Select one or all that apply
How did you <b>hear</b> about this job?	I was notified via a USAJOBS automated search agent I routinely search USAJOBS Newspaper or print ad I attended a recruitment event and was referred to this vacancy by an agency representative The vacancy was referred to me by an associate/friend Found it on another job board or search agent Other, please specify:	Radio buttons	Y	multi-select
Are you <b>currently employed</b> ?	Yes No	Drop-down menu	Y	select one
If yes, are you <b>employed with the Federal government</b> ?	Yes No	Drop-down menu	Y	select one
Why are you <b>interested in applying for this position</b> with the Federal government?	Compensation/Benefits Career advancement opportunities Interested in the location of the job A chance for public service Interested in duties of the position Interested in working for this agency Other, please specify	Radio buttons	Y	multi-select
If you believe this job is a good match for your experience and skills, did the <b>job announcement generate enthusiasm</b> and make you want to apply?	Yes No	Drop-down menu	Y	select one
As you reviewed the job announcement were you <b>able to find sufficient information on the attractors/flexibilities</b> offered with this position?	Yes No The job announcement did not include information on attractors/flexibilities offered with the position.	Drop-down menu	Y	select one
If you are <b>not going to apply for this job</b> , please tell us why:	Process was too lengthy Experiencing problems with the website or server not responding Did not understand the duties of the position Salary/location were not appropriate Did not understand if I would qualify for this position I learned I do not meet the requirements for this position This job is not a good match for my background/skills/interests Other, please specify	Radio buttons	Y	multi-select
Please rate the <b>clarity of the "How You Will Be Evaluated" section</b> . (1=poor, 10=excellent, don't know)	1-10 scale	Radio buttons	Y	select one
Was the <b>job application process clear</b> to you? (i.e., how to apply, what to expect next, and how to check on your application status)	Yes No	Radio buttons	Y	select one
If <b>not</b> , tell us <b>what was not clear</b> to you.		Open-ended	N	
Was there <b>enough information in the job announcement</b> for you to determine if this job would be a good fit for you?	Yes No	Radio buttons	Y	select one
Will you <b>return to the site later</b> to complete your job application?	Yes No Maybe	Drop-down menu	Y	select one
If you could make <b>one improvement to this job application process</b> , what would it be?		Open-ended	N	
We are always <b>striving to improve the federal hiring process</b> and would like to be able to follow up with you to find out how your experience has been since applying. If you would like to help us, <b>please provide your email address</b> so we may send you a short survey at a later date.		Open-ended	N	