MSIX Customer Satisfaction Survey Introduction Email:

The Migrant Student Information Exchange (MSIX) Initiative celebrated a milestone this spring with **34 States** contributing live data: **85% of migrant students can be found in MSIX** system searches. Our goal is to continually improve to better serve your efforts to enroll, place and accrue credits for migrant students. Please take a few minutes to give us your feedback. Simply follow the link below. For each question, please select an option between "Strongly Disagree" and "Strongly Agree". Add your comments at the end as your ideas will guide MSIX in the future. Thank you for your time and consideration.

MSIX Customer Satisfaction Survey: https://www.surveymonkey.com/s/MSIX

Thank you,

Your MSIX Team

MSIX Customer Satisfaction Survey Questions:

MSIX IS ACHIEVING THE FOLLOWING:	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree	No Basis to Judge
MSIX provides highly effective training support to data users and providers.						
MSIX provides very responsive help desk support to data users and providers.						
MSIX furnishes useful information on the requirements, availability and benefits of the MSIX to prospective Users.						
MSIX is improving the interstate transfer and exchange of complete and accurate migrant student educational information needed for the purpose of record exchange.						
MSIX provides users with a consolidated migrant student record in a timely manner in order to facilitate enrollment, placement, and accrual of credits for migrant						

MSIX IS ACHIEVING THE FOLLOWING:	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree	No Basis to Judge
students.						
MSIX reduces the burden of collecting, maintaining, and exchanging migrant student records.						
IN GENERAL						
I am very satisfied with MSIX.						
MSIX offers good functionality and ease of use.						
When there is a problem or question with using MSIX, it is resolved quickly and clearly by the MSIX contractor.						
YOUR COMMENTS						

The following will be added to the web-based survey:

Paperwork Burden Statement

According to the Paperwork reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The valid OMB control number for this information collection is 1800-0011. The time required to complete this information collection is estimated to average 10 minutes per response, including the time to review instructions, search existing data resources, gather the data needed and complete and review the information collection. **If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to:** U.S. Department of Education, Washington, D.C. 20202-4537. **If you have comments or concerns regarding the status of your individual submission of this form, write directly to:** U.S. Department of Education, Office of Elementary and Secondary Education, Office of Migrant Education, 400 Maryland Avenue, S.W., LBJ Room 3E339, Washington D.C. 20202-2800.