



**U.S. Department of Education  
Contracts and Purchasing Operation, Group A  
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Washington, DC 20202-4444**

## **REACTS (Records Exchange Advice, Communication, and Technical Support)**

**REACTS/MSIX Survey 1  
Quarter 1- 2011**

**Prepared By**



## REACTS/MSIX Survey Questions

### General Instructions

- Unless specifically stated, please check any choices that apply
- Please list any additional thoughts that apply in the comments section provided after each questions
- The survey is divided into 4 sections – please answer the questions in the section that pertains to you.
  - Section 1: Recruiters
  - Section 2: Migrant Student Parents
  - Section 3: MEP State Directors
  - Section 4: MEP Staff
- Please contact the REACTS Support Center if you have any questions on the survey.
  - [reactshelp@ed.gov](mailto:reactshelp@ed.gov) (by email)
  - 888-REACTS-0 (888-732-2870) (by phone)

## **Section 1: Recruiters**

### **Q1.1**

How long have you been an MSIX user?

- A. Not an MSIX user
- B. Less than 6 months
- C. Between 6 months and 1 year
- D. 1 year or longer

If you are not an MSIX user, why are you not?

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### **Q1.2**

About how frequently do you use MSIX tools and features?

- A. Several times a week
- B. Once a week
- C. Once every 2-3 weeks
- D. Once a month
- E. Once every 2-3 months
- F. Once or twice a year
- G. Have not used in past year

Why is this so?

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**Q1.3a**

Are you actively sharing MSIX strengths with your students, parents and school district representatives?

- A. Yes
- B. No

If no, why not?

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**Q1.3b**

Would you like to receive updated information on MSIX developments, uses and strengths?

- A. Yes
- B. No

If no, why not?

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**Q1.3c**

Do you receive regular updates on MSIX development from your State?

- A. Yes
- B. No

Additional comments:

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**Q1.4**

To what extent do you agree or disagree with the following as it relates to using MSIX?

- A. In general recruiters are doing a good job utilizing the application.
- B. We are achieving our goals and receiving adequate support and training on the application.
- C. We could be more effective with better support and training on the application.
- D. We are not doing a good job utilizing the application because we do not receive enough support and training.
- E. We are not doing a good job at utilizing the application because our goals are not clear and specific.

Additional Comments:

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**Q1.5**

Using the MSIX Application through your Personal Digital Assistant (PDA) will

- A. Increase the amount of time it takes to identify and recruit students
- B. Decrease the amount of time it takes to identify and recruit students
- C. Increase the number of kids recruiters can identify
- D. Decrease the number of kids recruiters can identify
- E. Both A and D
- F. Both B and C
- G. None of the above

Why do you say that?

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**Q1.6**

Allowing parents to use an MSIX Identification Card will

- A. Make it easier for parents to find recruiters
- B. Cause parents to be reluctant to work with recruiters
- C. Make it easier for recruiters to identify parents
- D. None of the above

Why do you say that?

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**Q1.7**

What would assist recruiters in the identification and recruitment of students? Check all that apply.

- A. Technology that will allow you to complete a COE once a student is identified
- B. Technology that will allow you to identify a migrant student immediately
- C. Technology that will alert you to eligible students from other states
- D. Additional recruiters to meet the demand of potential migrant students that could be identified
- E. Additional MSIX promotional material
- F. Other

Specify: \_\_\_\_\_

Additional Comments:

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## **Section 2: Parents**

### **Q2.1**

How did you hear about MSIX and its purpose?

- A. Recruiter
- B. School Counselor
- C. Registrar
- D. Other Parent(s)
- E. Current or former Migrant Student(s)
- F. Other

Specify: \_\_\_\_\_

### **Q2.2**

MSIX Informational Materials provided make it easy to understand how my child's records are used

- A. No, because I did not receive any materials
- B. No, because I have not received any explanation or overview of the materials
- C. Yes, because the recruiter/counselor/MEP specialist gave me an overview
- D. Yes, but I'd like some of my feedback incorporated into the material.

Additional Comments:

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### **Q2.3**

As a parent of an MEP student, which of the following websites do you use to search for additional resources to support your child's schooling?

- A. I do not have access to the Internet
- B. District website
- C. State website
- D. US Department of Education website
- E. Migrant related website
- F. None of the above (please list if site is not on this list)

Why?

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**Q2.4**

To what extent do you agree or disagree with the following statements as it relates to having an MSIX identification card for your child?

- A. I would use it to quickly enroll my child in their new school
- B. I would not use it because I take my child's transcripts before withdrawing my child from school
- C. I would not use it because I believe it would be used for other purposes

Additional Comments:

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**Q2.5**

What is the best way for MSIX to help you with the enrollment of your child?

- A. Facilitate community town hall meetings explaining MSIX and its purpose
- B. Educate school representatives such as counselors and registrars
- C. Provide you with an MSIX ID Card that you can provide to registrars as you enter a new state
- D. None of the above
- E. Other

Specify: \_\_\_\_\_

Additional Comments:

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## **Section 3: State Director**

### **Q3.1**

To what extent do you agree or disagree with the following statements?

#### **Q3.1a**

The majority of non-MEP staff in our state have never heard of MSIX and its purpose

- a. Agree
- b. Strongly agree
- c. Disagree
- d. Strongly disagree
- e. Neutral / Do not Know

#### **Q3.1b**

The non-MEP staff in our state do not have an incentive to use the application for enrollment, placement or accrual of credits

- a. Agree
- b. Strongly agree
- c. Disagree
- d. Strongly disagree
- e. Neutral / Do not Know

#### **Q3.1c**

If we promoted the MSIX application more we would have an increase in the number of users

- a. Agree
- b. Strongly agree
- c. Disagree
- d. Strongly disagree
- e. Neutral / Do not Know

#### **Q3.1d**

The MSIX application is only used in districts where there is a high number of migrant students

- a. Agree
- b. Strongly agree
- c. Disagree
- d. Strongly disagree
- e. Neutral / Do not Know

**Q 3.1e**

Our non-MEP staff is very aware of MSIX and it is the main tool used when a migrant student arrives in our state

- a. Agree
- b. Strongly agree
- c. Disagree
- d. Strongly disagree
- e. Neutral / Do not Know

Additional Comments:

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**Q3.2**

Are most parents in your state aware of MSIX? Check all that apply.

- A. No, we have not promoted MSIX to parents
- B. No, if parents were aware of a national database they would be reluctant to participate in the migrant education program
- C. No, we do not see a need to involve parents
- D. Yes, parents are very informed of the system and its purpose
- E. Yes, parents inform registrars, recruiters, and/or counselors of their MSIX identification number

Additional Comments:

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**Q3.3**

In your estimation, how many parents of migrant students in your state are aware of MSIX?

- A. Less than 25%
- B. 25% - 50%
- C. 51% - 75%
- D. Over 75%
- E. Don't know

**Q3.3a**

If your answer in 3.2 was D (over 75%), please list any reasons you think are leading to this success.

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**Q3.3b**

If your answer in 3.2 was A (less than 25%), please list any reasons you think are causing such a low number.

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**Q3.4**

Which statement best describes the role MSIX participation/use plays in your employee evaluation process?

- A. MSIX participation/use is not required and is not included in the criterion for staff evaluation
- B. MSIX participation/use is not required and is not included in the criterion for staff evaluation but it will be in the near future
- C. The MEP staff is partly evaluated on the participation/use of MSIX
- D. The MEP staff is solely evaluated on the participation/use of MSIX

Additional Comments:

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**Q3.5**

What type of assistance from OME would be of most value to your State regarding MSIX?

- A. Onsite training for primary and secondary users of MSIX
- B. Communication to the Chief State School Officer on the importance of records exchange
- C. Templates and work products to increase awareness of MSIX and records exchange
- D. All of the above
- E. Other

Specify: \_\_\_\_\_

Additional Comments:

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**Q3.6**

Do you provide regular forums (eg: townhall meetings or seminars) for your MEP staff to meet and exchange information and ideas about MSIX?

- A. Yes
- B. No

**Q3.6a**

(if answer was 'Yes' from 3.5): Please specify what kind of event(s)/forum(s):

\_\_\_\_\_  
\_\_\_\_\_

**Q.3.6b**

(if answer was 'No' from 3.5): Why do you not provide regular forums? Check all that apply.

- A. We would like to but are faced with budget limitations
- B. We feel attendance would not justify costs
- C. We do not have the resources to organize such forums
- D. We do not have the time to attend or organize such events
- E. Other (specify) \_\_\_\_\_

Additional Comments:

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**Q3.7**

Has your State developed a strategy on how to use the Migrant Student Consolidated Record?

- A. Yes
- B. No

If no, please explain how the REACTS Team could assist in developing a strategy.

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**Q3.8**

How can the REACTS Team assist your State with getting non-MEP staff involved in the migrant student records exchange process?

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## **Section 4: MEP Staff**

### **Q4.1**

Have you been trained on how to use the Migrant Student Consolidated Record?

- A. Yes
- B. No

If no, please explain the reason you have not been trained:

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### **Q4.2**

Have you contacted the REACTS Support Center for assistance with Records Exchange?

- A. No and I am not aware of REACTS
- B. No. I am aware of REACTS but not sure what the team does
- C. No, we have not had a reason at the present time
- D. Yes, but my question was not resolved
- E. Yes, and the team was very helpful

Additional Comments:

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### **Q4.3**

Have you contacted the MSIX Help Desk for assistance with the application?

- A. Not aware of the MSIX Help Desk
- B. No, we have not had a reason at the present time
- C. Yes, but my question was not resolved
- D. Yes, and the team was very helpful

Additional Comments:

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**Q4.4**

How often do you login to MSIX to search for students?

- A. Daily
- B. At least once a week
- C. At least once a month
- D. At least once a quarter
- E. Once or twice a year
- F. Never

Why is this so?

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**Q4.5**

How often do you login to MSIX to resolve worklist items?

- A. Daily
- B. At least once a week
- C. At least once a month
- D. At least once a quarter
- E. Once or twice a year
- F. Never

Why is this so?

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**Q4.6**

Which of the following describes how MSIX has impacted you?

- A. It has increased my workload
- B. It has made me less effective
- C. It has decreased my workload
- D. It has made me more effective
- E. Both A and B
- F. Both C and D
- G. None of the above

Additional Comments:

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**Q4.7**

How are MSIX and Records Exchange information routinely disseminated by your State?

- A. It isn't -- we only provided/received communications when we initially joined MSIX
- B. It isn't -- we only share information when parents, recruiters or counselors reach out to us.
- C. We have regularly scheduled, routine communication on MSIX to all participating members of the MSIX /Records Exchange network and community
- D. Other (specify) \_\_\_\_\_

Additional Comments:

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**Q4.8**

Are you aware of the reporting capability on the MSIX Website? Check all that apply.

- A. No, I have not heard of it
- B. Yes, but have not yet used the reporting functionality
- C. Yes and I would like additional training
- D. Yes and I am a regular user of the reporting functionality

Additional Comments:

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**Q4.9**

Do you use the reporting functionality on MSIX for a specific MSIX Report?

- A. I do not use the reporting functionality in MSIX
- B. Yes, I use MSIX to access a specific report only (if true, please list the report in the comments section below)
- C. I use it for multiple reports to check trends and overall statistics



Additional Comments:

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**Q4.10**

How frequently do you use MSIX Reports to inform MEP and non-MEP staff of trends and various statistics related to records exchange?

- A. I do not use the reporting functionality in MSIX
- B. I have used it only once (please tell us why in comments section below)
- C. I use it occasionally (once a month or less often)
- D. I am a frequent user (multiple times a month)

Why is this so?

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**Q4.11**

List three (3) ways the Office of Migrant Education and/or the REACTS Team can assist you with MSIX and Records Exchange:

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

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