

ECR Program Support Services Evaluation

The U.S. Institute for Environmental Conflict Resolution (U.S. Institute) evaluates all of its services. As a part of this evaluation we ask the agency representatives who have requested U.S. Institute services to provide us with information about their experience. Your responses will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 6 minutes. This estimate includes time for reviewing the instructions and completing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Institute. Please note your responses to this questionnaire are confidential. The identity of individual respondents is not recorded. The Office of Management and Budget (OMB) number that is displayed on the cover is currently valid and authorizes this collection of information.

1. What prompted your request for services from the U.S. Institute?

2. What service(s) has the U.S. Institute provided?

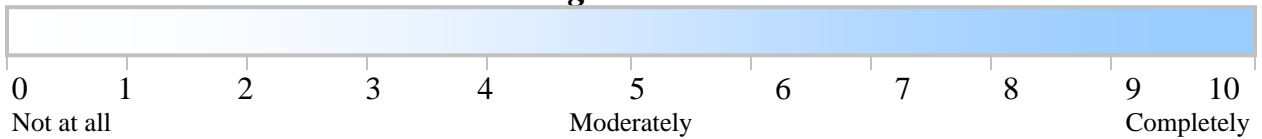
3. Please indicate your overall level of satisfaction with the U.S. Institute’s services:

Totally Dissatisfied	Mostly Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Mostly Satisfied	Totally Satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Please elaborate:</i>						

4. What are the anticipated benefits/impacts of the U.S. Institute's services?

5. If your work with the U.S. Institute were starting over again, what changes would you like to see happen?

Rating Scale



6. Using the scale above, please rate your agreement with the following statements:

<i>Rating</i>	
_____	a. The services provided by the U.S. Institute have helped us or will help us determine how best to proceed to address the environmental conflict(s)/issues(s) discussed.
_____	b. Overall, the services provided by the U.S. Institute help us improve the effectiveness of our environmental conflict resolution and collaborative problem-solving efforts.

7. Please use the space below for any additional feedback you would like to provide.

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.