Training and Technical Assistance Quality Assurance Assessment

1) What is your role on the SOC initiative?

____ Project Director

____ Family Partner

____ Local Evaluator

____ Training Coordinator

____ SOC Site/County Coordinator

____ Other (please specify below):

_____

2. Please indicate how often you participated in the following TA activities by circling the most appropriate response category: (0) Never, (1) Rarely, (2) Regularly, or (3) Always.

TA Activity	Never	Rarely	Regularly	Always
A. Annual grantee meetings	0	1	2	3
B. Monthly TA calls (all grantees)	0	1	2	3
C. Project Director affinity group calls	0	1	2	3
D. Monthly TA calls (site specific)	0	1	2	3
E. SOC Listserve	0	1	2	3
F. Other (please specify below)	0	1	2	3

3. To what extent did you find the following technical assistance activities and resources helpful. Please circle the most appropriate response category: (1) Not at all helpful, (2) Somewhat helpful, (3) Very helpful. Please circle N/A if you have never participated in the listed activity or utilized the listed resource.

TA Activity or Resource	Not At All Helpful	Some-what Helpful	Very Helpful	N/A
A. Annual grantee meetings	1	2	3	NA
B. Monthly TA calls (all grantees)	1	2	3	NA
C. Project Director affinity group calls	1	2	3	NA
D. Monthly TA calls (site specific)	1	2	3	NA
E. Family Involvement Summit	1	2	3	NA
F. Peer-to-Peer networking (individual)	1	2	3	NA
G. SOC listserve	1	2	3	NA
H. Learning Community Dialogue	1	2	3	NA
I. Closer Look documents	1	2	3	NA
J. Child Welfare Information Gateway	1	2	3	NA
K. Technical Assistance Liaison	1	2	3	NA
L. Ad-hoc calls with TA Liaison	1	2	3	NA
M. TA Site Visit(s)	1	2	3	NA
N. TA Liaison facilitated technical assistance, i.e., workshop or retreat	1	2	3	NA
O. Evaluation Liaison	1	2	3	NA
P. Local Evaluator conference calls	1	2	3	NA
Q. Other (please specify below) _____ _____	1	2	3	NA

4. In order to provide the technical assistance required for systems of care work, we would like to get your input on what your community found most useful, as well as, what type of TA activities and resources you would recommend for communities "new" to systems of care and communities with past experience with systems of care.

    a. What TA activities and resources did you found most useful in implementing systems of care in your community? Please list up to 5 in order of importance/usefulness.

1)
2)
3)
4)
5)

    b. What type of TA activities and resources do you feel are most important/useful for communities that are *new* to systems of care? Please list up to 3 activities in order of importance/usefulness.

1)
2)
3)

    c. What type of TA activities and resources do you feel are most important for communities with *past experience* with systems of care or other systems change initiatives? Please list up to 3 activities in order of importance/usefulness.

1)
2)
3)

TA Utilization

1) How has work with the TA Liaison(s) impacted your work throughout the SOC demonstration initiative?

- What TA activities were most impactful for you?
- Is there something that really stands out for you as you think back?

2) Thinking about the five years of the demonstration initiative, how did your SOC change over the course of the initiative?

- Was there a linear progression to SOC activities and efforts? Cyclical?

3) How did these changes to your SOC over the course of the initiative affect utilization of TA?

- For example, do you remember using TA more during the planning phase, implementation phase, or solidifying sustainability strategies?
- Or, needing different kinds of TA at different phases or points throughout the five years?

TA for Systems Change

4) Based on your experience and lessons learned throughout this entire demonstration initiative, what do you think TA should look like for a system of care grant program like this?

- Make sure to get input about how helpful certain TA activities were – Family Involvement Summit, Annual grantee meetings, Conference calls, Peer-to-peer networking, listserve, community dialogues, etc.?