Draft ODPHP Partnership Engagement Survey E-mail cover letters and Reminder e-mails

E-mail Cover Letter

Subject: Help us improve the health information you get from government web sites

Dear [NAME/IDENTIFIER]

[INTRODUCTION SENTENCE]

We'd like to learn what you think about the health promotion materials that the government prepares and disseminates through its web sites. We will use this information to try to improve these materials and to try to develop materials that will be more useful for your organization.

You can help us by completing an on-line survey.

Survey Information:

- The survey should take about 10 minutes to complete
- Your cooperation is completely voluntary
- Your responses will be anonymous

Would you help us, by going to [URL HYPERTEXT LINK] to complete this survey, by [DATE]?

Your help is appreciated!

[Jessica, as discussed, the e-mails sent to potential respondents will be customized, based on how the potential respondent was identified. See table below for suggested introduction sentence, third column. FYI - the first column identifies the list from which the potential e-mail respondent's name was drawn. The second column provides the e-mail salutation.]

Source	Name/identifier	List introduction
ADA	Dear ADA	We're asking for your help because you indicated that you were
Conference	member	interested in receiving dietary guideline materials and information
attendee (2008)		from the government at the 2008 American Dietetic Association
		annual meeting.
HP Monthly	Dear Healthy	We're asking all of the Healthy People 2020 Monthly Bulletin
Bulletin	People 2020	subscribers for their help.
subscriber	Monthly	

Source	Name/identifier	List introduction
	Bulletin	
	subscriber	
News You Can	Dear Healthy	We're asking all of the Healthy People 2020 News You Can Use
Use subscriber	People 2020	subscribers for their help.
	News You Can	
	Use subscriber	
Physical	NAME	We're asking all of the Physical Activity Guidelines Supporters –
Activity		people who indicated they were interested in sharing ideas and best
Guidelines list		practices for encouraging Americans to be physically active – for
		their help.
Healthy People	Dear Healthy	We're asking all of the Healthy People 2020 Consortium members
Consortium	People 2020	– people who indicated their interest in helping Healthy People
member	Consortium	2020 achieve its goals and objectives – for their help.
	member	
National	NAME	We're asking members of the National Association of County
Association of		Information Officers for help, based on your experience in
County		providing health promotion information to your constituents.
Information		
Officers		
Community	Dear	We're asking Community Health Center Directors for help, based
Health Center	Community	on your experience in providing health promotion information to
Directors	Health Center	your constituents.
	Director	
Public librarian	Dear Librarian	We're asking librarians for their help, based on your experience in
lists		helping your constituents obtain and use health promotion
		information.
State Office of	NAME	We're asking staff at State Offices of Rural Health for their help,
Rural Health		based on your experience in providing health promotion
list		information to your constituents.
State Health	NAME	We're asking staff at State Health Departments for their help, based
Coordinators		on your experience in providing health promotion information to
		your constituents.

Sincerely,

Roger Levine, Ph.D.

Managing Research Scientist American Institutes for Research 2800 Campus Drive, Suite 200 San Mateo, California 94403 Phone: (650) 843-8160

Deborah Hoyer Community Strategies Fellow

Office of Disease Prevention and Health Promotion US Department of Health and Human Services 1101 Wootton Parkway, LL-100 Rockville, MD 20852 240-453-8276 Deborah.Hoyer@hhs.gov

Before you take this survey, we'd like you to know the following:

Who is conducting this project?

The survey is being conducted by American Institutes for Research (AIR), a not-for-profit research organization. The project is being sponsored by Office of Disease Prevention and Health Promotion (ODPHP), which is a government agency that partners with a range of public and private organizations to provide leadership for disease prevention and health promotion among Americans. AIR is helping with the survey development, administration, and analysis.

What is the purpose of the survey?

We are examining how the Office of Disease Prevention and Health Promotion (ODPHP) is meeting the needs of different organizations involved with health promotion through its current communication offerings. Results will be used to identify ways on how to enhance these materials and better serve the health promotion needs of your organization.

How long will it take to complete this survey?

It should take approximately 10 minutes.

Is the survey anonymous?

After the survey is completed, identifiers will be removed so no one will be able to associate your responses with you. Results will never be published or presented in any way that would allow someone to associate your responses with you or your organization.

What happens if I do not want to complete the survey?

Nothing. It will not affect your ability to get health information and materials from government agencies in any way.

May I stop the survey at any time?

Yes. You may stop participating in the survey at any time.

Who should I contact if I have questions pertaining to the project?

If you have any questions about this project, please call Roger Levine (AIR) at (650) 843-8160 or Jessica Mark (ODPHP) at (240) 453-8280.

What if I don't like the way you are doing things?

If you have concerns or questions about your rights as a participant, contact AIR's Institutional Review Board (which is responsible for the protection of project participants) at IRB@air.org toll free at 1-800-634-0797 or c/o IRB, 1000 Thomas Jefferson Street, NW, Washington, DC 20007.

Reminder #1

Subject: Help us improve the health information you get from government web sites

Dear [NAME/IDENTIFIER]

Last week we sent you an invitation to complete a survey to:

- Learn what you think about the health promotion materials being produced and disseminated by government health agencies, and
- Learn what kinds of health information and resources would be most useful for your organization

This is your opportunity to provide us with the guidance and direction needed to improve the kinds of health promotion information and materials the government develops and distributes.

Please help us by going to [URL HYPERTEXT LINK] to take this 10 minute survey, by [DATE].

Thanks!

Sincerely,

Roger Levine, Ph.D.

Managing Research Scientist American Institutes for Research 2800 Campus Drive, Suite 200 San Mateo, California 94403 Phone: (650) 843-8160

Deborah Hoyer

Community Strategies Fellow Office of Disease Prevention and Health Promotion US Department of Health and Human Services 1101 Wootton Parkway, LL-100 Rockville, MD 20852 240-453-8276

Deborah.Hoyer@hhs.gov

Source	Name/identifier
ADA Conference attendee (2008)	Dear ADA member
HP Monthly Bulletin subscriber	Dear Healthy People 2020 Monthly Bulletin subscriber
News You Can Use subscriber	Dear Healthy People 2020 News You Can Use subscriber
Physical Activity Guidelines list	NAME
Healthy People Consortium member	Dear Healthy People 2020 Consortium member
National Association of County	NAME
Information Officers	
Community Health Center Directors	Dear Community Health Center Director
Public librarian lists	Dear Librarian
State Office of Rural Health list	NAME

Source	Name/identifier
State Health Coordinators	NAME

Reminder #2

Subject: Help us improve the health information you get from government web sites

Dear [NAME/IDENTIFIER]

About 2 weeks ago we asked you to help us improve the amount, type, and quality of health information materials the government makes and distributes.

Can you spare about 10 minutes of your time to take a survey that will help us to this? If so, please go to [URL HYPERTEXT LINK] by [DATE] to take this survey.

Thank you for considering our request!

Sincerely,

Roger Levine, Ph.D.

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Healthy People Consortium member	Dear Healthy People 2020 Consortium member
National Association of County	NAME
Information Officers	
Community Health Center Directors	Dear Community Health Center Director
Public librarian lists	Dear Librarian
State Office of Rural Health list	NAME
State Health Coordinators	NAME

Reminder #3

Subject: Help us improve the health information you get from government web sites

Dear [NAME/IDENTIFIER]

Uncle Sam needs you!

We want to improve the health promotion materials the government produces and distributes to organizations like yours.

To do this, we need to identify your needs. Will you take 10 minutes to complete a survey to help us do this?

Please click on the following link [URL HYPERTEXT LINK] and complete this survey by [DATE]?

Thank you for your participation!

Sincerely,

Roger Levine, Ph.D.

Managing Research Scientist American Institutes for Research 2800 Campus Drive, Suite 200 San Mateo, California 94403

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Community Health Center Directors	Dear Community Health Center Director
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State Office of Rural Health list	NAME
State Health Coordinators	NAME