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# Childhood Obesity Prevention Communications Campaign Research English-speaking Mothers and Caregivers Qualitative Interviews Respondent Screener and Discussion Guide

#### **Respondent Criteria:**

Respondent Crit	teria:
Low Income	- Female
Moms and	- Is a mom and/or cares for a child (ages 3-12)
Caregivers	- HHI <\$50k
	- Mix of race/ethnicities
	- Provides meals to child at least 3 times per week
	- Child is does not eat healthy foods and engage in physical activity
	regularly.
	- Articulate
	- Has not attended focus group in past 6 months
African	- Female
American	- African American
Moms and	- Is a mom and/or cares for a child ages 3-12
Caregivers	- Provides meals to child at least 3 times per week
	- Does not described lifestyle as "very healthy"
	- Articulate
	- Has not attended focus group in past 6 months
Moms and	<ul> <li>Is a mom and/or cares for a child ages 3-12</li> <li>Provides meals to child at least 3 times per week</li> <li>Does not described lifestyle as "very healthy"</li> <li>Articulate</li> </ul>

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average 60 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

#### **RESPONDENT SCREENER BEGIN**

(ASK TO SPEAK WITH FEMALE HEAD OF HOUSEHOLD)  Hello, my name is from INSERT VENDOR NAME, a marketing research firm. We are conducting a study concerning health among parents, kids and families, and would like to ask you a few questions. I want to assure you that this is not a sales call and nobody will try to sell you anything as a result of your cooperation.  Can I have a few minutes of your time? Thank you.						
1	L RECORD GENDER					
	( ) Female ( ) Male (TERMINATE)					
	ALL RESPONDENTS MUST BE FEMALE					
2. Do you, anyone in your household or a close relative or friend work for the following:						
	<ul> <li>( ) Marketing or marketing research firm</li> <li>( ) Advertising or public relations agency</li> <li>( ) Any diet or nutrition-related company, program or service</li> <li>( ) A medical practice, hospital, clinic or other health-related industry</li> </ul>					
	IF YES TO ANY, TERMINATE					
3.	What is your age? (DO NOT PROMPT)					
	MUST BE 21 YEARS OF AGE OR OLDER					
4a. Ha	ve you ever participated in a market research study?					
	) Yes (CONTINUE) ) No (SKIP TO Q.6)					
4b. Wh	hen was the last time you participated in a market research study? (READ LIST)					
	) Less than six months ago (TERMINATE) ) More than six months ago (CONTINUE)					
	/e want to make sure that we include a good mix of people in this study, which of the following best describes your ethnicity?  ( ) African-American ( ) Hispanic ( ) White/Caucasian ( ) Asian ( ) Native American ( ) Other (fill in)  E RESPONDENT CRITERIA FOR RACE/ETHNIC QUOTAS					

5b IF HISPANIC ASK: Which of the following best describes your family's situation when it comes to language?

	( ) Spar	ish is the only	language spok	en by members	s of this household (TERMINATE)
			uage spoken m ken as well <b>(TER</b>		embers of this household
	( ) Spar	ish and Englis	h are spoken ab	oout equally by	members of this household
		ish is the langu Spanish is spo	-	ost often by me	mbers of this household
	( ) Engli	ish is the only	language spoke	n by members	of this household
	ENGLISH	I MUST BE PR	EVALENT IN HO	USEHOLD FOR	HISPANIC RESPONDENTS
6a.	Are you a mo	om or do you o	care for any <u>chil</u>	l <mark>dren</mark> 3-12 year	rs of age?
6b.	In which cap	acity do you c	are for a child a	ged 3-12 (REAI	DLIST)?
	( ) Mom ( ) Legal gua ( ) grandpar ( ) other rela ( ) childcare ( ) Other	ardian ent ative	MOM MOM CAREGIVER CAREGIVER CAREGIVER		
	RECRUIT AS	PER THE SCHE	DULE		
6c.					ars and months and grade in school for each of ONSES IN GRID BELOW FOR EACH CHILD)
	Name	Age	Gen	der	
			M	F	
			М	F	
	1	1	N/I	l E	

RECRUIT MIX OF AGES~ SEE SCHEDULE FOR AGE CRITERIA QUOTAS

M m

7. Which of the following best describes your employment				employment status?						
	(	)	Work Full Time	2						
	Ċ	)	Work Part Tim							
	(	)	Stay at home r							
	(	)	Unemployed,	seeking em	ployment					
	PLEASE	AIM FO	R A MIX							
8.	Which r	Which range best describes your annual household income?								
	(	) Up to	\$35000							
	(		1-50,000							
	(		01-75,000							
	(		00 or more							
	HEDULE F		RITERIA ENTS ARE BELOV	N \$50K						
9.	How of	ten would	d you say you pl	an, prepare	e and provide meals to the children you care t	for:				
	(	•	han once a wee		TERMINATE					
	(	•	or twice a week		TERMINATE					
	(	•	to five times a v							
	(	) More	than five times a	a week						
		VERS (AN ER TO QU		ULD BE PRO	OVIDING MEALS TO CHILDREN AT LEAST 3 TI	IMES PER WEEK				
9a.			<b>S ONLY</b> When yos to serve them	•	meals to the children you care for, are you m	naking decisions				
	(	)	Yes No	CONTIN TERMIN						
			O MAKE DECISI ERS WHO HAVI		T FOODS THAT ARE GIVEN TO KIDS - FOR EXION A POLICY	(AMPLE NO				
10.	Which of the following would you say best describes your children's current <u>eating habits</u> :									
	(TERM	RM ) He/she eats healthy foods, such as eat fruits and vegetables, as much as he/she possibly can								
		TERMIN	ΙΔΤΕ							
	(			nv foods. bi	ut he/she doesn't eat it all the time	CONTINUE				
	(	) I try to provide a variety of food but he/she resists eating healthier foods <b>CONTINUE</b>								
	(				but I wish he/she would eat more healthy fo	ods <b>CONTINUE</b>				
	(	) He/s			ants and we rarely think about whether it is					
			healthy or not			CONTINUE				

11.	Which of the following would you say best describes (CHILD'S NAME)'s curre including Physical Education at school:	nt <u>activity habits</u> not
	( ) He/she is outside playing or participating in other physical activities 60 minutes or more every day	TERMINATE
	( ) He/she is outside playing or participating in other physical activities about 1-2 times a week for 60 minutes or more at a time	CONTINUE but limit to no more than 2 per market
	( ) He/she plays outside or participates in other physical activities ONCE IN A WHILE but not for very long	CONTINUE
	<ul> <li>He/she RARELY plays outside or participates in physical activity</li> <li>He/she does NOT play outside or participate in physical activity</li> </ul>	CONTINUE CONTINUE
	that your responses are completely confidential and we would appreciate you essful study.  In thinking about (INSERT NAME) current weight, would you say that he/she	
	<ul> <li>( ) at a very healthy weight and does not need to lose any weight</li> <li>( ) at a healthy weight but has to watch what he/she eats</li> <li>( ) close to a healthy weight, but should probably lose some weight</li> <li>( ) at an unhealthy weight and needs to lose a lot of weight</li> </ul>	CONTINUE
13.	Now I'd like to change the subject completely and talk about something else.	. Tell me about the latest
	book you've read or movie you've seen. What was the story about and what	t did/didn't you like
	about it?	

THIS QUESTION IS ASKED TO DETERMINE WHETHER OR NOT THE RESPONDENT CAN CLEARLY ARTICULATE HIS THOUGHTS AND FEELINGS. IF RESPONDENT ANSWERS "I DON'T KNOW" OR EXHIBITS ANY SPEECH OR HEARING DIFFICULTIES, TERMINATE. ALL RESPONDENTS MUST BE EXTREMELY ARTICULATE

CAREGIVERS, SKIP TO INVITE

INVI	ΓΑΤΙΟ	N FOR	MOTHERS	<del>)</del> :			
we h	ope yo fro	ou will 1	find interes E) for a on	time. As I mentioned earlier we are conducting a fun study that sting. We would like to invite you to join us at our facility on e-hour interview with a moderator. We would like to offer you			
15.	Are you interested in participating in the study at our facility with your child?						
	(	)	Yes No	CONTINUE TERMINATE			
<u>PLEA</u>	SE RE	AD TH	E FOLLOW	VING TO RESPONDENT:			
at [Finterviolent	PHONE view. cipate.	NUMBI We are	ER] so we o	find that you can't attend, please call my supervisor right away can find a replacement to make sure we have enough people to on you to attend! Thanks for your time and for agreeing to please bring them to the interview.			
INVI	ΓΑΤΙΟ	N FOR	CAREGIVE	ERS:			
we h	ope yo	ou will 1 m (TIM	find interes	time. As I mentioned earlier we are conducting a fun study that sting. We would like to invite you to join us at our facility on ne-hour interview. We would like to offer you for your			
15.	Are y	you inte	erested in p	participating in the study at our facility?			
	(	)	Yes No	CONTINUE TERMINATE			
<b>PLE</b> A	SE RE	AD TH	E FOLLOV	VING TO RESPONDENT:			

If you have any questions, or find that you can't attend, please call my supervisor right away at [PHONE NUMBER] so we can find a replacement to make sure we have enough people to interview. We are counting on you to attend! Thanks for your time and for agreeing to participate.

If you wear reading glasses, please bring them to the interview.

## Childhood Obesity Prevention Communications Campaign Research Mothers and Caregivers Qualitative Interviews - Discussion Guide

Note: This discussion guide will be used to facilitate the interview discussion among the English - speaking and Spanish-speaking moms.

The objective of this research is to test the clarity, relevance and motivation of advertising concepts that are not yet produced. The stimuli used to test these concepts are not yet produced.

#### Section I. ~ Introduction:

- Explanation of research process no wrong answers, independent researcher
- Room one-way mirror, audio/videotape
- Introductions name, occupation, interests

#### Section II ~ Presentation of Advertising Concepts:

The moderator will first explain to respondents that the advertising they are about to see is still in development and that they will need to use a bit of imagination to visualize it in the 'real world.' The moderator will then begin taking them through each of the creative ideas and executions.

Once respondents have seen the advertising idea, they will be asked to answer the questions outlined in this discussion guide.

#### Section III ~ Reaction to Advertising:

- So what did you think of this ad?
  - o What made you think that?
- What is the main idea of the advertising? What are they saying to you?
- What do you think about that idea?
- Is this main idea believable?
  - 0 What about it makes it believable (or not)?
- Is there anything confusing or unclear about this idea?
- Who is this ad for?
- What are they asking you to do?
  - O What do you think of that idea? (Probe for ease/difficulty of this idea)

### Expose remaining executions (within campaign) - probe for similarities/differences in Section III questions Section IV ~ Emotional Connection/Relevance:

- What, if anything, does the advertising make you think?
- How does the advertising make you feel? (LISTEN for personal relevance and comfort with the approach/topic)
- What do you like/dislike about the advertising?
- Does this idea relate to you and your life? How?
- What is the mood or feeling behind the advertising? (*Probe: is the advertising encouraging, motivating, relevant?*)
- How does this advertising speak to what you do currently around this issue?
- Would you ever mention this ad or talk about it with a friend or family member? What would you tell them about it?
- Are they telling you anything new any new information?

O Did you learn anything in the advertising? If so, what?

#### Section V ~ Discussion of All Campaigns

Once all of the creative ideas have been presented, the moderator will put all stimuli on the table and ask respondents to look at them as a group.

- Describe in your own words what you feel the overall message of this ad campaign.
- Which advertising ideas express that message the best?
  - O What about them is working well for you?
- In general, what elements of the ideas are the most compelling? Why?
- Have you seen advertising like this before? How is it different/the same?
- Does this advertising motivate you in any way? How so what would you do/think as a result of seeing these materials?
  - O What specifically about the advertising is creating these thoughts?
- Having seen this advertising, do you feel you are now motivated in any way to make a change in your life?
  - 0 What would that be?
  - O When would you make that change (how soon)?
- All of these advertisements feature a website do you remember the name of the website?
  - O Have you heard of this website before?
  - 0 Would you go to the website?
  - 0 What would you expect to find on the website?
- Who do you think this message is coming from?
  - O Does that make the message more or less credible? Explain.

#### Section VII ~ Wrap Up

Before finishing the interview, the moderator will check with the back room to see if there are any additional questions or areas to probe.