

U.S. Department

of Transportation  
**Federal Aviation  
Administration**

800 Independence Ave., SW.  
Washington, DC 20591

Dear Flight Attendant:

The FAA is conducting a congressionally mandated survey of flight attendants. The goal of this survey is to identify the type of fatigue that flight attendants experience, how frequently fatigue is experienced, and the impact fatigue may have on the safety of U.S. air carriers. The results obtained from this survey will be delivered to Congress and are intended to provide information to FAA policy makers regarding flight attendant rest and duty time.

You have been selected to serve as a representative of the flight attendants employed by your airline. Only a few flight attendants from your airline will be receiving this survey, so it is **very important** that you complete and return this survey to the Civil Aerospace Medical Institute (CAMI).

We would like to invite you to respond to the survey either on-line via the Internet or through the enclosed paper survey. **Please choose only one method of completing the survey.**

The survey is **voluntary** and **anonymous**, so please be open and candid. We encourage you to complete the survey online, as it is easy to use and would reduce the time and expense required for us to process your responses. You may access the survey at:  
**#<http://www.webaddress.htm>#**

If you elect to complete the enclosed paper copy of the survey, please return it in the envelope provided. In the event the envelope is missing, please mail your questionnaire to:

FAA Civil Aerospace Medical Institute  
Flight Deck Human Factors Research Branch, AAM-510  
PO Box 25082  
Oklahoma City, OK 73125

This survey conforms to legal and administrative standards established by the Federal Government. The Office of Management and Budget (OMB) approved this questionnaire and gave it OMB Approval Number #TBD#, which expires #DATE#.

Thank you for your assistance and feedback.

Sincerely,

Fred Tilton, M.D.  
Federal Air Surgeon

Enclosure