

## **Attachments**

Attachment A: Telephone survey

Attachment B: Web survey

Attachment C: Funding agency staff/city council interview guide

Attachment D: Library administrator interview guide

Attachment E: Library staff interview guide

Attachment F: Library public access computer user interview guide

Attachment G: Peer agency staff interview guide

Attachment H: Community business interview guide

Attachment I: Library board of trustee/friends of the library interview guide

Attachment J: IT librarian/staff interview guide

Attachment K: Funding agency staff/city council interview consent form

Attachment L: Library administrator interview consent form

Attachment M: Library staff interview consent form

Attachment N: Library staff focus group consent form

Attachment O: Library public access computer user interview consent form

Attachment P: Library public access computer user parental interview consent form

Attachment Q: Library public access computer user parental focus group consent form

Attachment R: Library public access computer user minor interview assent form

Attachment S: Library public access computer user minor focus group assent form

Attachment T: Funding agency staff/city council consent form

Attachment U: Community business consent form