APPENDIX D

MEDICARE CARE MANAGEMENT PERFORMANCE (MCMP) DEMONSTRATION FACT SHEET FOR BENEFICIARIES

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WHAT IS THE MEDICARE CARE MANAGEMENT PERFORMANCE (MCMP) DEMONSTRATION?

The Medicare Care Management Performance Demonstration is a special study being sponsored by the Centers for Medicare & Medicaid Services (CMS). The study will look at the quality of care received by Medicare beneficiaries and their experiences receiving treatment for their health problems such as chronic artery disease (CAD), congestive heart failure (CHF), and diabetes.

WHAT IS CMS?

CMS is the Centers for Medicare & Medicaid Services. CMS is the federal agency in charge of the Medicare and Medicaid programs.

WHO IS CONDUCTING THE STUDY?

Mathematica Policy Research, Inc. (MPR) is an independent research company that was hired by CMS to conduct the MCMP study. MPR is a leader in the policy research and analysis field and has been conducting surveys and evaluations for over 40 years. You can learn more about MPR by visiting its website at www.mathematica-mpr.com.

HAS THIS RESEARCH STUDY BEEN APPROVED BY THE GOVERNMENT?

Yes, the MCMP Demonstration has been approved by the Office of Management and Budget (OMB). The OMB approval number is xxxx-xxx. The approval expires on DATE.

WILL MY PARTICIPATION IN THE STUDY AFFECT MY MEDICARE BENEFITS?

No. Participating in the study will not affect your Medicare benefits now or at any time in the future.

WHAT HAPPENS IF I DO NOT PARTICIPATE IN THE SURVEY?

Your decision to participate in the survey will not change any of your Medicare benefits or any other benefits you are currently receiving or may qualify for in the future. Your participation in this survey is voluntary, but very important. By participating you will help CMS to improve the services provided to Medicare beneficiaries.

WILL MY INFORMATION BE KEPT CONFIDENTIAL?

Yes. All of the information we collect in the survey will be kept confidential as provided in the Privacy Act. The information will be used for research purposes only. Your name will never be used in any reports.

HOW LONG WILL IT TAKE TO COMPLETE THE SURVEY?

In a pretest, most people took between 10 and 15 minutes to complete the survey.

HOW DID YOU GET MY NAME?

Your name was selected from among Medicare beneficiaries in your area.

WHO CAN I CONTACT FOR MORE INFORMATION?

For more information about the survey, please call MPR toll-free at 1-XXX-XXXX and ask for Melanie Costas. You can also visit the CMS website at http://www.cms.hhs.gov/DemoProjectsEvalRpts/ downloads/MMA649_Summary.pdf for more information.