

Attachment N

Frequently Asked Questions about the Survey

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FREQUENTLY ASKED QUESTIONS ABOUT THE SURVEY

Q: Can I have more information?/Who can I contact for more information?

A: For more information about this survey, please contact the project director, Oscar Espinosa, by e-mail at espinosa-oscar@norc.org or by phone at (301) 634-9344. For questions about your rights as a study participant, you may call Kathleen Parks, the NORC IRB Administrator, toll free, at 866-309-0542.

Q: How was I chosen to participate, how did you get my number?

A: Your telephone number has been selected at random to be included in the study.

Q: What is the National Opinion Research Center?

A: The National Opinion Research Center, NORC, is a nonpartisan, nonprofit organization affiliated with the University of Chicago that is dedicated to providing objective data to inform Federal policymakers. If you'd like, you can visit our website at www.norc.org to find out more.

Q: What is the Office of Minority Health?

A: OMH was established in 1986 by the U.S. Department of Health and Human Services (HHS). It advises the Secretary and the Office of Public Health and Science (OPHS) on public health program activities affecting American Indians and Alaska Natives, Asian Americans, Blacks/African Americans, Hispanics/Latinos, Native Hawaiians, and other Pacific Islanders. The mission of the Office of Minority Health (OMH) is to improve and protect the health of racial and ethnic minority populations through the development of health policies and programs that will eliminate health disparities. You can visit the OMH website at <http://www.omhrc.gov/>

Q: What is a health disparity?

A: Health disparities are the persistent gaps between the health status of minorities and non-minorities in the United States.

Q: What will happen to my information?

A: All of your answers will be kept completely confidential. Your information will be combined with others' responses to inform health policymakers. The results will be provided to members of Congress and other health policymakers, and published in aggregate form for public use.

Q: The person you need to speak to never does surveys—can't you just talk to me?

A: We selected the sample within each household following strict statistical rules, your husband/wife/ child, etc was chosen as the one we need to speak with and its important his/her thoughts are counted.

Q: I don't have time.

A: We understand how busy you are and we greatly appreciate your time to do the interview. The interview isn't too long—We could begin and see how far we get? OR:
I apologize for interrupting you at this time, why don't we make an appointment to continue our conversation at a time that is more convenient for you.

Q: Do I have to participate?

A: Although your participation is voluntary, your opinions are very important to us. Unless we get enough people to participate we will not be able to see the whole picture. Your participation in this study is extremely valuable and will greatly help OMH as they develop health care policies and programs.

Q: How do I know you will keep my information confidential?

A: We are required by Federal law to develop and follow strict procedures to protect your information and use your answers only for statistical research.

Q: How can I get more information about my rights as a study participant?

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