

NEW
Government Performance and Results Act (GPRA) Reporting Measures

Background

Each applicant is required to respond to two baseline performance measures. ORHP is seeking OMB approval for these measures to become Government Performance and Results Act (GPRA) measures. The information will be used collectively to produce yearly reports about the SORH program and will be discussed in future non-competitive SORH grant applications.

Performance Measure Reporting

Responses to #1 and #2 (below) pertain to the budget period July 1, 2008 - June 30, 2009. Responses must be submitted directly into the Electronic Handbook (EHB) by August 1, 2009.

1) Report the total number of technical assistance (TA) encounters provided directly to clients within your State by SORH. Provide several specific examples of different types of TA provided.

2) Report the total number of clients within your State that received technical assistance directly from SORH. Provide several specific examples of different types of clients that received TA.

Definitions

Technical Assistance (TA) Encounter: Any activity that is planned, funded, organized, administered or provided by SORH that results in the delivery of substantive information, advice, education or training directly to a client (s). TA must be provided face to face, through teleconference / webinar technology or via in-depth telephone and e-mail interactions that result in the delivery of substantive service or subject content (problem solving, proposal feedback, regulation interpretation, grant application guidance etc.) to a client. Relatively brief / routine telephone and email responses and direct mass mailings are not considered TA for the purpose of this measure. A client usually requests TA or receives an invitation from SORH to participate in scheduled / formal TA activities such as workshops, conferences, seminars, meeting or training sessions.

Client: Any individual, group or organization interested in rural health. Examples include but are not limited to: providers / technicians, hospitals, clinics, networks, agencies, associations, organizations, academic institutions, government officials, communities, partners and other stakeholders. Affiliated individuals (i.e. members of an association or organization) would normally be considered a single client. Example - SORH addressing State Rural Health Association about grant opportunities. Non-affiliated individuals (i.e. hospital administrators or nurses) would normally be considered as multiple clients. Example – hospital staff attending a SORH sponsored workshop on quality and performance improvement.