

DRAFT

Consumer Name
Address
City, State and Zip

Dear _____,

The Federal Trade Commission (FTC), with the assistance of an outside research organization, is conducting focus groups with victims of identity theft. We are contacting you to request your participation in one of the focus groups in your area. Information we receive in these focus group discussions will assist us in gaining a better understanding of consumers' experiences interacting with credit bureaus after their identity was stolen. The information you provide will help to guide the FTC's efforts to educate consumers and regulate the credit bureaus. We are not selling anything, and you will not be solicited to purchase anything as a result of your participation in this survey.

Our records show that you have filed a complaint with the FTC relating to identity theft. While the FTC will not be able to use information you share in the focus groups to investigate your individual complaint, we will use the information to identify trends and patterns that emerge from all of the participants in the focus groups. Your participation in these focus groups is completely voluntary, but extremely important to help us get an accurate understanding of the experiences of identity theft victims such as yourself. You will not be asked for personal information and your responses will be maintained without any information to identify you. You will receive \$75 as compensation for your time, if you are ultimately selected to participate.

If you are interested in participating, please contact [Name of Recruiting Facility] at _____ and ask for information about the FTC focus groups.

If you have any questions regarding this letter, please feel free to contact Cheryl Thomas, paralegal, in the FTC's Division of Privacy and Identity Protection via email at idtheftsurvey@ftc.gov or by phone at (202) 326-2779.

Thank you for your help in this matter.

Sincerely,

Rebecca E. Kuehn
Assistant Director
Division of Privacy and Identity Protection