

2007 - 2008 Biennial Review

{DD-DA and M(BI)2025}

of Defense Agencies and DoD Field Activities

ID: DSCA00418559

You have been nominated to help us with the Biennial Review of Defense Agencies and DoD Field Activities. With your help, we'll be able to determine how well the products and services provided by agencies and field activities meet the needs of the organizations they serve. Each agency and activity has organized their mission into one or more business lines. You have been nominated as a person knowledgeable about the following business line:

Agency/Activity: Defense Security Cooperation Agency

Business Line: Development and implementation of financial management, policies, and business operations functions under authorities in Title 10 and Title 22 United States Code for the Security Cooperation community **This business line includes these products and services:**

- Direction and supervision of staffing, organization, and functions of DoD elements in foreign countries responsible for managing Security Assistance programs
- · Congressional notifications prior to foreign military sales/transactions
- Formulation and execution of DoD appropriated funds
- Support the planning, programming, and execution of the Sec. 1206 Train and Equip program in furtherance of national security objectives
- Formulation and execution of Foreign Military Finance (FMF) administrative budget and Foreign Military Sales (FMS) administrative budget
- Management of the FMF program, to include grants and loans
- Management of the FMS Trust Fund
- Development, oversight and certification of financial statements for the FMS Trust Fund and accounts for funds appropriated for Security Assistance; certification of DoD end-of-year financial accounts
- Conduct of contracting activities in support of selected Security Cooperation programs and activities
- Development, production, coordination, and implementation of Security Assistance and Security Cooperation financial policy and analyses
- Planning and program management functions for DoD portion of the Warsaw Initiative funds (WIF) under Authorities in Title 10, United States Code

Please continue...

Background Questions:

	ose one of the following that best describes your organization's relationship with the Defense Security peration Agency for this business line.
	Traditional They produce and deliver the product or service with minimal input from us.
	Support We give them our requirements, then they produce and deliver the product or service to us.
	Partner We work together jointly in defining, producing and delivering the product or service.
	Oversight We provide guidance or direction to this organization about the products or services.
	ose one of the following that best describes your organization's relationship with the Defense Security peration Agency for this business line.
	Command One or more organizations under my control use products or services from this business line.
0	Coordinator I coordinate my organization's use of products or services in this business line with the Defense Security Cooperation Agency.
	Program Manager I manage missions or functions that use this product or service.
	Resource Manager I manage the support of mission functions that use this product or service.
	Direct Customer I work with a mission or mission support function that uses this product or service.
	Oversight I provide guidance or direction to the agency or activity, or I review their performance.
	None I have no relationship with my organization's use of this product or service.

Tell us about your organization and this business line.

1A.	How important are the associated products and services to your organization?			
	Essential			
	Very important			
	☐ Important			
	Somewhat important			
	Not important			
	☐ No opinion			
1B.	How strong is your organization's continuing need for the products or services in	this bus	iness line?	
	Strong continuing need			
	Moderate continuing need			
	Slight continuing need			
	No continuing need			
	No opinion			
Гell	us about your organization and this business line.			
	,,			
		Yes	No	I don't Know
1C.	Does your organization pay for the products or services received from this business line?			
1D.	Does your organization influence the level of funding for this business line?			
1E.	Are these products or services available from another source?			
1F.	If these products or services are available elsewhere, is this agency/activity your supplier of choice?			
1G.	Are these products or services something that your organization could do better itself?			
1H.	Are you aware of performance standards this agency or activity has for this business line?			
1T.	If was have the performance standards been met?			

How satisfied are you with how Defense Security Cooperation Agency responds to your organization in pro	viding
the products or services in this business line?	

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Does Not Apply
2A.	Considers our issues						
2B.	Resolves our issues						
2C.	Understands our priorities						
2D.	Follows our priorities						
2E.	Knows our requirements						
2F.	Meets our requirements				0		
Hov	v satisfied are you with how Defense Security C	Cooperatio	n Agency o	coordinate	s with your	organization	
		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Does Not Apply
3A.	Opportunities for oversight						
3B.	Opportunities for feedback						
3C.	Input on budgets and resource allocation						
3D.	Support from customer service representative						
3E.	Support from dedicated liaison						
3F.	Holding joint exercises						
3G.	Having joint boards or panels						
3Н.	Other method						
Spe	cify other						
How	v satisfied are you with the overall quality of the	e products Very Satisfied	and service	ces in this	business lin	e? Very Dissatisfied	Does Not
4.4							Apply
	Effectiveness (meets requirements)			0			
	Quality (is free of defects)						
	Efficiency (is easy to use)			0			
	Cost effectiveness (good value)		0	0		0	
4E.	Timely (available when needed)						

How satisfied are you with these specific products and services in the business line?

Note - please rate only those products and services you are familiar with.		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Cannot Judge
5.1	Direction and supervision of staffing, organization, and functions of DoD elements in foreign countries responsible for managing Security Assistance programs		0	0			0
5.2	Congressional notifications prior to foreign military sales/transactions						
5.3	Formulation and execution of DoD appropriated funds						
5.4	Support the planning, programming, and execution of the Sec. 1206 Train and Equip program in furtherance of national security objectives						
5.5	Formulation and execution of Foreign Military Finance (FMF) administrative budget and Foreign Military Sales (FMS) administrative budget						
5.6	Management of the FMF program, to include grants and loans						
5.7	Management of the FMS Trust Fund						
5.8	Development, oversight and certification of financial statements for the FMS Trust Fund and accounts for funds appropriated for Security Assistance; certification of DoD end-of-year financial accounts				0		
5.9	Conduct of contracting activities in support of selected Security Cooperation programs and activities						
5.10	Development, production, coordination, and implementation of Security Assistance and Security Cooperation financial policy and analyses						
5.11	Planning and program management functions for DoD portion of the Warsaw Initiative funds (WIF) under Authorities in Title 10, United States Code						

Please indicate your level of agreement with these statements.							
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	
find DSCA personnel to be technically proficient, accessible and helpful.	0	0		0			
am satisfied with the support I receive at DSCA and can count on the help I get with the products and services I use.			0				
OSCA personnel are courteous and professional in our working relationships.		0					
OSCA is committed to improving Security Cooperation.							
OSCA exercises strong leadership in the ecurity Cooperation community.							
OSCA is a proven leader in FMS financial olicy formulation.							
OSCA provides timely financial policy larification and execution guidance.							
The Comptroller (CMP) division is committed to helping me meet my security coperation needs.			0			0	
The Contracting (CON) division is ommitted to helping me meet my security opperation needs.			0			0	
The Country Financial Management (CFM) ivision is committed to helping me meet my security cooperation needs.		0	0			0	
The Financial Policy and Internal Operations (FPIO) division is committed to helping me meet my security							
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e give us your comments					DSC	A00418559	
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The Country Financial Management (CFM) invision is committed to helping me meet my security cooperation needs. The Financial Policy and Internal operations (FPIO) division is committed.	

Related products or services that you would like to have provided						
P						
0.1						
Other comments						

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Sharing your results (please select one):
You may share my comments directly with no editing.
My comments contain no identifying information - they do not need to be edited.
Please edit any identifying information out of my comments before sharing it with Defense Security Cooperation Agency
If you are not the person who this survey was addressed to, please tell us who you are. We will save your name and contact information but the original name will not change.
Full name:
Email:
Phone:

You may reply using the method that is most convenient for you.

- Mail it in the enclosed envelope (Send to Westat, 1650 Research Boulevard, Rockville, MD 20850)
 Visit the Biennial Review web site: https://biennialreview.osd.mil

Enter your Access code: 91CB-A5C9-1A5D to complete the survey online.

Questions? Call us toll free: 1-888-663-9084