

2007 - 2008 Biennial Review

{DD-DA and M(BI)2025}

of Defense Agencies and DoD Field Activities

ID: DSCA00418558

You have been nominated to help us with the Biennial Review of Defense Agencies and DoD Field Activities. With your help, we'll be able to determine how well the products and services provided by agencies and field activities meet the needs of the organizations they serve. Each agency and activity has organized their mission into one or more business lines. You have been nominated as a person knowledgeable about the following business line:

Agency/Activity: Defense Security Cooperation Agency

Business Line: Development, implementation, and oversight of selected Security Cooperation (SC) programs under authorities in Title 10 and Title 22, United States Code and other Authorities

This business line includes these products and services:

- Program/policy oversight of International Military Education and Training (IMET)
- Management of DoD Humanitarian Assistance, Disaster Relief, and Mine Action Programs
- Management of the DoD Golden Sentry End Use Monitoring (EUM) program
- Management of international weapons system competitions
- Management of the Office of the Under Secretary of Defense for Policy's Exception to National Disclosure Policy (ENDP) voting process
- Liaison with US industry regarding technology release issues
- Provision of assistance to State Department and Defense Technology Security Administration (DTSA) to ensure technology release through FMS and direct commercial sales support US policy
- Management of the Excess Defense Articles program
- · Approval of Non-Recurring Cost Recoupment Waivers for FMS
- Management of the Lease program
- Coordination of US participation in international trade shows
- Oversight of the Global Peace Operations Initiative (GPOI) program
- Support the planning, programming, and execution of the Sec 1206 Train and Equip program in furtherance of national security objectives
- Executive agency activities in support of 5 DoD Regional Centers for Security Studies
- Provision of information to the press, public, customers and USG stakeholders on Security Cooperation activities and regulations through public liaison activities
- Support of the Administration's presentation of Security Assistance and Security Cooperation programs before Congress
- Management of the DoD Regional Defense Combating Terrorism Fellowship Program

Please continue...

Background Questions:

	ose one of the following that best describes your organization's relationship with the Defense Security peration Agency for this business line.
	Traditional They produce and deliver the product or service with minimal input from us.
	Support We give them our requirements, then they produce and deliver the product or service to us.
	Partner We work together jointly in defining, producing and delivering the product or service.
0	Oversight We provide guidance or direction to this organization about the products or services.
	ose one of the following that best describes your organization's relationship with the Defense Security peration Agency for this business line.
	Command One or more organizations under my control use products or services from this business line.
	Coordinator I coordinate my organization's use of products or services in this business line with the Defense Security Cooperation Agency.
	Program Manager I manage missions or functions that use this product or service.
	Resource Manager I manage the support of mission functions that use this product or service.
	Direct Customer I work with a mission or mission support function that uses this product or service.
	Oversight I provide guidance or direction to the agency or activity, or I review their performance.
	None I have no relationship with my organization's use of this product or service.

Tell us about your organization and this business line.

1A.	How important are the associated products and services to your organization?			
	Essential			
	☐ Very important			
	☐ Important			
	Somewhat important			
	Not important			
	No opinion			
1B.	How strong is your organization's continuing need for the products or services in	this bus	iness line?	
	Strong continuing need			
	Moderate continuing need			
	Slight continuing need			
	No continuing need			
	☐ No opinion			
Гell	us about your organization and this business line.			
		Yes	No	I don't Know
1C.	Does your organization pay for the products or services received from this business line?			
1D.	Does your organization influence the level of funding for this business line?			
1E.	Are these products or services available from another source?			
1F.	If these products or services are available elsewhere, is this agency/activity your supplier of choice?			
1G.	Are these products or services something that your organization could do better itself?			
1H.	Are you aware of performance standards this agency or activity has for this business line?		0	0
1I.	If ves, have the performance standards been met?			

How satisfied are you with how Defense Security Cooperation Agency responds to your organization in providing
the products or services in this business line?

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Does Not Apply
2A. Considers our issues						
2B. Resolves our issues						
2C. Understands our priorities						
2D. Follows our priorities						
2E. Knows our requirements						
2F. Meets our requirements						
How satisfied are you with how Defense Security C	Cooperatio	n Agency (coordinate	s with your	organization	.?
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Does Not Apply
3A. Opportunities for oversight	0	0	0		•	
3B. Opportunities for feedback						
3C. Input on budgets and resource allocation						
3D. Support from customer service representative						
3E. Support from dedicated liaison						
3F. Holding joint exercises						
3G. Having joint boards or panels						
3H. Other method						
Specify other						
How satisfied are you with the overall quality of the	e products	and service	ces in this	business lin	e?	Does
	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Not Apply
4A. Effectiveness (meets requirements)						
4B. Quality (is free of defects)						
4C. Efficiency (is easy to use)						
4D. Cost effectiveness (good value)						
4E. Timely (available when needed)			•	0		

How satisfied are you with these specific products and services in the business line?

Note - please rate only those products and services you are familiar with.		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Cannot Judge
5.1	Program/policy oversight of International Military Education and Training (IMET)						
5.2	Management of DoD Humanitarian Assistance, Disaster Relief, and Mine Action Programs						
5.3	Management of the DoD Golden Sentry End Use Monitoring (EUM) program			0			
5.4	Management of international weapons system competitions						
5.5	Management of the Office of the Under Secretary of Defense for Policy's Exception to National Disclosure Policy (ENDP) voting process						0
5.6	Liaison with US industry regarding technology release issues						
5.7	Provision of assistance to State Department and Defense Technology Security Administration (DTSA) to ensure technology release through FMS and direct commercial sales support US policy						
5.8	Management of the Excess Defense Articles program						
5.9	Approval of Non-Recurring Cost Recoupment Waivers for FMS						
5.10	Management of the Lease program						
5.11	Coordination of US participation in international trade shows						
5.12	Oversight of the Global Peace Operations Initiative (GPOI) program						
5.13	Support the planning, programming, and execution of the Sec 1206 Train and Equip program in furtherance of national security objectives						
5.14	Executive agency activities in support of 5 DoD Regional Centers for Security Studies						
5.15	Provision of information to the press, public, customers and USG stakeholders on Security Cooperation activities and regulations through public liaison activities						0
5.16	Support of the Administration's presentation of Security Assistance and Security Cooperation programs before Congress						
5.17	Management of the DoD Regional Defense Combating Terrorism Fellowship Program						

Please indicate your level of agreement with these statements.										
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know			
6A.	I find DSCA personnel to be technically proficient, accessible and helpful.									
6B.	I am satisfied with the support I receive at DSCA and can count on the help I get with the products and services I use.			0						
6C.	DSCA personnel are courteous and professional in our working relationships.		0							
6D.	DSCA is committed to improving Security Cooperation.									
6E.	DSCA exercises strong leadership in the Security Cooperation community.									
6F.	The Humanitarian Assistance, Disaster Relief & Mine Action (HDM) division is committed to helping me meet my Security Cooperation needs.									
6G.	The Building Partnership Capacity (BPC) division is committed to helping me meet my Security Cooperation needs.									
6H.	The Weapons (WPN) division is committed to helping me meet my Security Cooperation needs.									
6I.	The Centers Management Office (CMO) is committed to helping me meet my Security Cooperation needs.				0					
6J.	The DSCA Office of the General Counsel (OGC) is committed to helping me meet my Security Cooperation needs.				0					
6K.	The DSCA Legislative & Public Affairs (LPA) office is committed to helping me meet my Security Cooperation needs.									
		DSC	A00418558							
Plea	Please give us your comments									
Plea	Please elaborate if you said your organization could provide these products and services for itself									
Plea	se elaborate on your organization's ability	to provide th	nese pro	ducts and s	ervices for a	l of DoD —				
Please elaborate if you can on any "very dissatisfied" answers										
Spe	cific suggestions you have for improving pa	articular proc	ducts or	services						

Related products or services that you would like to have provided	
Other comments	

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Sharing your results (please select one):	
You may share my comments directly with no editing.	
My comments contain no identifying information - they do not need to be edited.	
Please edit any identifying information out of my comments before sharing it with Defense Security Cooperation Agency	
If you are not the person who this survey was addressed to, please tell us who you are. We will save your name and containformation but the orginal name will not change.	ct
Full name:	
Email:	
Phone:	

You may reply using the method that is most convenient for you.

- Mail it in the enclosed envelope (Send to Westat, 1650 Research Boulevard, Rockville, MD 20850)
 Visit the Biennial Review web site: https://biennialreview.osd.mil

Enter your Access code: 104B-CA6E-2F78 to complete the survey online.

Questions? Call us toll free: 1-888-663-9084