



# 2007 - 2008 Biennial Review

{DD-DA and M(BI)2025}

of Defense Agencies and DoD Field Activities

ID: PFPA00408808

You have been nominated to help us with the Biennial Review of Defense Agencies and DoD Field Activities. With your help, we'll be able to determine how well the products and services provided by agencies and field activities meet the needs of the organizations they serve. Each agency and activity has organized their mission into one or more business lines. You have been nominated as a person knowledgeable about the following business line:

**Agency/Activity:** Pentagon Force Protection Agency

**Business Line:** Force protection, law enforcement, criminal investigations, protective services and security for the Pentagon and delegated buildings in National Capital Region

**This business line includes these products and services:**

- Law Enforcement and police security for personnel and facilities at the Pentagon Reservation and Delegated buildings throughout the National Capital Region
- Law Enforcement support and response during multi-jurisdictional special events in the National Capital Region
- Law enforcement canine response and support for DoD/WHS special events and dignitary movements in relation to explosive detection and security sweeps
- Contracted Security Officer functions at the Navy Annex and leased facilities
- Law Enforcement response to crimes and emergency incidents reported at Washington Headquarters Services (WHS) managed facilities
- Criminal investigations of offenses occurring in WHS-managed facilities
- Protective service support to the Office of the Secretary of Defense
- CBRN Monitoring and Response: Monitoring and protecting against threats, the issuance of escape masks and employee training
- Vulnerability, criticality and risk assessments of WHS-managed facilities, contingency planning and dissemination of threat information
- Antiterrorism Level I briefings and training; Facilitate working group meetings.
- Parking Management: Issue parking permits for privately owned vehicles on the Pentagon Reservation
- Pentagon Access Control: Issue building passes and Common Access Cards for the Pentagon Reservation and DoD buildings
- Remote Delivery Facility Services: Inspect and secure incoming delivery vehicles and materials for the Pentagon Reservation
- Physical Security: Advise and assist regarding measures to protect office facilities and installation of all alarms/Closed Circuit TV systems in OSD
- Information Security: Advise and assist regarding policy and operating procedures governing the protection of National Security information in OSD
- Industrial Security: Advise and assist regarding policy and operating procedures governing the protection of National Security information in OSD
- Technical Security: Conduct Technical Security Countermeasures reviews of OSD offices
- Communications Security: Provide secure communications equipment and keying material
- Lock Shop Services: Install and repair of door and combination locks
- Incinerator Plant: Pick-up and destroy classified materials

Please continue...

**Background Questions:**

Choose one of the following that best describes your organization's relationship with the Pentagon Force Protection Agency for this business line.

- Traditional**  
They produce and deliver the product or service with minimal input from us.
- Support**  
We give them our requirements, then they produce and deliver the product or service to us.
- Partner**  
We work together jointly in defining, producing and delivering the product or service.
- Oversight**  
We provide guidance or direction to this organization about the products or services.

Choose one of the following that best describes your organization's relationship with the Pentagon Force Protection Agency for this business line.

- Command**  
One or more organizations under my control use products or services from this business line.
- Coordinator**  
I coordinate my organization's use of products or services in this business line with the Pentagon Force Protection Agency.
- Program Manager**  
I manage missions or functions that use this product or service.
- Resource Manager**  
I manage the support of mission functions that use this product or service.
- Direct Customer**  
I work with a mission or mission support function that uses this product or service.
- Oversight**  
I provide guidance or direction to the agency or activity, or I review their performance.
- None**  
I have no relationship with my organization's use of this product or service.

**Tell us about your organization and this business line.**

**1A. How important are the associated products and services to your organization?**

- Essential
- Very important
- Important
- Somewhat important
- Not important
- No opinion

**1B. How strong is your organization's continuing need for the products or services in this business line?**

- Strong continuing need
- Moderate continuing need
- Slight continuing need
- No continuing need
- No opinion

**Tell us about your organization and this business line.**

	Yes	No	I don't Know
1C. Does your organization pay for the products or services received from this business line?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1D. Does your organization influence the level of funding for this business line?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1E. Are these products or services available from another source?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1F. If these products or services are available elsewhere, is this agency/activity your supplier of choice?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1G. Are these products or services something that your organization could do better itself?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1H. Are you aware of performance standards this agency or activity has for this business line?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1I. If yes, have the performance standards been met?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





6a. **The Pentagon Force Protective Agency has implemented a network of force protection and security that includes installing perimeter cameras and antiterrorism, chemical, biological, and radiological devices as well as increased armed patrols. To what extent does this make you feel safer than you felt before?**

- Very great extent
- Great extent
- Moderate extent
- Some extent
- Little extent
- Not at all

6b. **The Pentagon Force Protection Agency informs occupants of the Pentagon of emergency evacuation procedures and planning through CENS, PA system, e-mail, exhibits, flyers, posters, town hall meetings, kiosks, issuance of escape masks and training. To what extent has this helped you know what to do if there is an incident?**

- Very great extent
- Great extent
- Moderate extent
- Some extent
- Little extent
- Not at all

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**Please give us your comments**

**Please elaborate if you said your organization could provide these products and services for itself**

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**Please elaborate on your organization's ability to provide these products and services for all of DoD**

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**Please elaborate if you can on any "very dissatisfied" answers**

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**Specific suggestions you have for improving particular products or services**

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**Related products or services that you would like to have provided**

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**Other comments**

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**Sharing your results (please select one):**

- You may share my comments directly with no editing.
- My comments contain no identifying information - they do not need to be edited.
- Please edit any identifying information out of my comments before sharing it with Pentagon Force Protection Agency

If you are not the person who this survey was addressed to, please tell us who you are. We will save your name and contact information but the original name will not change.

Full name:

Email:

Phone:

You may reply using the method that is most convenient for you.

- Mail it in the enclosed envelope (Send to Westat, 1650 Research Boulevard, Rockville, MD 20850)
- Visit the Biennial Review web site: <https://biennialreview.osd.mil>

Enter your Access code: **DB13-3C0D-85D2** to complete the survey online.  
Questions? Call us toll free: 1-888-663-9084



