

Attachment C.3: Research Question Matrix

**HHE Customer Survey
Item Matrix**

Research Question	Corresponding Survey Item
1. What is customer awareness and understanding of HHE Program resources and capabilities?	10. Have you ever heard of the Health Hazard Evaluation (HHE) Program? 11. Who runs the HHE Program? 12a. Have you ever looked for information about the HHE Program? 12b. Have you ever visited the HHE Program website? 12c. Have you ever submitted a request for an HHE? 12d. Have you ever participated in a HHE visit to your workplace? 12e. Have you ever received or read materials from the HHE Program? 12f. Have you ever seen HHE materials displayed or made available in your workplace? 12g. Have you ever seen or read information about findings from an HHE?
2. What are the best methods and channels for the HHE Program to disseminate available resources and occupational safety and health-related technical information?	15. How useful would you consider each of the following in learning more about HHE? 16. What format do you prefer for receiving health and safety information?
3. What is the most useful occupational safety and health communication products reported?	17. How often do you use the following sources for health and safety information? 18. What do you consider to be the most trusted source of information on workplace health and safety?
4. What are the perceived barriers to using HHE Program resources	13a. How important is it that a program like the HHE Program provides an objective and scientific evaluation of health hazards? 13b. How important is it that a program like the HHE Program is conducted by an agency of the federal government? 13c. How important is it that a program like the HHE Program not reveals to employers the name of those requesting an HHE without their consent? 13d. How important is it that a program like the HHE Program provides protection under the law to employers, such as protecting trade secrets? 13e. How important is it that a program like the HHE Program provides protection under the law to employees, such as protecting whistleblowers? 13f. How important is it that a program like the HHE Program helps employees, employers, and unions recognize hazards in the workplace? 13g. How important is it that a program like the HHE Program works to improve worker health and safety? 13h. How important is it that a program like the HHE Program not be able to punish or regulate employers? 13i. How important is it that a program like the HHE Program helps employers reduce hazards in the workplace?
Research Question	Corresponding Survey Item
5. What are the perceived motivators to encourage the use of HHE Program resources?	13e. How important is it that a program like the HHE Program provides materials in languages other than English? 13f. How important is it that a program like the HHE Program provides protection under the law to employees, such as protecting whistleblowers? 13g. How important is it that a program like the HHE Program works to improve worker health and safety? 13h. How important is it that a program like the HHE Program not be able to punish or regulate employers? 13i. How important is it that a program like the HHE Program helps employers reduce hazards in the workplace? 13j. How important is it that a program like the HHE Program provides protection under the law to employers, such as protecting trade secrets? 13k. How important is it that a program like the HHE Program provides materials in languages other than English?
6. What are the perceived top three occupational safety and health concerns reported?	14. For each of the following, please indicate whether you would be more or less likely to request an HHE. 8. In your current workplace, how concerned are you about the following hazards? 9. In your current workplace, how concerned are you that workplace hazards will cause each of the following?

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