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FINAL DRAFT - NOVEMBER 14, 2008
(Columns are ABSOLUTE)

PROJECT REGISTRATION #151312

DEPARTMENT OF STATE

City Center: Washington, DC

LBC-WHTI Passport Study

Abraham/D. Royal/Bechtolt

Jane Wood, Specwriter

January, 2009

— Y TRANSLATIONS

X SURVEY DESIGN: Tara McGhee

OMB Approval #:

Expires:

n=4,000

I.D.#:

_____ (1-6)

**AREA CODE AND TELEPHONE NUMBER:

(1161 - 1170)

**INTERVIEW TIME:

(1716 - 1721)

(NOTE: All interviews are recorded. The recording begins when the respondent answers the phone. This statement is read after the "Continue" response is entered after the Introduction and before the first question) This call will be recorded for quality assurance.

1 (Continue)

2 (Refused) - (Thank and Terminate)

(1984)

Sa. ZIP CODE: (Code from fone file)

(58 - 62)

Sb. STATE: (Code from fone file)

- | | | | |
|----|----------------------|----|---------------------|
| 01 | Alabama - SC | 30 | Montana - W |
| 02 | Alaska - W | 31 | Nebraska - NC |
| 04 | Arizona - W | 32 | Nevada - W |
| 05 | Arkansas - SC | 33 | New Hampshire - NE |
| 06 | California - W | 34 | New Jersey - NE |
| 08 | Colorado - W | 35 | New Mexico - W |
| 09 | Connecticut - NE | 36 | New York - NE |
| 10 | Delaware - SC | 37 | North Carolina - SC |
| 11 | Washington D.C. - SC | 38 | North Dakota - NC |
| 12 | Florida - SC | 39 | Ohio - NC |
| 13 | Georgia - SC | 40 | Oklahoma - SC |
| 15 | Hawaii - W | 41 | Oregon - W |
| 16 | Idaho - W | 42 | Pennsylvania - NE |
| 17 | Illinois - NC | 44 | Rhode Island - NE |
| 18 | Indiana - NC | 45 | South Carolina - SC |
| 19 | Iowa - NC | 46 | South Dakota - NC |
| 20 | Kansas - NC | 47 | Tennessee - SC |
| 21 | Kentucky - SC | 48 | Texas - SC |
| 22 | Louisiana - SC | 49 | Utah - W |
| 23 | Maine - NE | 50 | Vermont - NE |
| 24 | Maryland - SC | 51 | Virginia - SC |
| 25 | Massachusetts - NE | 53 | Washington - W |
| 26 | Michigan - NC | 54 | West Virginia - SC |
| 27 | Minnesota - NC | 55 | Wisconsin - NC |
| 28 | Mississippi - SC | 56 | Wyoming - W_ |
| 29 | Missouri - NC | | |

_____ (53)

(52)

Sc. BORDER COUNTRY 1: (Code from fone file)

- 1 Canada
 - 2 Mexico
- _____ (83)

Sd. BORDER COUNTRY 2: (Code from fone file)

- 1 Canadian
 - 2 Mexican
- _____ (85)

Se. STRATUM GROUPS: (Code from fone file)

- 1 Canada - Eastern Segment/High Density
 - 2 Canada - Eastern Segment/Low Density
 - 3 Canada - Western Segment/High Density
 - 4 Canada - Western Segment/Low Density
 - 5 Mexico - Eastern Segment/High Density
 - 6 Mexico - Eastern Segment/Low Density
 - 7 Mexico - Western Segment/High Density
 - 8 Mexico - Western Segment/Low Density
- _____ (81)

Sf. QUOTA GROUPS: (Code from fone file)

- 1 Canada - Eastern Segment (n=1000)
 - 2 Canada - Western Segment (n=1000)
 - 3 Mexico - Eastern Segment (n=1000)
 - 4 Mexico - Western Segment (n=1000)
- _____ (87)

Sg. SAMPLE GROUPS: (Code from fone file)

_____ (71)

(72)

Hello, my name is _____, and I'm calling from The Gallup Poll, on behalf of Passport Services at the U.S. Department of State. The Department is conducting a study to improve planning for the travel needs of U.S. citizens who plan to cross the land border between the U.S. and Canada or Mexico. (READ IF NECESSARY) The purpose of the survey is to help Passport Services better serve U.S. citizens applying for passports, by getting a better estimate of how many U.S. citizens will be applying for U.S. Passports to cross a land border of the United States over the next several months and the next several years.

(If necessary, read:) The Gallup Organization adheres to the Privacy Act of 1974 and all other relevant Federal laws and regulations that ensure the privacy, security, and confidentiality of information provided by respondents to this survey.

S1. May I please speak with a someone 16years of age or older?

1 Respondent available - **(If other than respondent, ask to speak to that person, and continue)**

7 Respondent not available - **(Set time to call back)**

8 (Soft Refusal)

9 (Hard Refusal) - **(Thank and Terminate)**
_____(2001)

S1a. First, including yourself, how many adults, age 16 or older, in this household are US citizens?

00 None - (Thank, terminate and tally)

01 One - (continue)

02-

96 96+ (continue)

98 (DK) (Continue)

99 (Refused) (Continue)

S2. Of these (response from S1a) U.S citizens age 16 or older, , how many have made at least one land border crossing from either Canada or Mexico back into the U.S. within the past 12 months? Plesae consider only land crossings by motor vehicle or on foot, do not include travel by air or sea. (Open ended and code actual number) (INTERVIEWER NOTE: A land border crossing means they cross by either car or bus, or on foot/walking rather than air travel)

00 None - (Continue)

01 One - (If other than respondent, ask to speak to that person, and Skip to Read #1 before #1)

02-

96 96+ (Skip to S4)

97 Not available - (Set time to call back)

98 (DK) (Continue)

99 (Refused) (Continue)

(2002) (2003)

S3. **(If code 00, 98, or 99 in S2, ask:)** Again, including yourself and considering only the **(response in S1a)** U.S. citizens age 16 or older in this household, how many, plan to make at least one land border crossing trip from either Canada or Mexico back into the U.S. within the next 12 months? Again, please consider only land crossings by motor vehicle or on foot, do not include travel by air or sea. (Open ended **and code actual number**) **(INTERVIEWER NOTE: A land border crossing means they cross by either car or bus, rather than air travel)**

- 00 None - **(Thank and Terminate)**
- 01 One - **(If other than respondent, ask to speak to that person, and Skip to Read #1 before #1)**
- 02-
- 96 96+ **(Skip to S5)**
- 97 Not available - **(Set time to call back)**
- 98 (DK) **(Thank and Terminate)**
- 99 (Refused) **(Thank and Terminate)**

(2004) (2005)

S4. **(If code 02-96 in S2, ask:)** Of those **(response in S2)** U.S. citizens, age 16 and older, who have made a land border crossing from Canada or Mexico back into the U.S. in the past 12 months, I need to speak to the one who had the most recent birthday.

- 1 Respondent available - **(Skip to Read #1 before #1)**
- 7 Respondent not available - **(Set time to call back)**
- 8 (Refused) - **(Thank and Terminate)**
_____**(2006)**

S5. **(If code 02-96 in S3, ask:)** Of those **(response in S3)** U.S. citizens, age 16 and older, who plan to make a land border crossing from Canada or Mexico back into the U.S. in the next 12 months, I need to speak to the one who had the most recent birthday.

1 Respondent available - **(Skip to Read #1 before #1)**

7 Respondent not available - **(Set time to call back)**

8 (Refused) - **(Thank and Terminate)**
_____(2007)

(READ #1:)

(If necessary, read:) Hello, my name is _____, and I'm calling from The Gallup Poll, on behalf of Passport Services at the U.S. Department of State. The Department is conducting a study to improve planning for the travel needs of U.S. citizens who plan to cross the land border between the U.S. and Canada or Mexico. (If necessary, read) The purpose of the survey is to help Passport Services better serve U.S. citizens applying for passports, by getting a better estimate of how many U.S. citizens will be applying for U.S. Passports to cross a land border of the United States over the next several months and the next several years.

(READ #2:)

(If necessary, read:) Your telephone number was randomly selected from all numbers assigned to households located near the U.S. border with **(response in Sc)**. We will not ask or record your name or any other identifying information, and your answers will be completely confidential. Your participation is voluntary. If you choose not to participate there will be no penalty, and you can stop participating at any time.

PERSONAL PAST TRAVEL

**(If code 01-96 in S2, Continue;
Otherwise, Skip to #6)**

1. About how many times have you crossed the **(response in Sd)** border by land, either on foot or in a motor vehicle, back into the U.S. within the past 12 months? (Open ended **and code actual number of trips**) **(If necessary, read:)** Your best estimate will do. **(if a range is given, take the lower end of the range)**

00 None

01-
96

97 97+

98 (DK)

99 (Refused)

(2301) (2302)

**(If code 01-97 in #1, Continue;
Otherwise, Skip to #5)**

3. When you cross by land back INTO THE U.S. from **(response in Sc)**, where do you cross the border most often? That is, what border crossing do you use?

- 01 Other (list)
- 02 (DK)
- 03 (Refused)
- 04 HOLD
- 05 HOLD

(If code 1 in Sc, display this code list:)

- 98 Other - CAN
- 06 Alexandria Bay-Thousand Island, NY - CAN
- 10 Calais-Ferry Point, ME - CAN
- 13 Champlain, NY - CAN
- 15 Derby Line, VT - CAN
- 16 Detroit Ambassador Bridge, MI - CAN
- 17 Detroit Tunnel, MI - CAN
- 24 International Falls, MN - CAN
- 28 Lewiston-Queenston Bridge, NY - CAN
- 33 Massena, NY - CAN
- 36 Pacific Highway-Blaine, WA - CAN
- 38 Peace Arch-Blaine, WA - CAN
- 39 Peace Bridge-Buffalo, NY - CAN
- 41 Point Roberts, WA - CAN
- 42 Port Huron-Blue Water Bridge, MI - CAN
- 45 Rainbow Bridge-Niagara Falls, NY - CAN
- 50 Sault Ste. Marie, MI - CAN
- 57 Sumas, WA - CAN

(If code 2 in Sc, display this code list:)

- 99 Other - MEX
- 07 Andrade, CA - MEX
- 08 B&M-Brownsville, TX - MEX
- 09 Bridge of the Americas (BOTA) El Paso, TX - MEX
- 11 Calexico, CA - MEX
- 12 Calexico East-Imperial Valley, CA - MEX
- 14 Del Rio, TX - MEX
- 18 Douglas, AZ - MEX
- 19 Eagle Pass, TX - MEX
- 20 Eagle Pass II, TX - MEX
- 21 Fabens, TX - MEX
- 22 Gateway-Brownsville, TX - MEX
- 23 Hidalgo, TX - MEX

- 25 Laredo-Columbia, TX - MEX
- 26 Laredo AF-Convent Street, TX - MEX
- 27 Laredo-Lincoln-Juarez, TX - MEX
- 29 Los Indios, TX - MEX
- 30 Los Tomates-Brownsville, TX - MEX

3. (Continued:)

- 31 Lukeville, AZ - MEX
- 32 Marisposa-Nogales West, AZ - MEX
- 34 Nogales East, AZ - MEX
- 35 Otay Mesa-San Diego, CA - MEX
- 37 Paso Del Norte-El Paso, TX - MEX
- 40 Pharr, TX - MEX
- 43 Presidio, TX - MEX
- 44 Progreso, TX - MEX
- 46 Rio Grande City, TX - MEX
- 47 Roma, TX - MEX
- 48 San Luis, AZ - MEX
- 49 San Ysidro-San Diego, CA - MEX
- 56 Stanton Street Bridge, TX - MEX
- 58 Tecate, CA - MEX
- 59 World Trade Bridge-Laredo IV, TX - MEX
- 60 Ysleta-El Paso, TX - MEX

(2305) (2306)

5. In the past twelve months, how many times, if any, did you travel back by land into the U.S. from [**(If code 1 in Sc, read:)** Mexico/**(If code 2 in Sc, read:)** Canada] by land? (Open ended **and code actual number of trips**). **(If a range is given, take the lower end of the range)**

00 None

01-
96

97 97+

98 (DK)

99 (Refused)

(2309) (2310)

FUTURE TRAVEL

6. In the next 12 months, how many times, if any, do you expect to be crossing the border by land into the U.S. from Canada or Mexico? (Open ended and code) (Open ended **and code actual number of trips**) **(If necessary, read:)** Your best estimate will do. **(if a range is given, take the lower end of the range)**

00 None

01-
96

97 97+

98 (DK)

99 (Refused)

- 5 (DK)
- 6 (Refused)
- _____ (2314)

9. Approximately when do you think you would apply for a renewal of your existing U.S. passport? (Open ended and code) **(If necessary, read 1-4)**

- 1 Within the next 6 months
- 2 More than 6 months but less than 1 year from now (i.e. the 2nd half of 2009)
- 3 More than one but less than 3 years from now (2010 or 2011)
- 4 More than three years from now (2012 or later)
- 5 (DK)
- 6 (Refused)
- 7 (Do not have plans to renew)
- 8 (Have recently applied and am waiting for processing)
- _____ (2315)

(If code 2, 3, or 4 in #7, Continue; otherwise, Skip to #11a)

10. Do you plan to apply for a U.S. passport within the next five or so years?

- 1 Yes (continue)
- 2 HOLD
- 3 HOLD
- 4 No (skip to #11a)
- 5 (Already have a passport) (skip to #11a)
- 6 (DK)(continue)
- 7 (Refused) (skip to #11a)
- 8 (Have recently applied and am waiting for processing) (skip to #11a)
- _____ (2316)

10a. What is the primary purpose you plan to apply for a U.S. Passport? Is it for land or sea travel back into the U.S. from Canada or Mexico or the Caribbean, for air travel to any international destination, or some other reason?

- 1 Land Canada or Mexico travel
- 2 Air travel to international destination
- 3 Both
- 4 Other (e.g. personal identification, etc.)

- 5 (DK)
- 6 (Refused)

**(If code 1-3 or 8 in #10, Continue;
Otherwise, Skip to #11a)**

11. Approximately when do you think you would apply for a U.S. passport? (Open ended and code) **(If necessary, read 1-4)**

- 1 Within the next 6 months
- 2 More than 6 months but less than a year from now (i.e. the 2nd half of 2009)
- 3 More than one but less than 3 years from now (2010 or 2011)
- 4 More than three years from now (2012 or later)

- 5 (DK)
- 6 (Refused)
- _____ (2317)

11aa. On a scale of 5 to 1 where "5" is very likely and a 1 is very unlikely, how likely is it that you will apply for a passport in this timeframe? **5-4, 2-1**?

- 5 Very likely
- 4
- 3
- 2
- 1 very unlikely

- 6 (DK)
- 7 (Refused)

TRAVEL BY CHILDREN IN HOUSEHOLD

11a. How many, if any, children in your household are U.S. citizens ? (Open ended **and code actual number**) **(SURVENT NOTE: Allow only up to 6)**

00 None

01-
19

DK (DK)
RF (Refused)

(2359) (2360)

(If code 00, DK, or RF in #11a, Skip to #15a; Otherwise, Continue)

12. How many of these **(response in #11a)** children who are U.S. citizen, have crossed the Canadian or Mexican border back into the U.S. by land, that is on foot or motor vehicle in the past 12 months? (Open ended **and code actual number**)

00 None

01-
96

97 97+

98 (DK)
99 (Refused)

(2318) (2319)

(If response in #12 equals response in #11a,

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**Autocode as 00 in #13 and Skip to #13a;
Otherwise, Continue)**

13. [**(If code 01-97 in #12, read:)** Not including these **(response in #12)** children who have crossed,] how many other U.S. citizen children in your household, do you think will cross the Canadian or Mexican border back into the U.S. by land in the **NEXT** 12 months? (Open ended **and code actual number**)

00 None

01-
96

97 97+

98 (DK)
99 (Refused)

(2320) (2321)

**(If code 01-97 in #12 OR #13, Continue;
Otherwise, Skip to Note before #16)**

13a. **(SURVENT NOTE: Calculate number of children who have or will cross a U.S. border by adding response in #12 to response in #13) (If code 98 or 99 in #12 or #13 code as a 0)**

001-
998

999 999+

- 2703)

(2701

14. How many of the **(response in #13a)** children who have crossed in the past 12 months or may cross the Canadian or Mexican border back into the U.S. by land in the next 12 months already have valid passports? (Open ended **and code actual number**)

00 None

01-
96

97 97+

98 (DK)

99 (Refused)

(2322) (2323]

**(If code 001-999 in #13a AND
Code 00-97 in #14, Continue;
Otherwise, Skip to Note before #15a)**

14a. **(SURVENT NOTE: Calculate number of people who will cross who do not have passports by subtracting response in #14 from response in #13a)**

000 None

001-
998

999 999+

- 2707)

(2704

14b. According to what you have told me, there are (response in 14a) US citizen children in your household who have crossed or may cross the border from Mexico or Canada into the US, and do not currently have a valid passport. Is that correct? (If yes, autocode response from 14b, if no, enter the correct response below)

000 None

001-
998

999 999+

(-)

(If code 000 in #14b, Skip to Note before #15a; Otherwise, Continue)

15. How many of these **(response in #14b)** children in your household who do not have passports do you think will be applying for a passport **(read A-D, as appropriate)?** (Open ended **and code actual number**)

(SURVENT NOTE: When #15 A-D equals response in #14b, Skip to Note before #15a)

00 None

01-
96

97 97+

DK (DK)
RF (Refused)

A. Within the next 6 months

(2326) (2327)

- B. More than 6 months but less than 1 year from now
(i.e. the 2nd half of 2009)

(2328) (2329)

- C. More than 1 but less than 3 years from now (2010
or 2011)

(2330) (2331)

- D. More than three years from now (2012 or later)

(2332) (2333)

(SURVENT NOTE: Total response in #15 A-D cannot total more than response in #14b. If number in SUM of #15 A-D is greater than response in #14b, show total on screen and have interviewer read:) I am sorry, the number of children you think will apply for a passport in the coming years exceed the total number who currently do not have a passport. Can we review these numbers again? Please count each child only once in the time period they are most likely to apply for a passport.

(All in Read, Reset to #15)

**(If code 4, 6, or 7 in #10 OR
If code 7 in #9, Continue;
Otherwise, Skip to #20)**

[ANALYST NOTE: If don't have passport or passport will expire in next 18 months]

[survey note: Questions 16-19 moved to be question 26-27)

PASSPORT CARD QUESTIONS

20. The Federal Government has developed a passport card system called a U.S. Passport Card. The new U.S. Passport Card can be used by U.S. citizens as a travel credential for land and sea travel between the United States and Canada or Mexico, but cannot be used for international air travel. The Card became available in mid 2008 and costs \$50 or about one-half the cost of a Passport book (\$100).

U.S. Passport Card is wallet size (i.e. like a credit card or driver's license), and takes about the same amount of time to process as a Passport Book. If you are a first-time applicant and apply for a Passport Book and a Passport Card at the same time, there would be about a 20% cost savings (\$120 instead of \$150).

Have you read, seen or heard about the new Passport Card?

- 1 Yes
- 2 No
- 3 (DK)
- 4 (Refused)

20a. How likely would you be to apply for a U.S. Passport Card for travel to Mexico or Canada in place of or in addition to a Passport Book? Would you say (read 5-4, 2-1)? (INTERVIEWER NOTE: It would be about \$50 cheaper than a full U.S. passport)

- 5 Very likely
- 4 Somewhat likely
- 3 (Neither)
- 2 Not very likely
- 1 Not at all likely

- 6 (DK)
- 7 (Refused)
- _____(2338)

(If code 3-5 in #20a, Continue; Otherwise, Skip to Note before #23)

21. When, if ever, do you think you would apply for a U.S. Passport Card? (Open ended and code) **(If necessary, read 1-4)**

- 1 Within the next 6 months
- 2 More than 6 months but less than 1 year from now (i.e. 2nd half of 2009)
- 3 1 to 3 years from now (2010 or 2011)
- 4 More than three years from now (2012 or later)

- 5 (DK)
- 6 (Refused)
- 7 HOLD _____(2339)

22. If you did purchase a U.S. Passport Card, would you also maintain (i.e. renew/apply for) a U.S. Passport Book? Remember, the U.S. Passport Card can be used for land and sea travel between the United States and Canada or Mexico, but cannot be used for international air travel. (The cost for a full U.S. Passport Book is about \$100, while the cost for a U.S. Passport Card is about \$50. If applied for at the same time, the cost is \$120 total.)

- 1 Yes
- 2 No
- 3 (DK)
- 4 (Refused)
_____(2340)

**(If code 01-19 in #11, Continue;
Otherwise, Skip to Read before D1)**

23. How many, if any, of the **(response in #11a)** U.S. citizen children in your household do you think might purchase a U.S. Passport Card for land travel to Canada or Mexico **(read A-D, as appropriate)?** (Open ended **and code actual number**)

(SURVENT NOTE: When #23 A-D equals response in #11a, Skip to Read before #24)

00 None

01-
96

97 97+

DK (DK)
RF (Refused)

A. Within the next 6 months

(2341) (2342)

B. More than 6 months but less than 1 year from now
(i.e. the 2nd half of 2009)

(2343) (2344)

C. 1 to 3 years from now (2010 or 2011)

(2345) (2346)

D. More than three years from now (2012 or later)

(2347) (2348)

NEW REQUIREMENTS

READ: The following questions ask about document identification needs for land border crossings from Canada and Mexico back into the U.S.

24. Based on what you know, or have heard, which of the following statements BEST describes the passport requirement for U.S. citizens to cross by LAND from Canada or Mexico back into the U.S.

- 1 A passport is currently required to cross back into the U.S. by land from Canada or Mexico
- 2 A passport will be required for land travel by January 2009
- 3 A passport will be required for land travel by June 2009
- 4 A passport will be required for land travel by January 2010
- 5 A passport will be required for land travel after January 2010
- 6 A passport will be required for land travel, but I am not sure when
- 7 A passport is not required for land travel and there is no firm date to require one
- 8 (DK)
- 9 (refused)

25. What, if anything have you seen, heard or read in advertisements, news, or information about changes in passport requirements for U.S. citizens? **(open ended and code) Allow 3 responses**

- 01 Other (list)
- 02 (DK)
- 03 (Refused)
- 04 (Nothing)
- 05 (HOLD)

- 06 Passports will be required for land travel starting June, 2009
- 07 Passports will be required for land travel prior to June 2009
- 08 Passport will be required for land travel after June 2009

- 09 enhanced driver's licenses will be allowed instead of a passport
- 10 Passport CARDS are available in place of passport Books for land travel (to Canada, Mexico)

READ: New Federal Government regulations will require all U.S. citizens to have a valid passport or other qualifying travel document for travel to Canada, Mexico, and countries in the Caribbean, even if the travel is by land or sea. The requirement for a passport or other travel document to travel across this border will take effect in June 2009.

(If code 00, 98, or 99 in #6 AND ((code 4-7 in #9 OR code 4, 6 or 7 in #10 OR code 3-6 in #11) AND code 3-6 in #21)), Continue;
Otherwise, Skip to Read before Demos)

[ANALYST NOTE: If expect to land border cross in next 12 months and don't plan to apply for or renew passport book or card]

26. You mentioned earlier that you were planning on traveling to Canada or Mexico in the next 12 months. Considering this new requirement, how likely will you be to travel to any of these locations (Canada, Mexico, and countries in the Caribbean) if you need to apply for a passport first? It costs about \$100 to apply for a U.S. Passport book and \$50 to apply for a Passport Card. Would you say **(read 5-4, 2-1)**?

- 5 Very likely
- 4 Somewhat likely
- 3 (Neither)
- 2 Not very likely
- 1 Not at all likely

- 6 (DK)
- 7 (Refused)
- _____(2336)

(If code 3, 4, or 5 in #26, Continue;

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Otherwise, Skip to read before demos)

27. When do you plan to apply for a passport? (Open ended and code) **(If necessary, read 1-4)**

- 1 Within the next 6 months
- 2 More than 6 months but less than 1 year from now (i.e. 2nd half of 2009)
- 3 1 to 3 years from now (2010 or 2011)
- 4 More than three years from now (2012 or later)

- 5 (DK)
- 6 (Refused)
- _____ (2337)

DEMOGRAPHICS BEGIN HERE:

(READ:) I have only a few more questions to complete the survey. These are only for statistical purposes and will never be shared by Gallup.

D1. What is your age? (Open ended **and code actual age**)

- 18-98
- 99 99+
- 00 (Refused)

(2350) (2351)

D2. GENDER: **(Code only, Do NOT ask)**

- Male
- Female
- _____ (2354)

(DEMOGRAPHICS CONTINUED)

D3. ETHNICITY: Are you, yourself, of Hispanic or Latino origin or descent, such as Mexican, Puerto Rican, Cuban, or other Spanish background?

- 1 Yes, Hispanic or Latino origin or descent
- 2 No not of Hispanic or Latino origin or descent
- 3 (DK)
- 4 (Refused)
- _____ (2705)

D4. What is your race? The U.S. census categories are American Indian or Alaska native, Asian, Black or African-American, Native Hawaiian or other Pacific Islander, or White. You may provide more than one answer, if appropriate. (If necessary, read 06-07, then 09-11, then 01) (Allow three responses)

- 01 Some other race (list)
- 02 (DK)
- 03 (Refused)
- 04 HOLD
- 05 HOLD

- 06 White
- 07 African-American/Black
- 08 (Hispanic)
- 09 American Indian or Alaska Native
- 10 Asian
- 11 Native Hawaiian or other Pacific Islander

_____	1st Resp:	_____	_____
		(2706)	(2707)
_____	2nd Resp:	_____	_____
		(2708)	(2709)
_____	3rd Resp:	_____	_____
(2710)		(2711)	

D5. Does your household have a single phone NUMBER or does it have more than ONE phone NUMBER coming into it? **(INTERVIEWER NOTE: We need the number of different phone lines NOT the number of TELEPHONES in the household)**

- 1 Single phone number
- 2 More than one phone number

- 3 (DK)
- 4 (Refused)
- _____ (2355)

(If code 1, 3, or 4 in D5, Autocode D6 as 1 AND Skip to D7; Otherwise, Continue)

D6. And, NOT including lines dedicated to a fax machine, modem or used strictly for business purposes, how many different phone NUMBERS do you have coming into your household? (Open ended and code)

- 1 One
- 2 Two
- 3 Three
- 4 Four
- 5 Five or more
- 6 (DK)
- 7 (Refused)
- _____ (2356)

D7. **(CODE ONLY:)** Was this interview conducted in English or Spanish?

- 1 English
- 2 Spanish
- _____ (2357)

**(VALIDATE PHONE NUMBER AND
THANK RESPONDENT BY SAYING:)**

Again, this is _____, with The Gallup Organization of _____. I would like to thank you for your time. Your responses are important to the Passport Office.

_____ (1571-

INTERVIEWER

I . D . #

1574)