

Paperwork Reduction Act Notice:

The Paperwork Reduction Act of 1995 requires us to notify you that this information collection is in accordance with the clearance requirements of the Paperwork Reduction Act. We may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB control number. We estimate that it will take approximately 5 minutes to complete this survey. This includes the time it will take for reviewing instructions. The OMB control number for this collection is 2132- and the expiration date is

*Note: The following survey instructions will be included in an automated email notification to the inquirer once an answer has been provided in the Contact Us Tool.*

Survey Instructions

We truly value your opinion, experience and feedback!

This survey is meant to gauge your level of satisfaction with FTA's customer service. Your individual response will remain anonymous and no personally identifiable information (PII) will be collected or stored. We appreciate your participation and value your input.