

## Attachment C

### **Initial phone contact: Project Overview**

**Project Title:** Overcoming Barriers to Expanded Health Information Exchange (HIE) Participation in Indiana

**Description:** The goal is to identify the gaps in understanding, barriers and disconnects that may exist with providers' adoption of, and membership in, the INPC.

**Key Players:** Agency for Healthcare Research and Quality (AHRQ)  
Regenstrief Institute at Indiana University  
Indiana Network of Patient Care (INPC)  
The INPC is a local health information infrastructure that includes information from five major hospital systems (fifteen separate hospitals), the county and State public health departments, and Indiana Medicaid and RxHub. The INPC began operation seven years ago and is one of the first examples of a local health information infrastructure.  
Health Evolutions, Inc.

**Respondents:** 20 Small Hospitals (2-3 individuals per facility)  
40 Small Physician Groups (1 individual per practice)  
40 Large Physician Groups (1 individual per practice)

Individuals involved in the planning and implementation of HIE  
IT Directors  
Practice Managers  
CIOs

State of Indiana only

**Response:** Web-based Survey (10 Minutes)  
Phone Interview (15 Minutes)

**Other:** The information provided will not be used in any form of marketing back to the organization.

### **Participant Expectations**

Complete a 10 minute web-based survey - Link to be sent with Meeting Request  
Participate in a 15 minute Phone Interview - Questions for interview sent post web-based survey response receipt

### **Message to be sent with Meeting Request**

Please click on the link below to access the initial web-based survey, which should take no more than 10 minutes to complete. Your responses will help the phone interviewer determine the appropriate questions to ask regarding Health Information Exchange in your organization. Once you've completed the survey, you will be emailed the questions for the phone interview.

Link: [https://www.surveymonkey.com/s.aspx?sm=ljMDy0i7QxmLnFsSt8DPxg\\_3d\\_3d](https://www.surveymonkey.com/s.aspx?sm=ljMDy0i7QxmLnFsSt8DPxg_3d_3d)

We appreciate your participation in this project.

Thank You,

Attachment C

Regenstrief Institute and Health Evolutions, Inc.

**Reminder Message to be sent if web-based survey not completed one day prior to scheduled phone interview**

Just a reminder that we need you to complete the survey prior to our call scheduled tomorrow. Here is the link: [https://www.surveymonkey.com/s.aspx?sm=ljMDy0i7QxmLnFsSt8DPxg\\_3d\\_3d](https://www.surveymonkey.com/s.aspx?sm=ljMDy0i7QxmLnFsSt8DPxg_3d_3d)