

Narrative of Revisions

The purpose of the Narrative of Revisions is to clearly indicate revisions to a collection since the previous approval

Collection Title: Customer Satisfaction Surveys

OMB Control No.: 1625-0080

Current Expiration Date: 12-31-2009

Collection Instrument(s): Instructions Sheet, Customer Service Satisfaction Survey: Mariner, Customer Stakeholder Survey: Stake Holder, Customer Satisfaction Survey: Vessel Traffic Services, Exercise Coordination Customer Satisfaction Survey, Long Range Tracking Identification Survey, Customer Satisfaction Survey: Ohio Sector, and Customer Satisfaction Survey Proceedings

The following listed below are revisions to the collection:

- Creation of Instructions Sheet
- Addition of Long Tracking Identification Survey (NEW Instrument)
- There has been updates provided for government and burden cost
- There has been a decrease in burden associated with this collection
- Focus groups were not considered on these surveys thereby reducing the burden hours