

Ref #	Office	Title	Customer	Survey Type	Frequency	Estimated # to be surveyed	Completion Time (minutes)	Estimated Burden Hours	Estimated Contractor Cost (\$)
1	HSA	Measuring the Safety of Shared Use Paths	shared-use paths (pedestrians, joggers, rollerbladers, bicyclists, etc.).	Face-to-Face/Web	Every 10 years	5,000	15	1,250	200,000
2	HSA	Customer Satisfaction with Pedestrian and Bicycle Safety Products	division offices, state/local DOT's and general public	Web/E-mail/Phone	Every 6-8 years	5,000	30	2,500	300,000
3	HPC	Eisenhower End of the Year	students, public undergraduate and graduate degrees at U.S. accredited colleges and universities	E-mail	Annual	200	10	33	0
4	HPC	Traveler Opinion and Perception (TOP) Survey	General Public (drivers and passengers DOTs, resource agencies, consultants, and the public	Telephone	Every 5 years	2,500	30	1,250	280,000
5	HEP	Environmental Review Toolkit website	Public users of Federal Lands	web	On-going	300	5	25	1,500
6	HFL	Public User Survey for Federal Lands	Public users of Federal Lands	web	Every 3 years	100,000	2	3,333	250,000
7	HRT	Public Roads Magazine Readers Satisfaction Survey	Public users	Mail	Every 3 years	2,000	15	500	200,000
8	HEP	National Trails System User Satisfaction Survey	Federal, State, local, and tribal governments, nonprofit organizations, and individuals interested in National Scenic and Historic Trails	web	Annual	2000	15	500	100,000
	HEP	National Trails System User Satisfaction Survey	Federal, State, local, and tribal governments, nonprofit organizations, and individuals interested in National Scenic and Historic Trails	Telephone	Annual	200	30	100	
9	HEP	Long-Term Pavement Process (LTPP) Customer Support Service Corporate Satisfaction Questionnaire	FHWA customers, State DOTs, Division offices, HQ,	web	continuously	12	3	0.6	0
10	HRC	Resource Center Technical Service Team Customer Satisfaction Survey	Metropolitan Planning Organizations, Transportation Related academia and transportation consultants, State DOTs, Division offices, HQ,	Web	Randomly after service is provided	5,000	10	83	0
11	HRC	Resource Center Level III Training Evaluations	Metropolitan Planning Organizations, Transportation-related academia and transportation organizations, State DOTs, Division offices, HQ,	Web	As needed basis	3,000	10	500	0
12	HRC	Resource Center 360o Feedback	Metropolitan Planning Organizations, Transportation-related academia and transportation organizations	Web	As needed basis	4,000	10	666.666	0
13	Idaho	Idaho Division State and Local Partner Satisfaction Survey	Not yet defined	Web	Annual	100	15	25	0
14	HPL	Highway Statistics	U.S. DOT, and representatives from other federal agencies that rely on the information in Highway Statistics. Other regular users of the information in Highway Statistics include States, academia, and the private sector	Web	On-going	6,000	3	300	0

15	HPC	State and Local Partner Satisfaction Survey	State transportation agencies, metropolitan planning organization, various state, local and private organizations, and State, Local Governments, and	Web	Every 3 years	7,800	15	1,950	250,000
16	HPC	Local/Tribal Technical Assistance Program	Tribal Governments will be surveyed. Survey of 2,900 respondents (50 for each LTAP/TTAP Center)	Web	Biannual	2,900	15	725	0
17	HPC-FHWA	FHWA Web-based Communities of Practice Customer Satisfaction	FHWA Web-based communities of practice, which broadly include FHWA's customers and stakeholder groups in the highway community	Web	Annual	1,500	5	125	0
18	HNHI	NHI Technical Training	State DOTs training coordinator, metropolitan planning organizations and private sectors organizations	Web	Annual	200	10	33	20,000
19	HOP	Satisfaction Survey of Work Zone Program Products	state/local transportations agencies	Web	In 2 years	1,000	15	250	25,000
20	HOP	Road Weather Management Products	state/local transportations agencies, road weather providers, users of the road weather information products, academia and transportation and weather organizations	Web	Biannual	2,500	15	625	75,000
21	HOP	Manual on Uniform Traffic Control Devices	State and local transportation agencies	Web	Biannual	1,000	15	250	25,000
22	HEP	TELUS Survey	State transportation agencies, metropolitan planning organizations and local planning organization	Telephone	One-time	500	30	250	50,000
23	HCF	Methodology for Verifying Quarterly RASPS payments used in the Grant Accrual Process	state respondents will be all that received the survey or 100% participation		Every 3 years	25	30	20-25	250,000
24	HFL	Project Development Survey	partners agencies and local government agencies	web	on-going	250	10	42	5,000
25	HFL	Completed Project Survey	partners agencies and local government agencies	web	on-going	250	10	42	5,000
26	HFL	Environmental Collaboration Survey	Federal and state regulatory agencies, and national environmental	web	On-going	350	15	88	15,000
27	HFL	Indian Reservation Roads Survey	Tribal government agencies having IRR Program Agreements with FHWA	web	Annual	30	30	15	5,000
28	HFL	Program Administration Survey	partners agencies and local government agencies and Tribal	web	Annual	100	10	17	5,000
29	HEP	National Trails Training User Satisfaction Survey	governments, non-profits organization and training providers	web/phone	Every 5 years	2,200	30	1100	40,000
30	HEP	Pathways Across America Readers Survey	Federal, State and Local trail Managers, nonprofit organizations	web	Every 3 to 5 years	1,000	15	250	10,000
31	HEP	Realty - State and Local Partners Satisfaction Survey	Local and State government, Metropolitan Planning organization	web	Annual	250	15	63	0
32	HEP	Outdoor Advertising Control - State and Local Partner Satisfaction Survey	State DOTs, MPO, various state, local and private organization	web	Annual	250	15	63	0

33	HRT	Corporate Research, Technology and Innovation and Web Satisfaction Survey	Contractors, states, universities, consulting firms, Itap centers, and other stakeholders	web		6,000	5	500	1,000
34	HRT	Corporate Research, Technology and Innovation and Marketing Message Survey	Contractors, states, universities, consulting firms, Itap centers, and other stakeholders	web	Every 5 years	10,000	15	2,500	80,000
35	HRT	Technology Transfer abd Innovation Delivery Satisfaction Survey	State DOTs	Web	Every 3 years	52	15	13	5,000
36	HRT	Highway Safety Information System (HSIS) Customer Satisfaction Survey	transportation agencies and their reseahrCh contractors at state, federal, and local levels	E-mail	Annual	80	15	20	8,000
Total Numbers						173,549		19,987	2,205,500