

Questionnaire on Computer Use and Internet Experience

1. Do you use a computer at home, at work **or** both?

(Check all that apply.)

Home

Work

Somewhere else, such as school, library, etc.

2. If you have a computer at home,

a. What kind of modem do you use at home?

Dial-up

Cable

DSL

Wireless (Wi-Fi)

Other _____

Don't know _____

b. Which browser do you typically use at home? Please indicate the version if you can recall it.

Internet Explorer

Firefox

Netscape

Other _____

Don't know _____

c. What operating system does your browser run in?

MAC OS

Windows 95

Windows 2000

Windows XP

Windows Vista

Other _____

Don't know _____

3a. On average, how many hours do you spend on the Internet per day?

0 1-3 4-6 7+

3b. On average, how many hours do you use the Internet per week?

0 1-3 4-6 7+

4. For how many years have you been using the Internet?

5. What do you use the Internet for more, searching/surfing the web **or** answering/sending e-mail

6. Have you ever filled out a survey on the Internet?

Yes

No

a. If yes, about how many surveys do you think you have filled out on the Internet? _____

b. If yes, have you filled out a survey on the Internet in the last two months?

Yes

No

7. Please rate your overall experience with the following:

| | | | | | | | | | |
|-----------|---------------|---|---|---|---|------------------|---|---|---|
| | no experience | | | | | very experienced | | | |
| Computers | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| Internet | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |

8. What computer applications do you use?

Mark (X) all that apply

- E-mail
- Internet
- Word processing (MS-Word, WordPerfect, etc.)
- Spreadsheets (*Excel, Lotus, Quattro, etc.*)
- Databases (MS-Access, etc.)
- Accounting or tax software
- Engineering, scientific or statistical software
- Other applications, please specify

Please Circle one number for each question below

| | | | | | |
|---|---------------------------|---|---|------------------|---|
| | Not at all Comfortable | | | Very Comfortable | |
| 9. How <i>comfortable</i> are you in learning software applications that are new to you? | 1 | 2 | 3 | 4 | 5 |
| 10. Computer windows can be minimized, resized, and scrolled through. How <i>comfortable</i> are you in manipulating a window? | 1 | 2 | 3 | 4 | 5 |
| 11. How <i>comfortable</i> are you using and navigating through the Internet? | 1 | 2 | 3 | 4 | 5 |
| 12. How <i>often</i> do you work with any type of data through a computer? | Never | | | Very Often | |
| | 1 | 2 | 3 | 4 | 5 |
| 13. How <i>often</i> do you perform complex analyses of data through a computer? | 1 | 2 | 3 | 4 | 5 |
| 14. How <i>often</i> do you use the Internet or Web sites to find information? (e.g., printed reports, news articles, data tables, blogs, etc.) | 1 | 2 | 3 | 4 | 5 |
| 15. How <i>familiar</i> are you with the Census Web site (location, tools, data, etc)? | Not at all familiar | | | Very familiar | |
| | 1 | 2 | 3 | 4 | 5 |
| 16. How <i>familiar</i> are you with the general Census | 1 | 2 | 3 | 4 | 5 |

Bureau information (terms, data, etc.)

17. How old are you?

- a) 18-28
- b) 29-44
- c) 45-64
- d) 65+

18. What is the highest grade of school you have completed, or the highest degree you have received?

- a) Completed ninth grade or below
- b) Some high school, but no diploma
- c) Completed high school with diploma or received a GED
- d) Vocational training beyond high school
- e) Some college credit
- f) Associates degree (AA/AS)
- g) Bachelor's Degree (BA/BS)
- h) Master's, Professional, or Doctoral degree

19. Are you currently enrolled in school?

Yes No