

NSCG Usability Study Debriefing Questionnaire

1. Can you walk me through your thinking on why you marked (a particular QUIS item) especially low/high? (Do this for several low/high QUIS ratings).
2. What was your first impression of the web survey web site?
3. What was your overall experience from logging into the web survey to the first survey question?
4. What do you think of the basic screen layout?
 - a. Overall?
 - b. Colors?
 - c. Links and information around the center pane?
 - d. Context of the information on the homepage?
 - e. Other?
5. What do you think of the navigational methods?
 - a. Previous and Next buttons?
 - b. Saving and Exit button?
6. What was your experience of logging back in after suspending the survey?
7. What do you think of the questions asking you to select a job category?
 - a. Was it easy for you to find and select the appropriate category?
 - b. Do you feel confident that you selected the best category?
8. What do you think of the questions asking you to select an education category?
 - a. Was it easy for you to find and select the appropriate category?
 - b. Do you feel confident that you selected the best category?
9. How easy or difficult was it to complete the survey in general?
10. What did you think of the follow-up questions that prompt you for an answer when you did not provide an answer the first time? (if necessary)
11. *If participant clicked on any of the links in the footer, ask: Why did you click on X link?*
If participant did not click on any of the links in the footer, ask: What do you think of these links?
12. What did you like best about the Web survey?
13. What did you like least about the Web survey?
14. Is there anything that you feel should be changed?
15. Is there anything that you feel should stay the same?
16. How easy or difficult do you feel it was to complete the questions? What made a question easy or difficult?
17. Was there any information you needed that you could not find or was not provided on the screen?
18. Is there anything you would like to mention that we haven't talked about?