

**ACS Project D, Part2 – CATI/CAPI Instrument Testing
Protocol Guide – Phase 2, Round 1
English - Final
January 15, 2010**

Participant ID #: |__|__|__|__|__|__|__|__| (Inte's initials / 3-digit sequential # / Location)

Date: |__|__| / |__|__| / |_2_|_0_|_1_|_0_| (mm/dd/yyyy)

Interviewer (Check One): ₁ RQ ₂ GM ₃ LM ₄ SR ₅ AS
 ₆ LA ₇ MB ₈ DC ₉ YF PM

Location (Check One): ₁ NC ₂ IL ₃ FL ₄ TX ₅ MA ₆ __

Participant: ₁ Monolingual – English

Start Time: ____ : ____ AM / PM **Mode (Check One):** ₁ CATI ₂ CAPI

Introduction

Before we start, I'd like to give you a little background information about the Census Bureau and the survey we're testing. The Census Bureau collects data about the entire population every 10 years. In order to provide data more frequently, they also conduct the American Community Survey every year. This information is used to determine the amount of government money neighborhoods receive for schools, employment services, roads, and many other programs. The survey we're testing today is conducted (*in person/ by telephone*).

The Census Bureau has hired us, RTI /RSS, to see how well some of the questions in the American Community Survey are working. Today, I would like to try out some of the questions with you and then I would like to ask for your thoughts on what they mean to you, whether they make sense, etc.

For example, I might ask you what a certain word means to you. The reason for this is to see if people from different parts of the country use different words or interpret things differently. We are interviewing people from as many different backgrounds as possible so that we can find the terms and questions that will work best for everyone.

Your participation in this interview is very important because it will help the Census Bureau improve the questionnaire.

PLACE THE CONSENT FORM IN FRONT OF PARTICIPANT

Section I. Informed Consent

Here is a consent form. Let’s go over it together. This document explains the following:

- As I mentioned, the purpose of the interview is to help the Census Bureau review some of the questions in the American Community Survey to ensure the questions are well understood.
- The interview will take between 60 and 75 minutes. At the end of the interview you will receive \$40 for your participation in the study.
- There are no right or wrong answers. Your participation is voluntary, you may stop at any time, and you may choose not to answer any questions you don’t want to answer.
- All information you give us will be kept confidential and you will not be identified as an individual on any of our reports. Your identifying information is protected by Title 13 of the United States Code.
- If you have any questions about the study, you may contact Rosanna Quiroz at 1-800-334-8571 ext. 27172. If you have any questions about your rights as a research participant in this study, you may call 1-866-214-2043. Both numbers are toll free.
- In addition, the back page asks for your permission to have this session audio recorded.

If you have any questions, please let me know. When you’re ready, I ask that you sign and date both sections on the form.

1. DID PARTICIPANT HAVE ANY QUESTIONS OR CONCERNS?

₁ Yes → PLEASE SPECIFY BELOW:

₂ No

2. DID PARTICIPANT READ AND SIGN CONSENT FORM?

₁ Yes → **(GIVE A COPY TO PARTICIPANT, KEEP SIGNED FORM)**

₂ No → **(END INTERVIEW)**

3. DID PARTICIPANT AGREE TO AUDIO-TAPE?

₁ Yes

₂ No → **(SKIP TO SECTION II ON PAGE 2)**

4. TURN ON THE TAPE RECORDER, THEN SAY: Now I would like to confirm on tape that it is fine with you to record the interview.

Section II. Cognitive Interview

Now, if you're ready, I'd like to get started asking you some of the questions from the American Community Survey. This is the type of survey where an interviewer (would knock on your door/ call you on the phone) and ask you the survey questions (in person at your home). As I ask the questions, please imagine that you are in your home answering these questions.

After I go through some of the survey questions I will ask you some additional questions about your opinions on certain words and questions.

During the survey questions, I'll ask the questions just like a Census Bureau interviewer would ask them. One of the questions will refer to your home address. For this exercise, let's pretend you live at 123 Elm Street and your telephone number is 321-1234. To make it more realistic for you, please tell me if you live in an apartment, detached home, condominium, trailer or mobile home, or in some other building.

RECORD TYPE OF BUILDING: _____

OK, now let's begin with the questions from the survey as if I were a Census Bureau interviewer.

INTERVIEWER:

- 1st READ ACS QUESTIONS AND RESPONSE OPTION IN SHADED BOXES ALOUD,
- 2nd RECORD RESPONSES ON THIS PROTOCOL GUIDE, THEN
- 3rd ASK SCRIPTED PROBES.
- 4th ADD SPONTANEOUS, FOLLOW-UP PROBES AS NEEDED FOR CLARIFICATION.

GENERAL PROBES (to be used as necessary):

- Please tell me what you are thinking.
- How did you choose your answer or how did you arrive at that answer?
- Could you tell me more about that?
- Could you tell me more about your situation with _____?
- I'm not asking you to give me an answer, but could you tell me why you don't want to answer that question?
- I noticed that you were smiling/doubting/paused when answering the question. Could you tell what you were thinking?

INTRODUCTORY QUESTIONS

<p>CAPI:</p> <p>INTRO_CP</p> <p>Hello. I'm... from the United States Census Bureau. We are conducting the American Community Survey to collect current population and housing information. I have some questions to ask you. Did you receive our mailings?</p> <ol style="list-style-type: none">1. Yes → GO TO ADRSVER2. No → GO TO ADRSVER <p>ADRSVER</p> <p>We're conducting a survey collecting information on people and housing in your area. First, I need to verify your address. Is this 123 Elm Street?</p> <ol style="list-style-type: none">1. Yes2. No <p>RESNUM</p> <p>¿Es ésta una residencia privada?</p> <ol style="list-style-type: none">1. Sí2. No	<p>CATI:</p> <p>VERIFY DIALED NUMBER</p> <p>This is _____ of the US Census Bureau. Have I reached 321-1234? (ALWAYS ASSUME R ANSWERS 'YES')</p> <p>HELLO RS</p> <p>I am calling about a very important survey. Are you the lady or gentleman of the house?</p> <ol style="list-style-type: none">1. Yes2. No <p>ADRSVER</p> <p>We're conducting a survey collecting information on people and housing in your area. First, I need to verify your address. Is this 123 Elm Street?</p> <ol style="list-style-type: none">1. Yes2. No <p>RESNUM</p> <p>Is this a private residence?</p> <ol style="list-style-type: none">1. Yes2. No <p>INTRO PRE</p> <p>The Census Bureau is conducting the American Community Survey to collect current population and housing information. We are calling since we have not received your form yet.</p> <p>Did you receive our mailings on the American Community Survey?</p> <ol style="list-style-type: none">1. Yes2. No
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FN_PG1

I am going to be asking some questions about everyone who is living or staying at this address. First, let's create a list of the people starting with you. What is your name? / What is the name of the next adult living or staying here? / What is the name of the next person living or staying here? (RECORD UP TO 10 NAMES BELOW.)

1. RESPONDENT'S NAME (OR INITIALS): _____
2. 2ND PERSON'S NAME (OR INITIALS): _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____

FOLLOW-UP QUESTIONS WILL ONLY BE ASKED ABOUT RESPONDENT (#1) AND PERSON #2.)

FN_PG2

The following questions are to make sure this list is as complete as possible...

Does anyone else live or stay here, such as roommates, foster children, boarders, or live-in employees?

1. Yes
2. No

FN_PG3

Is there anyone else staying here even for a short time, such as a friend or relative?

- 1. Yes
- 2. No

HHOLDER

Of the people you named, who owns or rents this place? (IF NECESSARY: What name(s) are on the deed or lease? Is there anyone 15 years or older?)

NAME (OR INITIALS): _____

CAPI

RELP-1

ONLY ASK IF R IS NOT HOUSEHOLDER
HAND R CARD A

(Using Card A in this packet,) How are you related to <HHolder name>?

- <1> Husband or wife
- <2> Biological son or daughter
- <3> Adopted son or daughter
- <4> Stepson or stepdaughter
- <5> Brother or sister
- <6> Father or mother
- <7> Grandchild
- <8> Parent-in-law
- <9> Son-in-law or daughter-in-law
- <10> Other relative
- <11> Roomer or boarder
- <12> Housemate or roommate
- <13> Unmarried partner
- <14> Foster child
- <15> Other nonrelative

CATI

RELT-1

ONLY ASK IF R IS NOT HOUSEHOLDER

How are you related to <HHolder name>?

- <1> **Husband or wife**
- <2> **Son or daughter**
- <3> **Brother or sister**
- <4> **Father or mother**
- <5> **Grandchild**
- <6> **Parent-in-law**
- <7> **Son-in-law or daughter-in-law**
- <8> **Other relative**
- <9> **Roomer or boarder**
- <10> **Housemate or roommate**
- <11> **Unmarried partner**
- <12> **Foster child**
- <13> **Other nonrelative**

<p>REL P-2 ONLY ASK IF <PERSON 2> IS <u>NOT</u> HOUSEHOLDER (HAND R CARD A)</p> <p>(Using Card A in this packet,) How is <Person 2> related to {<HHolder name>/you}?</p> <p><1> Husband or wife <2> Biological son or daughter <3> Adopted son or daughter <4> Stepson or stepdaughter <5> Brother or sister <6> Father or mother <7> Grandchild <8> Parent-in-law <9> Son-in-law or daughter-in-law <10> Other relative <11> Roomer or boarder <12> Housemate or roommate <13> Unmarried partner <14> Foster child <15> Other nonrelative</p>	<p>RELT-2 ONLY ASK IF <PERSON 2> IS <u>NOT</u> HOUSEHOLDER</p> <p>How is < Person 2> related to {<HHolder name>/you}?</p> <p><1> Husband or wife <2> Son or daughter <3> Brother or sister <4> Father or mother <5> Grandchild <6> Parent-in-law <7> Son-in-law or daughter-in-law <8> Other relative <9> Roomer or boarder <10> Housemate or roommate <11> Unmarried partner <12> Foster child <13> Other nonrelative</p>
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AGE-1

How old were you on your last birthday?

_____ years old

DK/REF → GO TO ASKAGE-1

AGEASK-1

What is your best estimate of your age?

_____ Years

AGE-2

How old was <Person 2> on his/her last birthday?

_____ years old

DK/REF → GO TO ASKAGE-2

AGEASK-2

What is your best estimate of < Person 2>'s age?

_____ Years

<p>CAPI (RANDOM ASSIGNMENT) → GO TO ANCESTRY PG 9</p>	<p>CATI (RANDOM ASSIGNMENT) HISA-1</p>
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[NO CORRESPONDING CAPI Qs.
HISA-1 THROUGH RAC-2 ASSIGNED
TO CATI FOR ROUND 1 SO THAT ½
RESPONDENTS GET ETHNICITY &
RACE QUESTIONS AND ½ DO NOT]

Are you of Hispanic, Latino, or Spanish origin?

RECORD VERBATIM: _____

- 1. Yes
- 2. No
- 3. Don't Know

HISA-2

Is <Name of Person 2> of Hispanic, Latino, or Spanish origin?

RECORD VERBATIM: _____

- 1. Yes
- 2. No
- 3. Don't Know

RAC-1

Are you White; Black, African American, or Negro; American Indian or Alaska Native; Asian; Native Hawaiian or Other Pacific Islander; or Some other race?

RECORD RACE(S): _____

RAC-2

Is <f Person 2> White; Black, African American or Negro; American Indian or Alaska Native; Asian; Native Hawaiian or Other Pacific Islander; or Some other race?

RECORD RACE(S): _____

ROSTER PROBES – CATI ONLY

HISA-1

Now, I'd like to ask your opinion about some of those questions from the survey. Again, this is just so we know how different people understand the survey questions. First, I will re-read the question, and then I'd like you to tell me what you thought about it.

I asked, **“Are you of Hispanic, Latino, or Spanish origin?”**

- You answered: [VERBATIM RESPONSE]. What were you thinking about when you decided on your answer?

- Was there anything confusing about this question? If so, what was it?

RAC-1

Then as asked you, **“Are you White, Black, African-American or Negro; American Indian or Alaska Native; Asian; Native Hawaiian or Other Pacific Islander, or Some other race?”**

- You said [_____]. How did you choose your answer?

- Did you have any difficulty answering this question?

- Is there an answer that you wanted to give but that wasn't on this list?

ANCESTRY & LANGUAGE QUESTIONS

ANCW-1 – ASK FOR RESPONDENT ONLY

What is your ancestry or ethnic origin?

(READ IF NECESSARY -

For example: Italian, Jamaican, African-American, Cambodian, Cape Verdean, Norwegian, Dominican, French Canadian, Haitian, Korean, Lebanese, Polish, Nigerian, Mexican, Taiwanese, Ukrainian and so on.)

ANCW-2 – ASK FOR PERSON 2 ONLY

What is (Name of Person 2)'s ancestry or ethnic origin?

(READ IF NECESSARY -

For example: Italian, Jamaican, African-American, Cambodian, Cape Verdean, Norwegian, Dominican, French Canadian, Haitian, Korean, Lebanese, Polish, Nigerian, Mexican, Taiwanese, Ukrainian and so on.)

LANX-1 – ASK FOR RESPONDENT ONLY

Do you speak a language other than English at home?

- 1. Yes **▶ GO TO LANW-1**
- 2. No

LANW-1

What is this language?

(For example: Korean, Italian, Spanish, Vietnamese)

ENG-1 – ASK FOR RESPONDENT ONLY

How well do you speak English - very well, well, not well, not at all?

- <1> Very well
- <2> Well
- <3> Not well
- <4> Not at all

LANX-2 – ASK FOR PERSON 2 ONLY

Does (Name of Person 2) speak a language other than English at home?

- 1. Yes —————▶ **GO TO LANW-2**
- 2. No

LANW-2
What is this language?
(For example: Korean, Italian, Spanish, Vietnamese)

ENG-2 – ASK FOR PERSON 2 ONLY

How well does (Name of Person 2) speak English - very well, well, not well, not at all?

- <1> Very well
- <2> Well
- <3> Not well
- <4> Not at all

ANCESTRY & LANGUAGE PROBES

ANCW

The previous set of questions was about ancestry and language. The first question in this series was, **“What is your ancestry or ethnic origin?”** (And I also asked, **“What is (Name of Person 2)’s ancestry or ethnic origin?”**)

- In your own words what did you think this question was asking? What do you think they mean by ‘ancestry’ here? How do you define **“ethnic origin?”**

- Is ethnic origin different from race, or are they the same? Please explain

- How did you come up with your response to the question about ancestry and ethnic origin? Did you think about specific family members? Who were they and why did you think about them? Were there family members you did not consider? (Who and why not?)

- A list of ethnic origins is sometimes read to people if they are not sure how to answer this question. For example: *Italian, Jamaican, African-American, Cambodian, Cape Verdean, Norwegian, Dominican, French Canadian, Haitian, Korean, Lebanese, Polish, Nigerian, Mexican, Taiwanese, Ukrainian and so on.* Do you think this list helps to understand this question better? Why or why not?

- Is the list complete or should other countries or ethnic origins be included? Is the list about the right length?

LANX-1

Next I asked you a couple questions about language. The first was, “**Do you speak a language other than English at home?**” (I also asked, “**Does (Person 2) speak a language other than English at home?**”)

- When I asked you this question, please tell me what you were thinking about and how you arrived at your answer. Please explain.

- Was it easy or difficult to answer this question? Please explain.

LANW-1 – ASK IF LANX-1 =YES (PAGE 9_=)

The next question in this series for people who speak a language other than English in the home is, **“What is this language?”**

- Was this question easy or difficult to understand and answer? Please explain.

- Several examples are sometimes read to people if they are not sure how to answer this question: **“For example: Korean, Italian, Spanish, Vietnamese.”** Would these examples help you understand this question better? Why or why not?

ENG-1

Another question I asked was: **“How well do you speak English - very well, well, not well, not at all?”** (I also asked, **“How well does (Name of Person 2) speak English - very well, well, not well, not at all?”**)

- What were you thinking about when you heard that question? Was it difficult to answer?

- Please describe what you think each of the answer categories: “very well,” “well,” “not well,” and “not at all” mean to you. What would it take for you to say that someone speaks a language...

Very well?: _____

Well?: _____

Not well?: _____

Not at all?: _____

MIGRATION QUESTIONS

MIGA

Did you live in this (BUILDING TYPE FROM PAGE 2) 1 year ago?

1. Yes ———▶ GO TO PROBES
2. No

MIGB

Did you live in the United States, Puerto Rico or another country?

1. United States ———▶ GO TO MGW1a
2. Puerto Rico ———▶ GO TO MGW1a
3. Another Country ———▶ GO TO MGW1

MGW1

What was the foreign country?

MGW1a

What was the street address? _____

MGW2

What was the city or town? _____

MGW4 (DO NOT ASK IF MIG-B = 2 (PR))

What was the county? _____

MGW4a (ASK IF MIG-B = 2 (PR))

What was the “municipio?” _____

MGST

What was the state? _____

MGW6

What was the ZIP code? _____

MIGRATION PROBES

MIGA

The first question I asked in the next series was, “**Did you live in this (BUILDING TYPE) 1 year ago?**”

- In your own words what did you think this question was asking?

- This question refers “1 year ago.” Please tell me what you think this specific date would be – that is, what month and year?

MIGB

For anyone who answered as having lived in another place one year ago, the next question is, “**Did you live in the United States, Puerto Rico or another country?**”

- Is there another way you might ask this question?

MGW1

For anyone who answered the last questions as having lived in another country, the next question is: “**What was the foreign country?**”

- Is there another way you might ask this question?

- What does **'foreign'** mean to you within this context?
Is there a different way you might say **'foreign'**?

MGW1a - MGW6

For anyone who answered that they lived in another place one year ago, we ask a series of questions about the address where they lived, including the **street address, city or town, county, state, and zip code** were (one year ago).

- Do you understand these terms?

- IF ANY TERM IS NOT UNDERSTOOD, PROBE ON SPECIFIC TERMS AS NECESSARY.

MARRIAGE & FAMILY QUESTIONS

MAR

I will now be asking about your marital status.

Are you married, widowed, divorced, separated or never married?

<1> Now married

<4> Separated

<2> Widowed

<5> Never married □ GO TO FER (PAGE 17)

<3> Divorced

MARHIS1

In the past 12 months, did you get married?

1. Yes

2. No

MARHIS2

In the past 12 months, did you become a (widow/widower)?

1. Yes

2. No

MARHIS3

In the past 12 months, did you get divorced?

1. Yes

2. No

NUMMAR

How many times have you been married? Is that once, twice, or three or more times?

1. Once

2. Twice

3. Three or more times

MARYR

In what year did you (get/last get) married? _ _ _ _

FER (IF FEMALE, 15-50 YEARS OLD)

Have you given birth to any children in the past 12 months?

1. Yes
2. No

GCL (IF AGE ≥ 30 YEARS OLD)

Do you have any of your grandchildren under the age of 18 living in this (BUILDING TYPE)?

1. Yes
2. No □ GO TO PROBES

GCR

Are you currently responsible for most of the basic needs of any of your grandchildren under the age of 18 who live in this (BUILDING TYPE)?

1. Yes
2. No □ GO TO PROBES

GCM

How long have you been responsible for these grandchildren?

1. Less than 6 months
2. 6 to 11 months
3. 1 to 2 years
4. 3 to 4 years
5. 5 or more years

MARRIAGE & FAMILY PROBES

MAR

In this group of questions, I asked about marriage and family. The first of these questions was: **“I will now be asking about your marital status. Are you married, widowed, divorced, separated or never married?”**

- Was this easy or difficult to answer? Did you find an appropriate category for your situation? Please explain.

- Were the terms and language in this question clear and easy to understand? Were there any other words you might use instead of the words in this question?

MARHIS1 - MARHIS3 (IF MAR = 5 (PAGE 16), GO TO FER PROBES)

I also asked you several questions about whether or not you got married, became a (widow/widower), or got divorced **“in the past 12 months,”**

- These questions all referred to the time period **“in the past 12 months.”** Please tell me what you think this specific period would be – that is, from what month and year to what month and year?

NUMMAR

Another question I asked was: **“How many times have you been married? Is that once, twice, or three or more times?”**

- Did you have any difficulty answering this question? Please describe what you were thinking when deciding on the correct answer?

- For this question, would you count civil ceremonies and church ceremonies to the same person as one or two marriages? Please explain your answer.

MARYR

The next question I asked was: **“In what year did you (get/last get) married?”**

- Did you have any difficulty answering this question? Please describe what you were thinking when deciding on the correct answer?

FER

(If female, 15-50 years old)

I also asked: **“Have you given birth to any children in the past 12 months?”**

- Did you have any difficulty answering this question? Please describe what you were thinking when deciding how to answer?

GCL

The next question I asked was: **“Do you have any of your grandchildren under the age of 18 living in this (BUILDING TYPE)?**

- When I asked you this question, what you were thinking about and how you arrived at your answer. Was it easy or difficult to answer this question? Please explain.

- This question asks about “grandchildren.” Please tell me who you think would be included in this question, for example, would you include anyone other than biological grandchildren of your own? What about step- or foster grandchildren? What about someone else’s grandchildren who live in this house?

GCR

For anyone who says they have grandchildren under the age of 18 living with them, we ask:
“Are you currently responsible for most of the basic needs of any of your grandchildren under the age of 18 who live in this (BUILDING TYPE)?”

- What did you think this question was asking? PROBE ON MEANING OF ‘basic needs’ IF NOT VOLUNTEERED.

GCM

Here is another question that is asked if there are grandchildren in the home: **“How long have you been responsible for these grandchildren?”**

- Please tell me in your own words what you think this question is asking.

- What do you think is meant by being **“responsible for these grandchildren?”**

MILITARY QUESTIONS

MILA

Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard? Do not include training for the Reserves or National Guard but do include activation, for example, for the Persian Gulf War.

1. Yes
2. No □ GO TO MILC
<DK/RE> □ GO TO MILC

MILB

When were you on active duty?

- <1> Now on active duty _____ }
<2> On active duty during the last 12 months, but not now } → GO TO MILP
<3> On active duty in the past _____ }

MILC (ASK IF MILA=2, REF or DK)

Have you ever been in the U.S. military Reserves or the National Guard?

1. Yes □ GO TO SERVICE1 PAGE 22
2. No □ GO TO PROBES SECTION.

MILP (ASK IF MILA=1)

CAPI: HAND R CARD F
Using Card F, please tell me each period in which you served on active duty, even if it was just for part of the period.

CATI:
Did you serve on active duty during:
[READ RESPONSE CATEGORIES]

Mark all that apply, even if the person served for only part of the period

- <11> September 2001 or later
- <12> August 1990 to August 2001 (including Persian Gulf War)
- <13> September 1980 to July 1990
- <14> May 1975 to August 1980
- <15> Vietnam Era (August 1964 to April 1975)
- <16> March 1961 to July 1964
- <17> February 1955 to February 1961
- <18> Korean War (July 1950 to January 1955)
- <19> January 1947 to June 1950
- <20> World War II (December 1941 to December 1946)
- <21> November 1941 or earlier

SERVICE1

Do you have a VA service-connected disability rating?

- 1. Yes (such as 0%, 10%, 20%, .. , 100%) ———▶ **GO SERVICE2**
- 2. No □ *GO TO PROBES SECTION*

SERVICE2

What is your service-connected disability rating? Is it:
Read all answer categories.

- **0 percent**
- **10 or 20 percent**
- **30 or 40 percent**
- **50 or 60 percent**
- **70 percent or higher**

MILITARY PROBES

MILA

The first question in this series was: **“Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard?”**

- Did you have any difficulty answering this question? Please describe what you were thinking when deciding how to answer?

- This question uses the term “active duty.” What does active duty mean to you?

This question also includes a clarification statement: ***“Do not include training for the Reserves or National Guard but do include activation, for example, for the Persian Gulf War.”***

- In your own words what did you think this statement was requesting?

- Does this additional statement help clarify the question? Why or why not? Is there another way you might explain this question better?

MILB [IF ASKED, PAGE 21]

For anyone who said they were on active duty, we ask: **“When were you on active duty?”** The answer options are: **“Now on active duty,” “on active duty during the last 12 months, but not now,”** and **“on active duty in the past.”**

- What did you think this question was asking?

MILC [IF ASKED, PAGE 21]

The next question I asked was: **“Have you ever been in the U.S. military Reserves or the National Guard?”**

- Did you have any difficulty answering this question? If so, please describe what you were thinking when deciding how to answer.

- This question uses the term “**military Reserves.**” What does “military Reserves” mean to you?

MILP [IF ASKED, PAGE 21]

CAPI: [GIVE R CARD F] For anyone who said they were on active duty, we ask: “**Using Card F, please tell me each period in which you served on active duty, even if it was just for part of the period.**”

CATI: For anyone who said they were on active duty, we ask: “**Did you serve on active duty during...**” then we read the time periods from November 1941 to September 2001.

- What did you think this question was asking?

IF R SERVED ON ACTIVE DUTY [IF MILB=1, PAGE 21]:

- Did you have any difficulty answering this question? If so, please describe what you were thinking when deciding how to answer?

- You selected <R’s ANSWER>. Were there any other times or periods during which you served on active duty?

- Was the answer easy to remember? How confident are you in the time periods you selected?

- HAND R CARD F. Were any of these time periods unclear? Is there an easier way to report the time periods served?

SERVICE1 [IF ASKED, PAGE 22]

For anyone who said they were in the military service, we ask: **“Do you have a VA service-connected disability rating?”**

- What did you think this question was asking?

SERVICE2 [IF ASKED, PAGE 22]

For anyone who said they had a service-connected disability, we ask: **“What is your service-connected disability rating? Is it: 0 percent, 10 or 20 percent, 30 or 40 percent, 50 or 60 percent, 70 percent or higher?”**

- What did you think this question was asking?

IF R REPORTED A SERVICE-CONNECTED DISABILITY:

- Did you have any difficulty answering this question? If so, please describe what you were thinking when deciding how to answer?

- Is there another term you would use for “service-connected disability?” Is there a better way to ask this question?

These are all my questions. Thank you very much for your opinions.

- Do you have any overall opinions about the questions?

- Do you have any other comments or concerns?

- After hearing all of my questions, do you have any questions for me?

I want to thank you very much for your participation. I will now give you \$40 and I will sign a receipt form verifying that you received the money.

INTERVIEWER:

- TURN OFF THE TAPE RECORDER.
- HAND THE CASH INCENTIVE TO THE PARTICIPANT AND HAVE THEM SIGN THE RECEIPT.
- BE SURE TO TAKE SIGNED CONSENT AND INCENTIVE RECEIPT

☐ **End Time:** _____ AM / PM

Section III. Conclusion