

Questionnaire for User Interaction Satisfaction (QUIS)

Please circle the numbers that most appropriately reflect your impressions about using the Census Web site.

1. Tasks can be performed in a straight-forward manner:

Never Always
1 2 3 4 5 6 7

2. Organization of information on the site:

Confusing Very clear
1 2 3 4 5 6 7

3. Use of terminology throughout the site:

Inconsistent Consistent
1 2 3 4 5 6 7

4. Information displayed on the screens:

Inadequate Adequate
1 2 3 4 5 6 7

5. Census Bureau-specific terminology:

Too frequent Appropriate
1 2 3 4 5 6 7

6. Characters on the computer screen:

Hard to read Easy to read
1 2 3 4 5 6 7

7. Learning the site:

Difficult Easy
1 2 3 4 5 6 7

8. Experienced and inexperienced user's needs are taken into consideration:

Never Always
1 2 3 4 5 6 7

9 Finding what you were looking for:

Difficult Easy
1 2 3 4 5 6 7

10 Forward navigation:

Impossible Easy
1 2 3 4 5 6 7

11 Backwards navigation:

Impossible								Easy
1	2	3	4	5	6	7		

12 Overall reactions to the site:

Terrible								Wonderful
1	2	3	4	5	6	7		
Frustrating								Satisfying
1	2	3	4	5	6	7		
Difficult								Easy
1	2	3	4	5	6	7		

13 Please add any additional comments: