

Appendix G: Debriefing Questions

1. Can you walk me through your thinking on why you marked (a particular QUIS item) especially low/high? (Do this for several low/high QUIS ratings).
2. How easy or difficult do you feel it was to access the survey? What made it easy or difficult?
3. If we had not mentioned that we would like you to use a computer to complete the survey, would you have preferred to take the paper survey? Why or why not?
4. What was your reaction when asked to create a user name and password in addition to the ACS ID key and password provided on the address label?
 - How did you feel about being asked for another password verification?
 - Why do you think the Census Bureau is asking for this information?
 - What do you think will be done with this information?
5. If you had been asked to complete this whole survey at home (approx. 38 minutes), do you think you would have completed it in one visit, or would you start the survey on one occasion and then come back later to complete it?
6. If you were to take this survey online, would you use the paper copy of the survey to follow along as you took the survey?

FOR THE REQUIRED USER ID CONDITION ONLY:

8. What did you think of the fact that you were required to create a User ID and password and were not given the option to choose not to create them?
 - If the User ID and password creation had been optional, how would that have changed your reaction?
 - Would you have preferred that the User ID and password were optional?
 - Does this extra authentication step have any effect on your confidence that your answers will be kept secure and confidential?
 - Is there anything else that you have not already said, but would like to tell me about your reaction to the required User ID and password?

FOR THE OPTION USER ID CONDITION ONLY:

8. What did you think of having the option to create a User ID and password for accessing your responses at a future time?
 - How would your reaction have been different if the User ID and password had been required and there had been no option for choosing NOT to create them?
 - Would you prefer an optional or required User ID and password?
 - Does completing this extra authentication step have any effect on your confidence that your answers will be kept secure and confidential?
 - Taking into consideration the length of the survey <<Show participant the paper form>>, does this affect your decision? Would you have created an ID and password to have the opportunity to have done the survey in sections?