NOAA Coastal Services Center
Products and Services Evaluation
March 22, 2010

I.   General Information

1.   What is your primary affiliation? (Check one.)

- [ ] Federal Government - NOAA (including contractors)
- [ ] Federal Government - Non-NOAA (including contractors)
- [ ] University/Academic
- [ ] Sea Grant
- [ ] State Government
- [ ] Local Government
- [ ] NGO/Non-Profit
- [ ] Military
- [ ] Private
- [ ] International
- [ ] Other

Please specify NOAA Line Office, Program Office, Federal Agency Name or Other if applicable.

2.   Which of the following best describes your primary role? (Check one.)

- [ ] Data Management
- [ ] GIS
- [ ] Communication Outreach
- [ ] Extension/Education
- [ ] Volunteer
- [ ] Resource Manager
- [ ] Community Planning
- [ ] Research/Science/Engineering
- [ ] Student
- [ ] Other

Please specify

3.   What membership networks are you or our organization a member with? Check all that apply.

- [ ] Emergency Managers
- [ ] Floodplain Managers
- [ ] Land Trusts
- [ ] Local Planning Departments
- [ ] State Coastal Programs
- [ ] Regional Alliances
- [ ] NSGIC (National States Geographic Information Council)
- [ ] TNC (The Nature Conservancy)

☐ NACo (National Association of Counties)
☐ Others
Please specify

4. How frequently do you request products/services from the NOAA Coastal Services Center?

☐ Frequently (about once a month)
☐ Regularly (more than twice a year)
☐ Infrequently (once a year or less)
☐ First time user

II.   Evaluation of Center Products and Services

Please answer the following questions as they relate to the categories of products and services offered by the NOAA Coastal Services Center on this and preceding pages. Skip the line of questioning that applies to products/services you have NOT used.

5. Please fill out the matrix below for the corresponding products and services that you use.

DATA

	Do you use this data? Drop down menu:	How did you find out about the product/service?	What has been the primary use of the product/service?
Land Cover Data	Choose an item.	Choose an item.	Choose an item.
Bathymetric and Topographic Elevation Data	Choose an item.	Choose an item.	Choose an item.
NOAA Shoreline Data	Choose an item.	Choose an item.	Choose an item.
Inventory of Topographic and Bathymetric Elevation Data	Choose an item.	Choose an item.	Choose an item.
Other	Choose an item.	Choose an item.	Choose an item.

Please specify any 'other' answers.

TOOLS and PUBLICATIONS

	Do you use this data? Drop down menu:	How did you find out about the product/service?	What has been the primary use of the product/service?
Legislative Atlas	Choose an item.	Choose an item.	Choose an item.
Multipurpose Marine Cadastre	Choose an item.	Choose an item.	Choose an item.
CanVis	Choose an item.	Choose an item.	Choose an item.

Habitat Priority Planner	Choose an item.	Choose an item.	Choose an item.
Sea Level Rise Visualization	Choose an item.	Choose an item.	Choose an item.
Coastal Inundation Mapping Guidebook	Choose an item.	Choose an item.	Choose an item.
Other	Choose an item.	Choose an item.	Choose an item.

Please specify any 'other' answers.

6. **Please rate the following based on your experience with the indicated product or service you obtained.**

DATA

	Quality of product/service received.	Timeliness of response to request.	Overall satisfaction with service received.	Degree that the product/service met your needs.
Land Cover Data	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Bathymetric and Topographic Elevation Data	Choose an item.	Choose an item.	Choose an item.	Choose an item.
NOAA Shoreline Data	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Inventory of Topographic and Bathymetric Elevation Data	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Other	Choose an item.	Choose an item.	Choose an item.	Choose an item.

Please specify any 'other' answers.

TOOLS and PUBLICATIONS

	Quality of product/service received.	Timeliness of response to request.	Overall satisfaction with service received.	Degree that the product/service met your needs.
Legislative Atlas	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Multipurpose Marine Cadastre	Choose an item.	Choose an item.	Choose an item.	Choose an item.
CanVis	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Habitat Priority	Choose an item.	Choose an item.	Choose an item.	Choose an

Planner				item.
Sea Level Rise Visualization	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Coastal Inundation Mapping Guidebook	Choose an item.	Choose an item.	Choose an item.	Choose an item.
Other	Choose an item.	Choose an item.	Choose an item.	Choose an item.

III. Follow-Up

7. **Will you use our products/services again?**
   ☐ Yes
   ☐ No

8. **Do you have suggestions as to how the Coastal Services Center can improve its products and services?**

9. **What new products/services would you like to see offered?**