

NGS County Scorecard

OMB Control # 0648-0342  
Expires 12/31/2011

Question Heading	Question Text	Answer Choices
<i>User Background</i>	What State are you representing?	Drop Down Menu Choice
	What County are you representing?	Blank
	What best describes your profession?	<ul style="list-style-type: none"> <li>• County Surveyor</li> <li>• County Engineer</li> <li>• Local Government Representative</li> <li>• Geodesist/Cartographer</li> <li>• Other Land Surveyor/Engineer</li> <li>• GIS/Mapping Professional</li> <li>• Other (Please Specify)</li> </ul>
	How familiar are you with NGS Products and Services?	<ul style="list-style-type: none"> <li>• Very Familiar</li> <li>• Familiar</li> <li>• Somewhat Familiar</li> <li>• Not Familiar</li> </ul>
<i>Products and Services</i>	What is the most rigorous geometric (“horizontal”) accuracy requirement for your county?	<ul style="list-style-type: none"> <li>• &lt;2 cm (1 inch)</li> <li>• 2 to 5 cm (1 to 2 inches)</li> <li>• 5 to 10 cm (2 to 4 inches)</li> <li>• 10 to 20 cm (4 to 8 inches)</li> <li>• Other - please specify</li> <li>• Don’t Know</li> </ul>
	What is the most rigorous orthometric height (“vertical”) accuracy requirement for your county?	<ul style="list-style-type: none"> <li>• &lt;2 cm (1 inch)</li> <li>• 2 to 5 cm (1 to 2 inches)</li> <li>• 5 to 10 cm (2 to 4 inches)</li> <li>• 10 to 20 cm (4 to 8 inches)</li> <li>• Other - please specify</li> <li>• Don’t Know</li> </ul>
	If your work or your customers’ work involves GPS/GNSS positioning and heights, how important is each of the following applications? <ul style="list-style-type: none"> <li>• Real-Time Network</li> <li>• Real-Time Kinematic (single-base)</li> <li>• Post-Processed Rapid Static</li> <li>• Post-Processed Static</li> </ul>	<ul style="list-style-type: none"> <li>• Very Important</li> <li>• Important</li> <li>• Somewhat Important</li> <li>• Not Important</li> <li>• Don’t Know</li> <li>• Not Applicable</li> </ul>
	How important are the following NGS products and services in your work or the work of your customers? <ul style="list-style-type: none"> <li>• CORS GPS Data</li> </ul>	<ul style="list-style-type: none"> <li>• Very Important</li> <li>• Important</li> <li>• Somewhat Important</li> <li>• Not Important</li> </ul>

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	<ul style="list-style-type: none"> <li>• Geometric (“Horizontal”) control</li> <li>• Orthometric Height (“Vertical”) control</li> <li>• Datasheets</li> <li>• Shapefiles</li> <li>• Geodetic Software (models, conversions, computations)</li> <li>• Online Tool Kit (models, conversions, computations)</li> <li>• OPUS (including S - Static, RS - Rapid Static, and DB - Database)</li> <li>• Aeronautical Surveys</li> <li>• Accurate Shoreline Data</li> <li>• Tidal Datums (e.g. VDatum, Mean Lower Low Water)</li> <li>• Aerial Imagery (airport, coastal, emergency response)</li> <li>• State Geodetic Advisor Program</li> </ul>	<ul style="list-style-type: none"> <li>• Not Aware of Any Use</li> <li>• Don’t Know</li> </ul>
	<p>How satisfied are you or your customers with the following NGS products and services?</p> <ul style="list-style-type: none"> <li>• CORS GPS Data</li> <li>• Geometric (“Horizontal”) control</li> <li>• Orthometric Height (“Vertical”) control</li> <li>• Datasheets</li> <li>• Shapefiles</li> <li>• Geodetic Software (models, conversions, computations)</li> <li>• Online Tool Kit (models, conversions, computations)</li> <li>• OPUS (including S - Static, RS - Rapid Static, and DB - Database)</li> <li>• Aeronautical Surveys</li> <li>• Accurate Shoreline Data</li> <li>• Tidal Datums (e.g. VDatum, Mean Lower Low Water)</li> <li>• Aerial Imagery (airport, coastal, emergency response)</li> </ul> <p>State Geodetic Advisor Program</p>	<ul style="list-style-type: none"> <li>• Very Satisfied</li> <li>• Satisfied</li> <li>• Somewhat Satisfied</li> <li>• Not Satisfied</li> <li>• Not Aware of Any Use</li> <li>• Don’t Know</li> </ul>
	<p>On which issues relating to geodetic control (positioning and heights) should NGS increase support? (select the top three)</p>	<ul style="list-style-type: none"> <li>• Increasing Horizontal Accuracy</li> <li>• Increasing Vertical Accuracy</li> <li>• Integrating GIS and Control Data</li> </ul>

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		<ul style="list-style-type: none"> <li>• Time Dependent Coordinate Systems</li> <li>• Datum Transformations (e.g., NGVD 29 to/from NAVD88 to/from Mean Lower Low Water</li> <li>• RTK Positioning</li> <li>• Real-Time Networks</li> <li>• VDatum for Coastal Counties</li> <li>• Other (please explain)</li> </ul>
	<p>When NGS introduces a new datum to replace NAD 83, which would you support?</p>	<ul style="list-style-type: none"> <li>• Semi-Dynamic: Plate-Fixed Coordinate system (similar to NAD 83)</li> <li>• Dynamic: Earth-Fixed Time Dependent Coordinate System (such as adopting ITRF)</li> <li>• Dual System</li> <li>• Don't Know</li> </ul>
	<p>Please provide any comments on NGS data products and infrastructure</p>	<p>Blank</p>
<p><b><i>Communications and Outreach</i></b></p>	<p>How could NGS better serve the GIS community? Select all that apply.</p>	<ul style="list-style-type: none"> <li>• Increase Datum Transformation Support</li> <li>• Improvements to OPUS/OPUS-RS</li> <li>• Specific Training for GIS Professionals</li> <li>• Other (please specify)</li> <li>• Don't Know, but I/my customers do use GIS</li> <li>• Don't Know, I have no knowledge/ use of GIS</li> </ul>
	<p>If you have contacted NGS, how well has NGS responded to your needs?</p>	<ul style="list-style-type: none"> <li>• Very Well</li> <li>• Well</li> <li>• Somewhat Well</li> <li>• N/A</li> </ul>
	<p>Which NGS delivery services need improvement? Select that all apply</p>	<ul style="list-style-type: none"> <li>• NGS Web Site</li> <li>• Web Data Services</li> <li>• NGS Data Sheets</li> <li>• Training</li> <li>• Other (please explain)</li> </ul>
	<p>Have you or your customers experienced any of the following problems with NGS data acquired for work?</p> <ul style="list-style-type: none"> <li>• Inappropriate Datum &amp; Projections</li> <li>• Geodetic Data Difficult to Use Within GIS</li> </ul>	<ul style="list-style-type: none"> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• Don't Know</li> </ul>

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	<ul style="list-style-type: none"> <li>• Geodetic Metadata Not Available/Accurate</li> <li>• Time Delays Getting Current Geodetic Data</li> <li>• Other (please specify)</li> </ul>	
	<p>What kind of training formats or media do you or your customers prefer? Select all that apply</p>	<ul style="list-style-type: none"> <li>• Webex</li> <li>• Webcast (non-interactive)</li> <li>• Web Conference (interactive)</li> <li>• Weblog</li> <li>• Message Board</li> <li>• Work-Site</li> <li>• Training Instructions/ Articles in my Organization's Newsletter</li> <li>• Off-Site (e.g. during a conference)</li> <li>• Other (please specify)</li> </ul>
	<p>Over the past year, how important has each of the following been in helping you accomplish your job or the jobs of your customers?</p> <ul style="list-style-type: none"> <li>• State Geodetic Advisor Program</li> <li>• Classroom-based Instruction</li> <li>• Web-based Instruction</li> <li>• Continuing Education</li> <li>• Conference/Workshop</li> <li>• Mentoring Support</li> </ul>	<ul style="list-style-type: none"> <li>• Very Important</li> <li>• Important</li> <li>• Somewhat Important</li> <li>• Not Important</li> <li>• Don't Know</li> </ul>
	<p>Is there a topic relating to NGS products and services that you or your customers would like covered by an NGS-sponsored training class or workshop (e.g., geodetic familiarization, survey metadata, geodesy in GIS, etc.)?</p>	<p>Blank</p>
	<p>How do you or your customers learn of the latest developments in geospatial products and services? Select all that apply.</p>	<ul style="list-style-type: none"> <li>• NGS State Advisor Program</li> <li>• NGS Website</li> <li>• Manufacturer Website</li> <li>• Industry Newsletter</li> <li>• Technical Publication</li> <li>• Employer</li> <li>• Colleagues</li> <li>• Symposia/Workshops</li> <li>• Professional Web Site</li> <li>• Online Forum</li> <li>• Other (please specify)</li> </ul>

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	How familiar are you with the NGS State Advisor Program?	<ul style="list-style-type: none"> <li>• Very Familiar</li> <li>• Familiar</li> <li>• Somewhat Familiar</li> <li>• Not Familiar</li> </ul>
	How familiar are you with the services or training offered by NGS' State Geodetic Advisor Program?	<ul style="list-style-type: none"> <li>• Very Familiar</li> <li>• Familiar</li> <li>• Somewhat Familiar</li> <li>• Not Familiar</li> </ul>
	Which of the following do you or your customers obtain from NGS' State Geodetic Advisor Program in your state or a nearby State? Select all that apply.	<ul style="list-style-type: none"> <li>• Locating Geodetic control Marks</li> <li>• Precise Leveling</li> <li>• Geodetic Surveys/Height Modernization</li> <li>• Geoid Models</li> <li>• Resetting Geodetic Control</li> <li>• Velocity (e.g. HTDP Models)</li> <li>• Tidal Datums</li> <li>• OPUS</li> <li>• PAGES</li> <li>• VDatum</li> <li>• Blue-booking Projects</li> <li>• Datums/Projections</li> <li>• Historical Elevation Data</li> <li>• CORS Data</li> <li>• Antenna Calibration Modeling</li> <li>• Other (please specify)</li> </ul>
	How important is your interaction with NGS' State Geodetic Advisor Program to you or your customers?	<ul style="list-style-type: none"> <li>• Very Important</li> <li>• Important</li> <li>• Somewhat Important</li> <li>• Not Important</li> </ul>
	Please provide any additional comments you have regarding NGS Communications and Outreach.	Blank
<b><i>Customer Satisfaction</i></b>	Overall, What is your level of satisfaction with the products and services NGS provides	<ul style="list-style-type: none"> <li>• Very Satisfied</li> <li>• Satisfied</li> <li>• Somewhat Satisfied</li> <li>• Not Satisfied</li> <li>• No Opinion or N/A</li> </ul>

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