

Hello Everyone-

Now that we are coming out of the recovery phase from the spring floods, I wanted to have an after action evaluation of NWS Services and products provided during the 2010 spring flood. Attached is a survey which should take roughly 25 to 30 minutes to complete. If there is someone else in your office or group that was actively involved with the event, we would welcome their thoughts and opinions as well. We would like to receive all responses by June 15, 2010 (*assuming I am able to distribute this by May 15th*); so roughly a month to respond. If June 15th is not feasible, could you let me know?

To provide some insight on the purpose and goals of the survey: in general we would like a better understanding of your perspective of the timeliness and effectiveness of the NWS Twin Cities flood services and products in preparation and response to this event. We would really like to know your thoughts, both the positive and negative, of the support, services and products that the NWS Twin Cities provided leading up to, during and after the flood. In addition, we would like to know the value of the newer strategies and products employed during the flood, especially the blend of the webinars and the email briefings. Were they useful/not useful and would you like similar products and services in the future from the NWS Twin Cities. Also, based on your responses we will glean some of the best practices to share with NWS offices.

Thank you so much for your time and valued comments. If you have any questions, please feel free to call or email either myself or Todd Krause.

My contact information is 952-368-2542, email Diane.Cooper@noaa.gov

Todd's contact information is 952-361-6670 x 2554, email Todd.Krause@noaa.gov

Thanks again and thank you for all of your support and excellent information during the flood!!

Diane