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PIN/Password (PPW) Services PPW Introduction

Form Approved: OMB No. 3220-0198

If you have already established an account you may [login](#) now.

You must first establish an account in order to access RRB Internet services. To establish an account, follow steps 1 and 2.

1. Go to Box 1 to request a Password Request Code (PRC). A PRC will be sent by US Mail to your address of record.
2. Go to Box 2 when you receive your PRC. Use the PRC to establish your PIN/Password account.

Once you receive your PRC and establish your account, you never need to click on Box 1 or 2 again. You perform steps 1 and 2 only one time. Go to Box 3 for all future access to our online services.

 [View presentation about requesting a PRC](#) 

NOTE: You will not be able to establish an account unless your web browser supports advanced encryption. Some older versions of web browsers are not compatible with the PIN/Password feature.

- 1 [Request a Password Request Code \(PRC\)](#) Obtain a Password Request Code (PRC). A PRC is needed to establish an online account with the RRB.
- 2 [Establish your RRB Internet Account](#) Establish an RRB Internet account after receiving a PRC in the mail. Once the account is established the PRC is no longer needed.

All established accounts should select below to log in to online services

- 3 [Internet Services Log In](#) Access RRB online services.

U.S. Railroad Retirement Board



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PIN/Password (PPW) Services PPW Certification Statement

Any person who knowingly and willingly makes any representation that is false to obtain information from Railroad Retirement Board records and/or that is intended to deceive the Railroad Retirement Board as to the true identity of an individual could be punished by a fine or imprisonment, or both.

I have read the above statement and am the individual to whom the PIN/Password information applies.

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- ▶ [Security Information](#)
- ▶ [Browser Information](#)

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PIN/Password (PPW) Services

Establish your Internet Account

Form Approved: OMB No. 3220-0198

To establish an Internet account, you must have a Password Request Code (PRC). If you have not applied for a PRC, please [click here](#) to go to the PRC request screen. If you have a PRC, complete the items below and click Submit.

Please note the following password rules:

1. Password length must be between 8 and 15 characters
2. Password can contain any combination of the following characters:
 - a through z
 - A through Z
 - 0 through 9
 - pound (#)
 - star (*)

RELATED LINKS

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- ▶ [Paperwork Reduction Act](#)

PRC is case sensitive
Enter the PRC exactly as it appears on your letter
PIN is your Social Security Number (no dashes)

| | |
|----------------------------------------------------------------------------|---------------------------------|
| PRC:* | <input type="text"/> |
| PIN:* | <input type="text"/> (99999999) |
| Create Your Password:* | <input type="text"/> |
| Re-enter Password:* | <input type="text"/> |
| <input type="button" value="Submit"/> <input type="button" value="Clear"/> | |

* Field is required



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Privacy Act Statement

The Railroad Retirement Board is allowed to collect these facts under Section 7(d)(5) of the Railroad Retirement Act. We need to quickly identify who you are and provide the information you requested. Providing us with this information is voluntary. However, without it, we may not be able to give you the information that you want. The Railroad Retirement Board will not use the information for any other purpose.



Paperwork Reduction Act Statement

The information collection meets the clearance requirements of 44 U.S.C. 3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You are not required to answer these questions unless we display a valid Office of Management and Budget Control number. We estimate that it will take you about 1.5 minutes to read the instructions, gather the necessary facts, and answer the questions. If you wish, send comments regarding the accuracy of our estimate, or any other aspect of this form, including suggestions for reducing the completion time to:

Chief of Information Resources Management
Railroad Retirement Board
844 North Rush Street
Chicago, Illinois 60611-2092



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RRB and Internet Security



The RRB is taking all reasonable and appropriate measures to ensure the security of your identity and of the information you share with us.

We recommend that you use a current web browser with advanced encryption if it is available to you.

However, your web browser **must** have at minimum 128-bit encryption to use the login features of [Benefit Online Services](#). There are additional minimum requirements to use on-line services.

You can upgrade your version of Netscape Navigator or Microsoft Internet Explorer to a newer version with advanced encryption. See manufacturer instructions for upgrading other web browsers.

RELATED LINKS

- ▶ [Microsoft Internet Explorer](#) 
- ▶ [Netscape Navigator](#) 
- ▶ [Browser Information](#)

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▶ [Microsoft Internet Explorer](#) 

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Minimum Browser Requirements for Services that use PIN Password

Supported web browsers must have these features enabled:

- Scripting (JavaScript and VBScript)
- Cookies (session cookies, only)
- Secure Sockets Layer (SSL)
- 128-bit encryption
- Adobe Acrobat Reader Plugin, version 5.0 or greater

Microsoft Internet Explorer version 5.0 or greater, and Netscape Navigator version 6.0 or greater meet the minimum requirements for our online services that require Pin Password. Please check the software manufacturer's browser configuration instructions to ensure the above features are enabled.

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