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## PIN/Password (PPW) Services PPW Introduction

Form Approved: OMB No. 3220-0198

If you have already established an account you may [login](#) now.

You must first establish an account in order to access RRB Internet services. To establish an account, follow steps 1 and 2.

1. Go to Box 1 to request a Password Request Code (PRC). A PRC will be sent by US Mail to your address of record.
2. Go to Box 2 when you receive your PRC. Use the PRC to establish your PIN/Password account.

Once you receive your PRC and establish your account, you never need to click on Box 1 or 2 again. You perform steps 1 and 2 only one time. Go to Box 3 for all future access to our online services.

 [View presentation about requesting a PRC](#) 

**NOTE:** You will not be able to establish an account unless your web browser supports advanced encryption. Some older versions of web browsers are not compatible with the PIN/Password feature.

- |          |   |   |
|----------|---|---|
| <b>1</b> | <a href="#">Request a Password Request Code (PRC)</a> | Obtain a Password Request Code (PRC). A PRC is needed to establish an online account with the RRB.                                |
| <b>2</b> | <a href="#">Establish your RRB Internet Account</a>   | Establish an RRB Internet account after receiving a PRC in the mail. Once the account is established the PRC is no longer needed. |

All established accounts should select below to log in to online services

- |          |  |                             |
|----------|--|-----------------------------|
| <b>3</b> | <a href="#">Internet Services Log In</a> | Access RRB online services. |
|----------|--|-----------------------------|

- RELATED LINKS**
- ▶ [Security Information](#)
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## PIN/Password (PPW) Services PPW Certification Statement

Any person who knowingly and willingly makes any representation that is false to obtain information from Railroad Retirement Board records and/or that is intended to deceive the Railroad Retirement Board as to the true identity of an individual could be punished by a fine or imprisonment, or both.

I have read the above statement and am the individual to whom the PIN/Password information applies.



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U.S. Railroad Retirement Board  
844 North Rush Street  
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## PIN/Password (PPW) Services Password Request Code (PRC)

Form Approved: OMB No. 3220-0198

The PRC is used to:

- Establish a RRB account under the railroad employee's Social Security Number (SSN)
- Validate the identity of the person making the request
- Provide the ability to request a PIN and Password

To request a PRC, you will be asked to provide the railroad employee's:

- Full name
- SSN
- Date of birth
- Mailing address

The information you provide is matched against the employee's records, which are stored by the Railroad Retirement Board (RRB). If the information matches, your request will be approved and you will receive your PRC in the mail within 10 business days from the date of the request.

If the information you provide does not match the information stored by the RRB, you will be advised to contact the nearest RRB field office to resolve any discrepancy.

The PRC, which is unique to each individual and may not be shared, must be used within 30 days from the date of the letter to establish a PIN/Password account. If the PRC is not used within the 30 day time frame, you must contact the system administrator to request a new PRC letter.

If you want to block password access to your account to ensure that your personal information cannot be accessed using this automated system, please contact the system administrator.

**At this time only railroad employees can create an account.**

Please answer the following question.

Where does the railroad employee live?

United States  Canada  Other

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## PIN/Password (PPW) Services Password Request Code (PRC)

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Enter information for the railroad employee

RR Employee Name:*	First <input type="text"/>	MI <input type="text"/>	Last <input type="text"/>
Social Security Number:*	<input type="text"/> - <input type="text"/> - <input type="text"/>	Date of Birth:*	<input type="text"/> - <input type="text"/> - <input type="text"/>
Street Address:*	<input type="text"/> <input type="text"/>		
City:*	<input type="text"/>	State:*	<input type="text"/> Zip Code:*
	<input type="text"/>	<input type="text"/>	<input type="text"/>

\* Field is required

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## PIN/Password (PPW) Services Password Request Code (PRC)

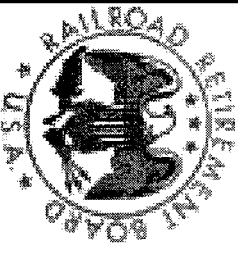
Form Approved: OMB No. 3220-0198

Enter information for the railroad employee

<b>RR Employee Name:*</b>	<b>First</b>	<b>MI</b>	<b>Last</b>
	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Social Security Number:*</b>	<input type="text"/>	<input type="text"/>	<b>Date of Birth:*</b> <input type="text"/>
<b>Street Address:*</b>	<input type="text"/>		
	<input type="text"/>		
<b>Province:*</b>	<input type="text"/>	<b>Country:*</b>	<input type="text"/>
		<b>Postal Code:*</b>	<input type="text"/>
* Field is required			
<input type="button" value="Submit"/> <input type="button" value="Clear"/>			

U.S. Railroad Retirement Board

Date posted: 07/11/2007  
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## Privacy Act Statement

The Railroad Retirement Board is allowed to collect these facts under Section 7(d)(6) of the Railroad Retirement Act. We need to quickly identify who you are and provide the information you requested. Providing us with this information is voluntary. However, without it, we may not be able to give you the information that you want. The Railroad Retirement Board will not use the information for any other purpose.



### Paperwork Reduction Act Statement

The information collection meets the clearance requirements of 44 U.S.C. 3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You are not required to answer these questions unless we display a valid Office of Management and Budget Control number. We estimate that it will take you about 5 minutes to read the instructions, gather the necessary facts, and answer the questions. If you wish, send comments regarding the accuracy of our estimate, or any other aspect of this form, including suggestions for reducing the completion time to:

Chief of Information Resources Management  
Railroad Retirement Board  
844 North Rush Street  
Chicago, Illinois 60611-2092

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### Password Request Code (PRC) Status

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At this time, international addresses cannot request a PRC online.  
Your request must be processed at the field office.  
Please contact your local field office for more information.

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