Planned Work Intended Results Intermediate **Short-Term** Long-term **Activities** Inputs **Outputs Outcomes Outcomes** Outcomes (<2 yr) (2-5 yrs) **Patient Navigators Patient Navigators** # / type PNs recruited & Competent & culturally employed Qualified PN Staff retained sensitive qualifications Program able to recruit · Increased knowledge of qualified PNs • job descriptions & duties community & health care Infrastructure/System **HRSA Funds** type PN assignment system PN Recruitment caseload PNs w/ increased knowledge PN Employment · coverage area of Federal, State & local • type/# PN services provided PN Training non-medical resources **Quality Improvement** PN training PN Assignment Increased knowledge of through **PNDP Resources** • # trained chronic disease care & · type training Grantee institution needed services Increased access to · curriculum & supporting infrastructure(resources, institution/community materials staff, expertise, settingservices to meet medical primary, secondary, & non-medical needs of or tertiary care) patients experiencing Reduced &/or **Navigated Patients** Grantee Partners health disparities eliminated health PN 6 Duties/Services # navigated disparities Patient socio-demographics Type/stage disease **Navigated Patients** Improved disease-Coordination of care specific outcomes •Increase access to care 1) Coordinate health care # completing screening/ among & between services Increased compliance w/ treatment (compliance) medical, social service, & Decreased morbidity screening/ treatment Dropout rate/loss to & mortality due to CBO personnel recommendations follow-up chronic disease Increased kept screening 2) Facilitate/collaborate w/ /treatment appointments community orgs #/type community orgs Reduced barriers to care # patients referred Decreased time from Increased access to health screening to diagnosis care coverage 3) Facilitate CT participation Decreased time from • #/type CTs id'ed for patients Decreased hospitalizations / diagnosis to treatment # patients notified ER visits Increased # patients completing Increased knowledge about 4) Barrier resolution incl. recommended screening #/type barriers clinical trials Proactive or treatment type PN activities to reduce Increased use of Eligible patients barriers prevention behaviors participate in clinical Increased screening rates trials 5) Health insurance # patients uninsured/under- Increased awareness of ombudsman insured who get coverage community providers & agencies/CBOs 6) Conduct outreach #/type outreach activities **Contextual & External Factors**

Grantee institutional setting & organization; chronic disease prevention, screening & treatment programs in Grantee community; unexpected positive and negative events during demonstration project (e.g., changes in Medicare/Medicaid funding; natural disaster; other navigation programs)