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# NFIRS Status Report

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# NFIRS Contract Changes

- The new USFA Operations and Maintenance Contract for NFIRS became effective October 1st
- DHS EAGLE (Enterprise Acquisition Gateway for Leading Edge Solutions) contract
- “Aerient” is the new EAGLE contractor maintaining NFIRS
- Contract structure is different from the Verizon contract
- Currently in a transition period



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# NFIRS User Support

- All NFIRS user support now goes through the NFIRS Support Center
- Why?
  - Bitsy and Marianne are no longer available
  - The NSC gives us a way to track and manage user requests
  - The NSC allows us to track resources used
- (888) 382-3827 or [fema-nfirshelp@dhs.gov](mailto:fema-nfirshelp@dhs.gov)



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# NFIRS January Change Cycle

- Upcoming changes will become effective January, 2008
- The spec cycle changes are posted on [www.nfirs.fema.gov](http://www.nfirs.fema.gov)
- DET changes will go out in a list server email to PMs
- NFIRS 4.1 data will sunset with the January 1<sup>st</sup> 2009 cycle
- No NFIRS 4.1 data will be accepted after that point



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# NFIRS January Change Cycle

## Considerations for evaluating system changes

- Is the change practical and/or feasible?
- What is the cost/benefit ratio?
- How will the change impact future data analyses?
- How will the change affect future data collection?
- Is there more than one requestor for the change?



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# NFIRS January Change Cycle

## Considerations for evaluating system changes

- How will the change affect the NFIRS specification?
- How will the change impact the fire software vendors?
- Is the change categorized as maintenance or as an enhancement?
- Will the change conflict with higher priority work initiatives?
- Is the change simple or complex?



# NFIRS January Change Cycle

## Considerations for evaluating system changes

- Will the change impact the database schema?
- Will the change affect the transaction file format?
- Is it a code change?
- Will the change involve major changes to software?
- Will the change involve multiple software tools and applications?





# NFIRS January Change Cycle

## Considerations for evaluating system changes

- How much will it cost in personnel and funding?
- How many man days will it require to develop and test?
- What is the impact on system Operations and Maintenance?

About 175 maintenance items are currently being tracked

Report any suggestions for new system changes to the NSC



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# Future Major NFIRS Enhancements

## Major Enhancement Areas

- Data collection tools
- Data transmission and validation
- Data output and reporting tools



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# Data Collection

## Web browser data collection tool

- Allows departments, particularly small single station departments, to report quickly and easily
- No install or configuration required
- Easy reporting to meet federal Fire Grants reporting requirements



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# Data Transmission, Validation

- Use of XML technologies
  - Exports
  - Validation
  - Data storage



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# Data Analysis and Reporting

## Revised NFIRS Web Output Reports Tool

- Requirements developed via a contract with Keybridge Technologies, Inc.
- Two year development cycle
- Replaced Actuate COTS reporting engine with Open Source engine
- Rebuilt the reporting framework
- Rebuilt the GUI (user interface)



# Data Analysis and Reporting

## Revised NFIRS Web Output Reports Tool

- Replaced the report designer tool
- Adds many new features and flexibility
- Multi-phased development and implementation
- Phase 1 focuses on porting existing functionality
- Following phases increase functionality
- Phase 1 is currently in early testing
- Demo presentation will follow



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# Data Analysis and Reporting

## Future Data Tools and Features

- Use of OLAP business intelligence tools
- Compare data between departments
- Compare data between states
- Compare data to the national fire experience
- Analyze data flexibly using pivot tables



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# Questions?



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