

**College.gov Online Web Site Survey**  
**Version 3, October 21, 2008**

college.gov would like feedback on your site experience.

Please answer a few brief survey questions below. Your input will help guide the future development of college.gov, and your answers will remain anonymous. The survey will take approximately 5 minutes to complete.

1. Which of the following best describes you?
  - High school student
  - College student
  - Adult student
  - Parent/Family Member of a student
  - Teacher/Counselor
  - Financial Aid Administrator
  - Other, please specify \_\_\_\_\_
  
2. What is the reason for your visit today? (select all that apply)
  - Doing research for myself
  - Doing research for my child/student
  - Learn more about the steps to take to get to college
  - Learn about financial aid for college
  - Checking out the site/evaluating resource
  - Other, please specify \_\_\_\_\_
  
3. Were you able to complete your task today?
  - Yes → skip to question 5
  - No → proceed to question 4
  
4. If you were not able to complete your task, why not? (select all that apply)
  - Could not locate the information I was seeking
  - Site was confusing/hard to navigate
  - Did not find information helpful to me
  - Did not find anything new or valuable to me
  - Need more time to review the site/Need to come back later
  - Other, please specify \_\_\_\_\_
  
5. How valuable did you find the information contained in college.gov?
  - Very valuable – I learned something new today!
  - Somewhat valuable – it reiterated information I already knew
  - Not valuable – I didn't find anything new or interesting here

6. What additional information or features would you like to see on college.gov? (select all that apply)

Ability to create a profile on college.gov

Ability to login and save information

Ability to link my activity on college.gov to my profile on Facebook, MySpace, BeBo, etc.

Ability to upload content I created

Information for adult students

Ability to read and listen to the site in Spanish

Other, please specify \_\_\_\_\_

7. Who would you recommend college.gov to? (select all that apply)

My friends

My parents/family members

My teachers/counselor

My students

My child

My colleagues/co-workers

Other, please specify \_\_\_\_\_ I would not recommend college.gov (please indicate why) \_\_\_\_\_

8. Do you have any further comments about your college.gov experience?