Area Resource File (ARF) User Survey

1. What best describes the type of employment setting in which you use the Area Resource File (ARF)?
   - General public
   - State or Local government
   - Federal government
   - University/Academic
   - Non-Profit Organization
   - Private sector
   - Other (Identify):

2. Which version(s) of the ARF do you currently use?
   - ASCII
   - Access
   - Both

3. How have you obtained the ARF file?
   - Via CD – (please respond to Q3a)
   - Via download – (please respond to Q3b)
   - Both

   3a. How did you learn about obtaining the ARF file? Select all that apply.
   - The new ARF release notification announcement
   - HRSA website
   - Previously ordered
   - Directed by link (Identify source):
   - Called/emailed the HRSA representative for the ARF
   - Called/emailed Quality Resource Systems, Inc.
   - Other source (Identify):

   3b. How did you learn about the free, downloadable availability of the ARF? Select all that apply.
   - ARF website
   - HRSA website
   - Called/emailed the HRSA representative for the ARF
   - Called/emailed Quality Resource Systems, Inc.
   - Other source (Identify):

4. We'd like to learn about your experiences with accessing the ARF.

   4a. Via CD:
    If you ordered by facsimile, were you satisfied with the ease/quickness of the process?
   - Yes
   - No (please comment)
   - N/A

If you ordered by phone/email, were you satisfied with the ease/quickness of the process?
- Yes
- No (please comment)
- N/A

4b. Via download:

How easy was it to download the ARF?
- Very easy
- Somewhat easy
- Somewhat difficult (please describe difficulty)
- Very difficult (please describe difficulty)
- N/A

4c. Please provide any suggestions you may have to improve accessing the ARF.

5. We'd like your feedback about the ARF content.

5a. Overall, are you satisfied with the ARF and how it fits your data needs?
If not, explain why not.
- Yes
- No (please comment)

5b. How satisfied are you regarding the types of data included on the ARF?
- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied (please comment)
- Very dissatisfied (please comment)

5c. Are there additional types of data you would like included on the ARF?
- Yes (if yes, please suggest particular data of interest)
- No

6. If you have had questions regarding using the ARF or regarding the data on the ARF, have these been answered sufficiently?
- Yes
- No (please describe issues you have had getting your questions answered)
- N/A

7. Please provide any general comments you may have about improving the data included on the ARF or the accessibility of the data.