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Clinical Care and Health Survey: Patient Opinions

Patient Opinion Survey

Funded by The Centers for Disease Control and Prevention Atlanta, GA





Public reporting burden of this collection of information varies from 15 to 30 minutes with an estimated average of 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-0769)

We are interested in **your** opinions and experiences when talking with your doctor or health care provider about colon cancer. This may have included a talk about colon cancer screening tests. We would like to know how you feel about talking with your doctor about these issues. **Your** opinions are important to us!

Filling in this survey will help us design programs to help **your** doctor and others give better patient care. You may be contacted one more time in the future so that we can learn more about the opinions and experiences you've had when talking with your doctor about colon cancer.

For this study, **selected** patients 50 years old and older who are active members of the Henry Ford Health System are being sent this survey. You are being paid \$10 to compensate you for your time and effort.

- Your answers are strictly private
- Please **do not** put your name on the survey
- Answers from other patients like you will be combined into one final summary
- Some questions are personal, but provide important information for this study
- It is your choice to skip any questions that you do not want to answer
- Your doctor will **not** see your answers
- Filling in this survey can only improve patient care

We thank you **very** much for taking your time to fill in this survey for us. When you are done, please mail it back to us in the enclosed envelope.

Thank you!

Instructions and Question Examples

This survey has questions that come in different forms several ways it asks questions. When any question asks about "your doctor," it means the doctor or medical practitioner who last gave you a routine check-up. You will need to **write in or check (✓)** what **you** think is the **best** answer. Please see examples below.

Some	e questions look like this:					
A1.	What is your age?	1	Age			
A2.	Are you male or female?		☐ Male ☐ Female			
You	will need to write in your age and check (✔	/) the box for	male or fema	ale.		
Same		lacco think al	Laut bary you	feel about on	-b of the to	-io
	e questions ask you to rate your feelings. P example, some questions look like this:	lease tiiiik ai	JOUL HOW YOU	Teer about ea	CN OI WIE TO	pics.
A3.	How satisfied are you with:	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
	a. the doctor's explanation of the screening procedure					
Pleas	se check (✓) the answer that best shows ho	w you feel.				
	e questions ask you to give us your opinion e statements that you read.	s. Please mar	k how much	you disagree	or agree ab	out each
	example, some questions look like this:					
		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
l	Men get colon cancer more often than vomen	🗅				
Pleas	se check (✓) the answer that best shows ho	w strongly yo	ou disagree or	agree with tl	he statemei	nt.

SECTION A: Tell Us About Yourself

	section asks questions to help us describe patients who he best answer.	take part in the survey. Please write in or check
A1.	What is your age?	L AGE
A2.	What is your sex?	☐ Male ☐ Female
A3.	Do you consider yourself: Please ✓ only one.	☐ Hispanic or Latino ☐ Not Hispanic or Latino
A4.	What is your race? Please ✓ one or more.	 □ White □ Black or African American □ Asian □ American Indian or Alaska Native □ Native Hawaiian or Other Pacific Islander
A5.	What language do you usually speak at home?	☐ English ☐ Spanish ☐ Other (Please specify):
A6.	What is the highest grade or year of school you finished?	 □ Didn't go to school □ Grade school (1-5 years) □ Middle school (6-8 years) □ Some high school (9-11 years) □ High school diploma or G.E.D. □ Vocational or training school □ Some college or Associate's Degree □ College graduate with BA or BS Degree □ Graduate/professional education and/or Degree
A7.	Are you employed?	■ Yes (If Yes, please answer Question A7a.) □ No (If No, please go to Question A8.)
	A7a. Are you employed full time or part time?	Full Time Part Time
A8.	What was your total family income (before taxes) from ALL income sources in your household in the last year? Please ✓ the one that is your best guess.	 Less than \$10,000 \$10,000 to \$19,000 \$20,000 to \$34,000 \$35,000 to \$49,000

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B2a. What type of cancer? (Please specify):

☐ No (If No, please go to Question B3)

Patie	nt Opinion Survey				
B3.	Has anyone in your immediate family (i.e., spouse, children, parents, siblings) ever been diagnosed with cancer? If yes, please list your immediate family members who have had cancer and the type of cancer. List up to 5 family members.	Yes No Don't K	ínow		
	Family Member Type of Cancer				
B4.	Has anyone in your immediate family (i.e., spouse, children, parents, siblings) ever been diagnosed with colon cancer?	Yes No Don't K	(now		
B5.	How likely do you think you are to develop colon cancer sometime in your life? Would you say it is:	Unlikely Neither Likely	ely unlikely y · likely nor unl ely likely	ikely	
B6.	Compared to other people your age, how would you rate your own risk of getting colon cancer?	Much lo Lower About t Higher Much h	he same		
			3		
SECT	ION C: Experience with Tests and Screenings				
	ve are interested in your experience talking with your do ning tests, including colon cancer screening. Please an				ng different
30166	ining tests, including colon cancer screening. I lease an	Swer the follow	wing question.	.	
C1.	Please check (✓) below if your doctor talked to you all up AND / OR anytime in the last five years.	oout any of the	e following iss	ues at your la	ast check-
			oout at last :k-up?		oout in the years?
	Did your doctor talk to you about:	Yes	No	Yes	No
	a. Smoking				
	b. Exercise or physical activity				
	c. Dietary and nutrition habits	П			
	d. Colon cancer screening				

FOR WOMEN:								
e.	Breast cancer screening							
f.	Cervical cancer screening							
FO	R MEN:							
a.	Prostate cancer screening							

C2. Please check (\(\sqrt{} \) below if your doctor did or ordered the following tests at your last check-up AND / OR some other time in the last five years. Done or ordered at last Done or ordered in the check-up? last 5 years? Did your doctor order any of the following tests? Yes No Yes No Ш Ш a. Blood pressure check..... b. Cholesterol test (blood test)..... c. Rectal exam for colon cancer (i.e., "finger" test).... d. FOBT (stool card test)..... e. Flexible sigmoidoscopy..... Colonoscopy..... FOR WOMEN g. Pap smear..... Breast exam..... Mammogram (breast x-ray)..... FOR MEN Prostate specific antigen blood test (PSA)..... ☐ Yes C3. Have you ever had any bowel symptoms (i.e., blood in the stool, changes in bowel movements) □ No that caused your doctor to suggest you be tested for colon cancer? C4. Have you **heard of** the following tests for colon cancer? Yes No a. Rectal exam (i.e., "finger test) ("finger" test)....... b. Fecal occult blood test (FOBT) or Hemoccult test (stool card test)..... c. Fecal immunochemical test (FIT)..... d. Flexible sigmoidoscopy..... e. Colonoscopy..... Virtual colonoscopy..... f. Barium enema.....

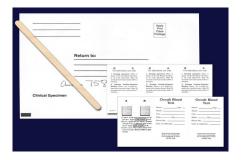
C5. How worthwhile do you think the following tests are for detecting colon cancer early? Please mark

"D	on cancer early? Please mark on't Know" if you have never ard of the test.	Not at all worthwhile	Slightly worthwhile	Somewhat worthwhile	Quite worthwhile	Very worthwhile	Don't Know
a.	Rectal exam ("finger" test)						
b.	Fecal occult blood test (FOBT) or Hemoccult (stool card test)						
C.	Fecal immunochemical test (FIT)						
d.	Flexibly sigmoidoscopy						
e.	Colonoscopy						
f.	Virtual colonoscopy						
g.	Barium enema						

SECTION D: Colon Cancer Screening Experience

Now we are interested in your experience with FOBT, Flexible Sigmoidoscopy, Colonoscopy, and Barium Enema.

FOBT stands for a Fecal Occult Blood Test which is a set of cards to take home to collect 3 stool samples. Then you mail in or return the cards to be tested for hidden blood in the stool. (Sometimes called Hemoccult test or stool card test) *See example card below*.



Flexible Sigmoidoscopy is also called a 'Flex Sig'. A doctor or nurse practitioner inserts a flexible tube into your rectum (or bottom) to check for bowel problems and colon cancer. You have a preparation that you do at home. The Flex Sig is done in a clinic without a sedative. You have to have someone drive you home, and you may have to miss work for the day.

Colonoscopy is a medical procedure which is done in a clinic. It allows for a full viewing of the colon. You have a preparation that you do at home, and during the procedure you are given a sedative. A doctor inserts a flexible tube into your rectum (or bottom) to check for bowel problems and colon cancer. You have to have someone drive you home, and you may have to miss work for the day.

Barium Enema or double contrast barium enema is an x-ray of your colon. You are given an enema with a liquid called barium. Then the doctor takes an x-ray. The barium makes it easy for the doctor to see the outline of your colon on the x-ray to check for polyps or other problems. You have to have someone drive you home, and you may have to miss work for the day.

D1.	wh foll scr	ease check whether and en you have had each of the owing colon cancer reening tests. Please check only one box for each test.	Never had screening	Less than 6 months ago	6 months to a year ago	1–2 years ago	3–5 years ago	6–10 years ago	More than 10 years ago
	a.	FOBT							
	b.	Flexible Sigmoidoscopy							
	c.	Colonoscopy							
	d.	Barium Enema							
Feca	ΙO	ccult Blood Test (FOBT)	(Please s	see the (descrintio	n on na	age 5)		
D2.		ve you been given an FOBT kit	•			ontinue)	age o.,		
DZ.		e last year?	to take noi	iie iii			go to Q	uestion D9	9)
		the last year, were you given an re home?	FOBT kit t	ro					
D3.		ere you given instructions on ho PBT cards?	w to use th	e -	☐ Yes ☐ No				
	do	nen you were given the kit, did s ctor's office give you instructions e FOBT cards?							
D4.	₩e	ere you reminded to return the c	ards?		Yes				
		er you got home, did someone i ctor's office remind you to return		?	□ No				
							ther sfied		
D5.	Но	w satisfied were are you with:		Very Dissatisfied	Dissatisfie	n d Dissa		Satisfied	Very Satisfied
	a.	Colon cancer information giver your doctor's office					ם		
	b.	The doctor's or nurse's explan of the procedures to do the FC test	BT			C	ב		
D6.	Dic	d you return the cards?			`	ontinue) Io, please	e go to Ç	uestion D9	9)
D7.	Die	I you get the results?			_	call from rom the o		or's office	
	Но	w did you get the results?			In perso			шсс	

D8.	Но	w satisfied were you with w satisfied were you with: (Please	Neither Satisfied Very nor Very					
		eck the best answer.)	Dissatisfied	Dissatisfied	Dissatisfied	Satisfied	Satisfied	
	a.	Dietary restrictions for the FOBT						
	b.	Overall preparations for the FOBT						
	C.	Collection of the stool sample						
	d.	Follow up procedures Sending the sample to the clinic or lab						
	e.	Receiving the FOBT results The clinic or lab contacting you about your FOBT test results						
	f.	Explanation of the FOBT test results						
Flexi	ble	Sigmoidoscopy (Flex Sig) (Ple	ase see th	e description	on on page	e 5.)		
D9.		the past 5 years, did your doctor commend a Flex Sig screening?		Yes (Con No (If No,	tinue) please go to	Question D	15)	
D10.	Ho	w satisfied were you with			Neither Satisfied			
		nen your doctor recommended the ex Sig, how satisfied were you with:	Very Dissatisfied	Dissatisfied	nor Dissatisfied	Satisfied	Very Satisfied	
	a.	Colon cancer information given by your doctor's office						
	b.	Your doctor's explanation of the Flex Sig screening						
D11.	Dic	d you schedule an appointment for a Fle	x Sig?	Yes (Cont	tinue) please go to	Question D	15)	
D12.	Dic	d you have the screening?		Yes (Cont	tinue) please go to	Question D	15)	
D13.	Đie	I you get the results?		Phone call fro	m:- Physician			
	Но	w did you get the results?		€	Nurse			
				€ Letter from:	Medical As	sistant		
				€ ECITED HOITE:	Physician			
				€	Clinic Lab			
				☐ Phone cal	ll from the dod	ctor's office		
				_	n the doctor's	office		
				■ In person				

D14.	W	w satisfied were you with nen you had the Flex Sig, how isfied were you with:	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
	a.	Dietary restrictions for the Flex Sig					
	b.	The use of a laxative or enema					
	C.	Overall preparations for the Flex Sig					0
	d.	The convenience of the screening location					٥
	e.	How the screening specialist treated you					
	f.	Your comfort during the Flex Sig procedure					
	g.	The doctor or clinic contacting you about your Flex Sig screening results					
	h.	Explanation of the Flex Sig screening results					
Colo	กดร	scopy (Please see the description	on on nad	e 5)			
D15.	In t	the past 10 years, did your doctor recom Colonoscopy screening?		Yes (Cont	inue) please go to	Section E)	
D16.	Wr	w satisfied were you with nen your doctor recommended the lonoscopy, how satisfied were you h:	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
	a.	Colon cancer information given by your doctor's office					
	b.	Your doctor's explanation of Colonoscopy screening					
D17.		I you or someone at the clinic schedule a lonoscopy appointment for you?	a	Yes (Cont No (If No,	inue) please go to	Section E)	
D18.	Dic	I you have the screening?		Yes (Cont No (If No,	inue) please go to	Section E)	
D19.	Đic	l you get the results?		Phone call fro	m:		
	Но	w did you get the results?		_	Physician Nurse		

☐ Never got the results

	€ Medical Assistant
Lett	e r from: €− Physician €−Clinic €−Lab
	Phone call from the doctor's office
	Letter from the doctor's office
	In person
	Never got the results

D20.	How satisfied were you with When you had the Colonoscopy, how satisfied were you with:		Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
	a.	Dietary restrictions for the Colonoscopy					
	b.	The use of a laxative or enema					
	C.	Overall preparations for the Colonoscopy					
	d.	The convenience of the screening location					
	e.	How the screening specialist treated you					
	f.	Your comfort during the Colonoscopy procedure					
	g.	The doctor or clinic contacting you about your Colonoscopy test results					
	h.	Explanation of the Colonoscopy test results					
CECT	ION	E: Your Opinions About Colon Cance	o.v.				
SECT	ION	E. Tour Opinions About Colon Canci	51				
E1.		r each of the following statements, pleas) if you disagree, agree, or you are not s		Disagree	Agree	<u> </u>	Not Sure
	a.	Eating foods high in fat increases your developing colon cancer					
	b.	Your chances of getting colon cancer a if you have a family member who had cancer	colon				
	C.	Men get colon cancer more often than					
	d.	If a person gets colon cancer, it can be	cured				
	e.	Blood in your stool means you have co for sure					
	f.	A diet with a lot of roughage fiber, like to vegetables, and grains, may reduce you chances of getting colon cancer	ur				
	g.	You should have your stool tested for h blood every year if you are 50 years or					
		If you have colon cancer, you would has symptoms					

SECT	ON	F: Your Opinions About Colon Cance	r Screening				
F1.		cussing colon cancer screening with doctor:	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	a.	is not necessary because of my age					
	b.	is hard to do because my doctor doesn't think it is important					
	C.	is not as important as talking about other health problems I have					
	d.	is only needed if I have symptoms					
	e.	would just mean that I would have to have more unnecessary tests done					
	f.	is not needed because my doctor has already covered all the issues with me					
	g.	would take too much time					
	h.	would make me uncomfortable					
	i.	is hard to do because my doctor is not easy to talk to					
	j.	is a waste of time because when I ask questions, my doctor doesn't have answers					
	k.	would be embarrassing					
		something the doctor won't talk about bed insurance doesn't cover it	cause				
Wheth	er o	r not you have been given an FOBT kit t	o take home,	your opinions	s are importan	t to us.	
Please	che	eck (✓) how strongly you disagree or agr	ee with each	statement be	low about FO	BT (stool c	ards).
F2.	Ha Tes	ving an FOBT (Fecal Occult Blood st):	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
		is needed only if I have symptoms		ū			
	b.	is needed only if there is a family history of colon cancer					
	C.	is not needed if I eat a healthy diet					
	d.	would only detect cancer after it is too late					
	e.	would give me a feeling of control over my health					
	f.	is something I am too busy to do					

		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
g.	would protect my health so I can take better care of my family					
h.	is not as important as screening tests for other diseases and cancers					
i.	is not necessary at my age					
j.	would be awful (disgusting) because I have to handle my stool					
k.	is not needed if I have had it once before					
l.	is nice to be able to do in the privacy of my own home					
m.	involves too much hassle because I have to prepare for the test					
n.	is something I don't know how to do correctly					
0.	is a waste of time because the test is not accurate					
p.	is unnecessary for women because only men are at risk for colon cancer					
q.	is unnecessary if I have a Flex Sig or a Colonoscopy					

Whether or not you have been given a Colonoscopy, your opinions are important to us. Please check (\checkmark) how strongly you disagree or agree with each statement below about Colonoscopy.

Removed entire question about Flexible-Sigmoidoscopy screening test

			Ctrongly		Neither		Ctrongly
F3.	На	ving a Colonoscopy screening test:	Strongly Disagree	Disagree	Agree nor Disagree	Agree	Strongly Agree
	a.	is needed only if there is a family history of colon cancer					
	b.	can prevent me from getting colon cancer by finding and removing polyps that could become cancer					
	C.	is unnecessary if I have an FOBT					
	d.	is unnecessary if I have a Flex Sig					
	e.	is not needed if I eat a healthy diet					
	f.	would only detect cancer after it is too late					

	g.	would give me a feeling of control over my health					
			Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	h.	is something I am too busy to do					
	i.	would protect my health so I can take better care of my family					
	j.	is not as important as screening tests for other diseases and cancers					
	k.	is a hassle because the wait for the appointment is too long					
	l.	is not necessary at my age					
	m.	would be embarrassing					
	n.	would be stressful (fightening, scary) scary					
	0.	would be uncomfortable					
	p.	is not needed if I have had it once before					
	q.	involves too much hassle because I have to prepare for the test					
	r.	is unnecessary for women because only men are at risk for colon cancer					
		r not you have been given an <u>FOBT kit t</u> ons are important to us.	o take home	or had a <u>Flex</u>	Sig or Colono	scopy scre	eening,
F4.	dis	ease check (✓) how strongly you agree or agree with each statement ow.	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	a.	Fitting a Colonoscopy screening test into my schedule is hard					
	b.	I have trouble taking time off from work or changing my schedule to do the Colonoscopy test					
	C.	Colon cancer screening is a way for doctors and insurers to make money					
	d.	I would do the FOBT kit if my doctor tells me to					
	e.	I would have the Flex Sig screening if my doctor tells me to					
	f.	I would have the Colonoscopy screening if my doctor tells me to					

	g.	My doctor never always talks about screening for colon cancer			D. Naithar		
			Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	h.	My doctor never <i>alway</i> s talks about FOBT					
	i. Fitt har	My doctor never always talks about Colonoscopy ting a flex sig screening into my schedulord	□ ÷is-				
	Me	edicare pays for flex sig screening					
	Me	edicare pays for colonoscopy screening					
		r insurance or health plan pays for flex signering	9-				
	•	r insurance or health plan pays for colono reening	oscopy				
		doctor never talks about flex sig					
SECT	ION	G: Social Support					
Pleas	e che	eck (✓) how strongly you disagree or agr	ree with each	statement be	low.		
G1.	my	scussing colon cancer screening with doctor is something that is couraged by:	Strongly Disagree	Disagree	Neither Agree nor Disagree	Aaree	Strongly Aaree
G1.	my end		Strongly Disagree	Disagree		Agree	Strongly Agree
G1.	my end	doctor is something that is couraged by:	Disagree	Disagree	Agree nor Disagree	Agree	• • •
G1.	my end a.	doctor is something that is couraged by: My spouse or partner	Disagree	Disagree	Agree nor Disagree	Agree	• • •
G1.	a. b.	doctor is something that is couraged by: My spouse or partner	Disagree	Disagree	Agree nor Disagree	Agree	• • •
G1.	a. b.	My family	Disagree	Disagree	Agree nor Disagree	Agree	• • •
G1.	a. b. c. d.	My spouse or partner	Disagree	Disagree Disagree Disagree	Agree nor Disagree		• • •
	a. b. c. d.	My spouse or partner	Disagree Disagree Strongly		Agree nor Disagree		Agree
	my end a. b. c. d. e.	My spouse or partner	Disagree Strongly Disagree	Disagree	Agree nor Disagree	Agree	Agree Strongly Agree
	my end a. b. c. d. e. My end a.	My spouse or partner	Disagree Strongly Disagree	Disagree	Agree nor Disagree	Agree	Agree Strongly Agree
	my end a. b. c. d. e. My end a. b.	My spouse or partner	Disagree Strongly Disagree	Disagree	Agree nor Disagree	Agree	Agree Strongly Agree

G3.	-	mething that is encouraged by:	Strongly Disagree	Disagree	Agree nor Disagree	Agree	Strongly Agree
	a.	My spouse or partner \square NA					
	b.	My family					
	C.	My friends					
	d.	My doctor or nurse					
	e.	The popular media (TV, radio, magazines)					
My ha	wing	g a screening flex sig is something th	nat is encour	aged by:			
		_	Strongly Disagree		Neither Agree nor Disagree	Agree	Strongly Agree
-		ouse or partner				u	
b. my		•	-	-	-	-	-
-		etor or nurse	-	-	-	-	-
•		oular media (TV, radio, magazines)			₽		
SECT	ION	H: Plans to Talk about Colon Cancel	or Get Scre	ened			
SECT H1.	Ple dis	H: Plans to Talk about Colon Cancer ease check (') how strongly you sagree or agree with each opinion low.	Strongly Disagree	ened Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	Ple dis	ease check (✓) how strongly you cagree or agree with each opinion	Strongly		Agree nor	Agree	0,
	Ple dis bel	ease check () how strongly you sagree or agree with each opinion low. I plan to discuss colon cancer screening with my doctor at my	Strongly Disagree	Disagree 	Agree nor Disagree	_	Agree
	Ple dis bel a.	ease check (✓) how strongly you cagree or agree with each opinion low. I plan to discuss colon cancer screening with my doctor at my next check-up	Strongly Disagree	Disagree 	Agree nor Disagree	_	Agree
	Ple dis bel a. b.	ease check (✓) how strongly you cagree or agree with each opinion low. I plan to discuss colon cancer screening with my doctor at my next check-up	Strongly Disagree	Disagree 	Agree nor Disagree	_	Agree
	Ple dis bel a. b. c. d.	ease check (✓) how strongly you cagree or agree with each opinion low. I plan to discuss colon cancer screening with my doctor at my next check-up I plan to get screened for colon cancer in the next year I plan to do an FOBT after my next check-up for colon cancer screening in the next year I plan to have a Colonoscopy aftermy next check-up for colon cancer	Strongly Disagree	Disagree 	Agree nor Disagree	_	Agree

Thank you very much for completing this survey

Please place your survey in the enclosed stamped envelope and drop it in the mail for us!

Patient ID