

Attachment 4

Crime Scenarios

IVR Usability Test – Crime Scenarios for no-criminal victimization respondents

Summary of the scenarios

These four crime scenarios that represent a spread across both property crimes and violent crimes. These crime scenarios will be used by respondents who are willing to test the IVR instrument, but who have not experienced a crime victimization in the past 12 months. Such a respondent will take the IVR survey, but report the events described in the scenarios as something that happened to him/her.

Scenario 1

In January, your next-door neighbor had a party that was very loud and disruptive. You went to your neighbor to complain. Your neighbor called you a whiner and punched you in the face. You were taken to the hospital and treated for a broken nose. You went home after being treated and did not stay in the hospital overnight.

Scenario 2

In January, someone broke into your car and stole your car radio/CD player and your GPS . Your car was parked in your driveway. You reported it to your insurance company and to the police. You are still waiting to collect the insurance money.

Scenario 3

In January, you were at a service counter trying to rent a car. You put your cell phone and sun glasses on the counter right by where you were standing. When you turned around to go, you saw that your sun glasses and your cell phone were no longer there.

Scenario 4

In January, you were on a week-long business trip. When you arrived home, you saw that your front door had been broken open. When you walked in, a young kid ran up to you, knocked you down and ran out of the house. You discovered that about \$5,000 worth of electronic equipment was missing and \$1000 in cash. You immediately reported it to the police. You did not suffer any injuries from being knocked down.