OMB #: Exp.:



# Department of Homeland Security E-Verify Evaluation, 2009 Workers Interview Protocol

Conducted by: Westat Revised May 11, 2009

#### **LABEL**

INTERVIEWER:			
DATE OF INTERVIEW:	_	l <u> </u>	.
	MONTH	DAY	YEAR
START TIME:  :_	a.m.	or p.m. (	circle one
END TIME:  :	a.m. or	p.m. (ciro	cle one)
RESULT CODE:			

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Massachusetts Avenue NW., 3<sup>rd</sup> Floor, Washington, DC 20529. **Do not return the completed form to this address.** 

#### **Instructions to Interviewer:**

#### SAY TO WORKER:

Hello, I am (INTERVIEWER NAME) with Westat. [SHOW WESTAT ID BADGE]

[IF AT A HOME, CONFIRM THE ADDRESS] May I please speak with ( $\underline{R}$  NAME)?

We are interviewing workers about their experiences with applying for a job and having their work documents reviewed. PROVIDE  $\underline{R}$  WITH COPY OF BROCHURE.] All the information you give us will be kept private to the extent permitted by law. Your name will not be used in any reports or given to the government. We will give you \$25 cash if you choose to complete the interview. You are not required to do the interview, but we hope you will help us.

Do you have any questions before we start?

[INSTRUCTIONS TO INTERVIEWERS: IF THE RESPONDENT DOES NOT HAVE ANY QUESTIONS, PROCEED TO THE SCREENER QUESTIONS ON NEXT PAGE.]

#### Screener Section: Identifying the Person to Be Interviewed

INSTRUCTION TO INTERVIEWERS: BEFORE THE INTERVIEW, VERIFY THAT THE PERSON YOU ARE SPEAKING TO IS THE PERSON YOU SHOULD INTERVIEW. IF IT IS THE CORRECT PERSON, PROCEED WITH THE INTERVIEW. OTHERWISE, THANK THE PERSON, AND (IF AT A RESIDENCE) ASK THEM IF THE PERSON LIVES AT THIS RESIDENCE. IF THE PERSON LIVES THERE, FIND OUT WHEN YOU MIGHT BE ABLE TO CONTACT HIM/HER TO MAKE AN APPOINTMENT. MAKE SURE YOU EXPLAIN WHY YOU WOULD LIKE TO INTERVIEW THE PERSON. IF THE PERSON DOES NOT LIVE THERE, INQUIRE ABOUT A CURRENT PHONE NUMBER OR RESIDENCE OF THE PERSON TO BE INTERVIEWED, AND WITHDRAW FROM THE RESIDENCE.

S1.	Let me confirm, did you talk to (NAME OF EMPLOYER) about a job during the last year or so?
	YES
S2.	To help make sure I am speaking with the correct person, I'd like to confirm your name, date of birth and the last four digits of your social security number. What is your full name?
	NAME
S3.	Is your date of birth [R DATE OF BIRTH]?
	YES
S4.	Are the last four digits of your Social Security number [R LAST FOUR DIGITS]?
	YES

I.	JOB APPLICATION	<b>AND</b>	HIRING	<b>PROCESS</b>	<b>INCLUDING</b>	THE	<b>POSSIBILITY</b>	OF
	PRESCREENING							

1.	Did you fill out an application form for this job?				
	1 YES				
	2 NO				
2.	Did you have an interview?				
	1 YES				
	2 NO				
	[IF RESPONSES TO BOTH QUESTION 1 AND QUESTION 2 = 2 (NO), SKIP TO QUESTION 4]				
3.	In what order did these things happen? Which step happened first?				
	[SHOW CARD]				
	1 Filled out the application				
	2 Had an interview				
	3 Submitted work documents				
3a.	Which step happened second?				
	[SHOW CARD]				
	1 Filled out the application				
	2 Had an interview				
	3 Submitted work documents				
	4 Not applicable				
4.	Do you remember the month and year when you applied for the job?				
	1 YES				
	2 NO SKIP TO QUESTION 5				
4a.	What month and year did you apply for the job?				
	Month Year				
5.	After you applied for a job with [employer], did you ever receive a job offer?				
	1 YES				
	2 NO SKIP TO OUESTION 6				

5a.	How m	any days did you wait before getting a job offer from the employer?
	1 ON	days [CODE 0 IF EMPLOYER OFFERED THE JOB AT THE INTERVIEW OR I THE SAME DAY AS THE INTERVIEW]
5b.	How di	id you <u>first</u> hear that you had gotten a job offer?
	1	AT THE INTERVIEW/IN PERSON
	2	PHONE
	3	LETTER IN THE MAIL
	4	E-MAIL
	5	OTHER (SPECIFY)
5c.	Did you	u accept the job offer?
	1	YES
	2	NO SKIP TO QUESTION 5e
5d.	How m	any days after receiving the job offer did you accept it?
	1	WITHIN 1 DAY OF RECEIVING JOB OFFER
	2	2-5 DAYS AFTER RECEIVING JOB OFFER
	3	6 DAYS OR MORE AFTER RECEIVING JOB OFFER
	[SKIP	TO QUESTION 6]
5e.	Why di	idn't you accept the job offer?
	[SELE	CT ALL THAT APPLY]
	1	SALARY TOO LOW
	2	RECEIVED A BETTER JOB OFFER
	3	TOLD I COULD NOT START IMMEDIATELY
	4	DECIDED I DID NOT WANT TO WORK FOR THIS EMPLOYER
	5	OTHER (SPECIFY)

6.	Did you ever have to show your identification and work documents to [employer]?				
	[PRESE	NT SHOW CARD	S A AND B]		
	1	YES			
	2	NO SKIP TO	QUESTION 8		
7.	When d	d you show your i	dentification and work doc	uments to the employer?	
	1	At the same time	that you applied for the jo	b	
	2	<u>After</u> you applied	but <u>before</u> you were told v	whether or not you had gotten the job	
	3	After you were to	old you had gotten the job	[ONLY DISPLAY IF Q5 = 1 (NO)]	
8.	Did you	ever fill out a Forr	m I-9 for this employer? [SI	HOW CARD]	
	1 YES 2 NO [IF Q5 = 2 (NO), SKIP TO QUESTION 12]				
	[IF Q5c = 2 (NO), SKIP TO Q16]				
	[IF Q5c = 1 (YES) and RESPONSE IS 2, SKIP TO QUESTION 11]				
9.	Did you employe		I-9 at the same time you	showed your work documents to the	
	1	YES SKIP TO	QUESTION 11		
	2	NO			
10.	At what point in the employment process did you fill out the Form I-9?				
	1	When you applie	d for the job		
	2	<u>After</u> you applied	but <u>before</u> you were told v	whether or not you had gotten the job	
	3	After you were to	old whether or not you had	gotten the job	
	4	On your first day	of work		
	5	After your first da	y of work		
	6	Other (specify) _			

11.	Did you ever actually work for [employer] or for someone [employer] placed you with?				
	1	YES			
	2	NO	SKIP TO QUESTION 12		
11a.	How ma	ny days	s after you were hired did you begin working?		
	1	1-2 DA	YS		
	2	3-5 DA	YS		
	3	6-10 D	AYS		
	4	MORE	THAN 10 DAYS		
	[SKIP T	O QUE	STION 19]		
12.	How did	l you firs	st find out you didn't get the job?		
	1	Contac	cted employer to find out		
	2	Emplo	yer contacted you		
	3	Never	heard back from employer SKIP TO QUESTION 15		
	4	Told in	person at the time of the interview SKIP TO QUESTION 14		
	5	Other	(specify)		
13.	How ma	ny days	s after applying for the job did the employer tell you that you did not get it?		
			IE ANSWER IS IMMEDIATELY, THE SAME DAY, AT THE INTERVIEW, ESPONSE MEANING THAT THERE WAS NO DELAY.]		
	1		_ days		
14.	What did the employer <u>tell</u> you about why you did not get the job?				
	1	NOT A	UTHORIZED TO WORK IN U.S.		
	2	PROB RECO	LEMS WITH MY DOCUMENTS, CLEARANCE, OR SSA OR USCIS RDS		
	3		QUALIFIED FOR JOB [INCLUDE ALL ANSWERS THAT RELATE TO FIC QUALIFICATIONS HERE] (SPECIFY)		
	4	EMPLO	OYER DID NOT SAY ANYTHING SPECIFIC		
	5	OTHE	R (SPECIFY)		

15.	Why do	you think you did not get the job?				
	1	NOT AUTHORIZED TO WORK IN U.S.				
	2	EMPLOYER DOESN'T LIKE PEOPLE WHO ARE IMMIGRANTS				
	3	EMPLOYER DOESN'T LIKE PEOPLE WHO ARE (SPECIFY CATEGORY OTHER THAN IMMIGRANTS) [BLACKS, HISPANIC, NOT SPANISH SPEAKERS, GAYS, ETC.]				
	4	DIDN'T MEET QUALIFICATIONS FOR JOB				
	5	OTHER APPLICANTS BETTER QUALIFIED FOR JOB				
	6	OTHER (SPECIFY)				
16.	At the ti	me you applied for the job, were you working for a different employer?				
	1	YES				
	2	NO SKIP TO QUESTION 18				
17.	Did you quit another job to apply for the job with [employer]?					
	1	YES				
	2	NO SKIP TO QUESTION 18				
17a.	Why did you quit the other job to apply for the job with [employer]?					
	[SELE	CT ALL THAT APPLY]				
	1	JOB WITH [EMPLOYER] PAID MORE SKIP TO QUESTION 18				
	2	DIDN'T LIKE OLD JOB				
	3	JOB WITH [EMPLOYER] HAD BETTER HOURS				
	4	JOB WITH [EMPLOYER] HAD BETTER BENEFITS				
	5	TRANSPORTATION TO JOB WITH [EMPLOYER] WAS EASIER				
	6	OTHER (SPECIFY)				
17b.	Does th	e job with [employer] pay more?				
	1	YES				
	2	2 NO				

- 18. How long after you applied for the job with [employer] was it until you found another job? 1 LESS THAN 1 WEEK AFTER APPLYING FOR THIS JOB 2 1-2 WEEKS AFTER APPLYING FOR THIS JOB 3 MORE THAN 2 WEEKS BUT LESS THAN A MONTH 4 1 MONTH 5 MORE THAN 1 MONTH (PLEASE INDICATE HOW LONG) 6 HAVE NOT YET FOUND ANOTHER JOB **SKIP TO QUESTION 19** 7 NOT LOOKING FOR NEW JOB/STAYED WITH CURRENT EMPLOYER
- 18a. Did the new job pay more, less, or about the same as the job with [employer]?

**SKIP TO QUESTION 19** 

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

# II. TENTATIVE NONCONFIRMATION

19.	Did the	ployer ever tell you there were problems with your work documents?
	1	ES
	2	O SKIP TO QUESTION 20
19a.	What did	he employer tell you?
	[SELEC	ALL THAT APPLY]
	1	HE DOCUMENT PROBLEM WAS THE REASON I DIDN'T GET THE JOB
	2	NEEDED TO CALL OR GO TO SSA TO FIX THE PROBLEM
	3	NEEDED TO CALL OR FAX USCIS TO FIX THE PROBLEM
	4	THER (SPECIFY)
19b. When did they tell you?		
	1	efore you started work or during the application process
	2	our first day of work
	3	-3 days after your first day of work
	4	-5 days after your first day of work
	5	-10 days after your first day of work
	6	lore than 10 days after your first day of work
19c.	Did you	d out what the problem was with your documents?
	1	ES
	2	O SKIP TO QUESTION 20

19d. What was the problem with your documents? [SELECT ALL THAT APPLY] 1 NOT AUTHORIZED TO WORK IN THE US AT THE TIME I APPLIED FOR THE WORK PAPERS WERE EXPIRED AT THE TIME I APPLIED FOR THE JOB 2 3 HAD BECOME A US CITIZEN AND SSA HAD NOT BEEN NOTIFIED 4 NAME HAD CHANGED (E.G., DUE TO MARRIAGE) AND SSA WAS NOT AWARE OF CHANGE 5 USED A NAME, SSN, OR ALIEN NUMBER THAT WAS NOT MINE 6 THE EMPLOYER MADE A MISTAKE IN WHAT HE/SHE TOLD SSA OR USCIS 7 OTHER (SPECIFY)\_\_\_\_\_ 20. Did the employer ever show you the notice of Tentative Nonconfirmation (TNC)? [PRESENT SHOW CARDS C, D, E, and F] 1 YES 2 NO Did you receive a copy of the TNC notice? 1 YES 2 NO Did the employer explain what the notice said? YES 1 2 NO 23. Did a translator help explain what the notice said? YES 1 2 NO SKIP TO QUESTION 24

[IF 19 = 2 (NO) AND 20 = 2 (NO) AND 21 = 2 (NO) AND 22 = 2 (NO) AND 23 = 2 (NO), SKIP TO QUESTION 99.

- 23a. Who provided the translator?
  - 1 EMPLOYER
  - 2 I BROUGHT THE TRANSLATOR WITH ME

24.	The noti	ice asks	s you if you want to contest the findings. What does that mean to you?
25.		Security	explain that you could contest the findings by fixing your documents at the Administration (SSA) or the United States Citizenship and Immigration (S)?
	1	YES	
	2	NO	
26.	Did [em SSA or		explain that you [would be fired/would not be hired] if you did not contact?
	1	YES	
	2	NO	
[IF 20	) = 2 (NC	) AND	21 = 2 (NO), SKIP TO QUESTION 27.]
26a.	Did [em contest?		tell you that it was a good idea to sign the TNC notice saying you want to
	1	YES	
	2	NO	SKIP TO QUESTION 26c
26b.	What re	ason di	d your employer give you to encourage you to contest?
	1	SOIC	COULD WORK LONGER
	2	MY EN	MPLOYER KNEW I WAS WORK-AUTHORIZED
	3		MPLOYER SAID IF I WAS TRULY WORK AUTHORIZED, I SHOULD R UP THE PROBLEM WITH MY DOCUMENTS
	4	OTHE	R:
	[SKIP T	O QUE	STION 26e]
26c.	Did you not wan		yer tell you that it was a good idea to sign the TNC notice saying you <u>did</u> ntest?
	1	YES	
	2	NO	SKIP TO QUESTION 26e

26d.	What reason did your employer give you to discourage you from contesting?					
	1	HE/SHE SAID THAT IT WAS HARD TO FIX RECORDS				
	2	HE/SHE KNEW I WAS <u>NOT</u> WORK-AUTHORIZED				
	3	Other				
26e	Did you	sign the TNC notice telling the employer that you were going to contest?				
	1	YES				
	2	NO				
27.	Did you	actually contact USCIS or SSA?				
	1	YES SKIP TO QUESTION 35				
	2	NO				
28.	Since you hired]?	u decided not to contest, did your employer [fire you/tell you that you wouldn't be				
	1	YES				
	2	NO				
	[IF 5c = 2 (NO) OR 11 = 2 (NO), SKIP TO QUESTION 30]					
29.	Did you	quit this job?				
	1	YES				
	2	NO SKIP TO QUESTION 30				
29a.	When d	When did you quit?				
	1	Same day I was told I needed to fix my records				
	2	days after I was told about my records				
29b.	What wa	s the main reason you quit?				
	1	KNEW I WAS NOT AUTHORIZED TO WORK IN U.S.				
	2.	TOO HARD/INCONVENIENT TO CONTACT SSA OR USCIS				
	3	OTHER (SPECIEY)				

30.	What was the main reason you didn't contact USCIS or SSA?				
	1	NOT AUTHORIZED TO WORK IN U.S.			
	2	TOO MUCH TROUBLE OR TOO HARD TO CONTEST			
	3	FOUND A BETTER JOB			
	4	I DIDN'T UNDERSTAND WHAT I NEEDED TO DO TO CONTEST			
	5	OTHER (SPECIFY)			
	[IF RES	PONSE IS 1, 3, OR 4, SKIP TO QUESTION 35]			
31.		ncerned were you about losing too much time at work and too much pay if you time to contact SSA or USCIS?			
	[SHOW	CARD]			
	1	Very concerned			
	2	Concerned			
	3	Somewhat concerned			
	4	Slightly concerned			
	5	Not at all concerned			
32.	How concerned were you that if you contacted the government you might be punished or arrested or forced to leave the country?				
	[SHOW CARD]				
	1	Very concerned			
	2	Concerned			
	3	Somewhat concerned			
	4	Slightly concerned			
	5	Not at all concerned			

- 33. Did you decide that you would rather get another job with a different employer than take the trouble to contact SSA or USCIS?
  - 1 YES
  - 2 NO
- 34. How worried were you that [employer] would not treat you fairly because you had problems with your documents?

#### [SHOW CARD]

- 1 Very worried
- 2 Worried
- 3 Somewhat worried
- 4 Slightly worried
- 5 Not worried at all SKIP TO QUESTION 35
- 34a. In what ways did you think you might not be treated fairly?
- 35. To what extent did you understand what you needed to do to fix your documents?

#### [SHOW CARD]

- 1 Understood all of it
- 2 Understood most of it
- 3 Understood some of it
- 4 Understood a little of it
- 5 Didn't understand at all

[IF WORKER IS FLUENT IN ENGLISH, CHECK THIS BOX [ ].]

#### [IF BOX IS CHECKED AND:

- IF Q27 = 1 (YES), SKIP TO QUESTION 37
  - IF 27 = 2 (NO) AND 1 (YES) IS SELECTED IN EITHER 20 OR 21, SKIP TO QUESTION 38.
  - IF 27 = 2 (NO) AND 20 = 2 (NO) AND 21 = 2 (NO), SKIP TO QUESTION 42.

36.	Were you concerned at all because you do not speak much English?		
	1	YES	
	2	NO	
	QUESTI	= 2 (NO) AND IF 1 (YES) IS SELECTED IN EITHER 20 OR 21, SKIP TO ON 38. 2 (NO) <u>AND</u> IF 20 = 2 (NO) <u>AND</u> 21 = 2 (NO), SKIP TO QUESTION 42.]	
37.		asy or difficult was it for you to contact Social Security Administration (SSA) or the tizenship and Immigration Service (USCIS) to fix your documents?	
	[SHOW	CARD]	
	1	Very easy	
	2	Easy	
	3	Difficult	
	4	Very difficult	
	[IF RES QUEST	PONSE IS 1 OR 2 AND 1 (YES) IS SELECTED IN EITHER 20 $\underline{OR}$ 21, SKIP TO ION 38.	
	IF RESI	PONSE IS 1 OR 2 <u>AND</u> 20 = 2 (NO) <u>AND</u> 21 = 2 (NO), SKIP TO QUESTION 42.]	
37a.	In what	ways was it difficult?	
	[SELEC	T ALL THAT APPLY]	
	1	TRANSPORTATION TO THE SSA OFFICE IS A PROBLEM	
	2	HAD TO GET CHILD CARE	
	3	EMPLOYER WOULDN'T LET ME HAVE TIME OFF FROM WORK	
	4	HARD TO GET TO SSA OFFICE DURING OPEN HOURS	
	5	DIDN'T HAVE ACCESS TO A PHONE OR FAX MACHINE	
	6	OTHER (SPECIFY)	
	[IF 1 (Y	ES) IS SELECTED IN EITHER 20 <u>OR</u> 21, SKIP TO QUESTION 38.	
	IF 20 =	2 (NO) <u>AND</u> 21 = 2 (NO), SKIP TO QUESTION 42.]	

# III. IMPACT OF TNC ON WORKER

38.	To what extent did you understand what the TNC notice meant?			
	[SHOW CARD]			
	1 Understood all of it			
	2 Understood most of it			
	3	Understood some of it		
	4 Understood a little of it			
	5	Didn't understand at all		
39.	To what	extent did you understand the technical words used in the TNC notice?		
	[SHOW	CARD]		
	1	Understood all of them		
	2	Understood most of them		
	3	Understood some of them		
	4	Understood a few of them		
	5	Didn't understand them at all		
40.	In what I	anguage was the notice?		
	1	ENGLISH		
	2	SPANISH		
	3.	OTHER (SPECIFY)		
40a.	Was the	language one that you can read and understand?		
	1	YES		
	2	NO		

	1	YES
	2	NO SKIP TO QUESTION 42
41a.	To what	extent was your employer able to answer your questions?
	[SHOW	CARD]
	1	Answered all my questions
	2	Answered most of my questions
	3	Answered some of my questions
	4	Answered a few of my questions
	5	Didn't answer any of my questions
42.		you and your employer, did any one else at your employment site know about C situation or problem with your documents?
	1	YES
	2	NO SKIP TO QUESTION 43
42a.	How did	they know?
	[SELEC	T ALL THAT APPLY]
	1	EMPLOYER TOLD ME ABOUT THE TNC WHERE OTHERS COULD HEAR
	2	EMPLOYER POSTED A LIST OF PEOPLE WITH TNCS
	3	I TOLD THEM SKIP TO QUESTION 43
	4	OTHER (SPECIFY)
42b.	Did it bo	ther you that other people knew?
	1	YES
	2	NO

41. Were you able to ask your employer questions about the TNC?

43.	How did v	vou feel about	your TNC situation	or problem with	vour documents?
	I IOVV GIG	you lool about	your rive situation	OI PIODICIII WILLI	, oar accarricrite.

- 1 Anxious or stressed
- 2 Surprised
- Worried
- Not concerned 4
- Other (specify) 5

43a. Please tell me more about how you felt about your TNC.

[IF QUESTION 27 = 2 (NO), SKIP TO QUESTION 103.]

IV.	INFORMATION	EOD	CONTESTING	THE TNO
IV.	INFURIVIATION	FUK	CONTRALING	THE INC

44.	When you decided to contest the finding, did [employer] give you a referral letter [PRESENT SHOW CARDS G, H, I, AND J TO THE WORKER]					
	1	YES				
	2	NO				
	[IF RESI	PONSE IS 2, SKIP TO QUESTION 45]				
44a.	Which o	f these letters did you receive?				
	[SELEC	T ONLY ONE]				
	1	G				
	2	н				
	3	1				
	4	J				
45.	Did [emp	ployer] explain the information in the referral letter to you?				
	1	YES				
	2	NO				
45a.	ia. Did you ask [employer] any questions about what to do?					
	1	YES				
	2	NO				
45b.	How well did you understand what the referral letter was and what it said?					
	[SHOW	CARD]				
	1	Understood all of it				
	2	Understood most of it				
	3	Understood some of it				
	4	Understood a little of it				
	5	Didn't understand at all				

46.		which government agency were you referred, the Social Security Administration (SSA) J.S. Citizenship and Immigration Service (USCIS)?		
	[SELECT ALL THAT APPLY]			
	1	SSA		
	2	USCIS		
47.	-	nployer] give you the address or phone number of a nearby SSA office or the toll-free number?		
	1	YES		
	2	NO		
47a.	Did [em	ployer] tell you how many days you had to contact SSA/USCIS?		
	1	YES		
	2	NO		
47b.	How ma	any days did [employer] say you had to contact SSA/USCIS?		
	1	days		
47c.	Was thi	s enough time for you to take care of your documents?		
	1	YES SKIP TO QUESTION 48		
	2	NO		
47d.	Why wa	asn't this enough time?		
	[SELEC	CT ALL THAT APPLY]		
	1	SICKNESS (SELF OR FAMILY MEMBER)		
	2	NO TRANSPORTATION		
	3	TROUBLE GETTING TO SSA DURING OFFICE HOURS		
	4	OTHER (SPECIFY)		
47e.	Ideally,	how much time do you need?		
	1	DAYS		
	2	WEEKS		

- 48. In general, did you understand how to go about fixing your SSA/USCIS record?
  - 1 YES
  - 2 NO
- 49. Did [employer] tell you that you would [lose your job/not get the job] if you did <u>not</u> fix your SSA/USCIS records?
  - 1 YES
  - 2 NO

[IF QUESTION 5C = 2 (NO), 27 = 1 (YES), AND 1 (SSA) IS SELECTED IN 46, GO TO QUESTION 60.

IF QUESTION 5C = 2 (NO), 27 = 1 (YES), AND <u>ONLY</u> 2 (USCIS) IS SELECTED IN 46, GO TO QUESTION 71.]

# V. EFFECT OF CONTESTING THE TNC ON WORKER'S RELATIONSHIP WITH EMPLOYER

The next set of questions is about what happened with your job when you told your employer that you wanted to contest.

- 50. Were you allowed to keep working/start working or did your employer tell you that you had to fix the problems before starting or continuing work?
  - 1 KEEP WORKING/START WORKING
  - 2 HAD TO FIX PROBLEMS BEFORE STARTING WORK SKIP TO QUESTION 55
  - 3 HAD TO FIX PROBLEMS BEFORE CONTINUING WORK
- 51. Were you able to begin training or did your employer postpone your training until you fixed the problems?
  - 1 BEGIN TRAINING
  - 2 POSTPONE TRAINING
  - 3 NO TRAINING NEEDED
- 52. Were you paid for the work you did while you were fixing the problems?
  - 1 YES
  - 2 NO SKIP TO QUESTION 54
- 53. Were you paid the same amount as other workers doing the same job?
  - 1 YES
  - 2 NO

[IF RESPONSE IS 1, SKIP TO QUESTION 54]

- 53a. How much less per hour were you paid?
  - 1 \$1-3 PER HOUR
  - 2 \$4-6 PER HOUR
  - 3 \$7-9 PER HOUR
  - 4 \$10-12 PER HOUR
  - 5 MORE THAN \$10 PER HOUR

53b.	o. How did you know that you were paid a different amount?			
	[SELEC	CT ALL THAT APPLY]		
	1	LESS THAN ORIGINALLY PROMISED		
	2	CO-WORKER TOLD ME WHAT HE/SHE WAS PAID FOR SAME JOB		
	3	SUPERVISOR TOLD ME		
	4	OTHER (SPECIFY)		
54.	Did you	receive the same work assignments as other workers or different assignments?		
	1	SAME		
	2	DIFFERENT		
	[IF RES	PONSE IS 1, SKIP TO QUESTION 55]		
54a.	Would workers	you say that your assignments were better or worse than those given to other?		
	1 BET	TER		
	2 WO	RSE		
55.	Were ye	ou fired or not hired?		
	1	FIRED		
	2	NOT HIRED		
	3	NEITHER SKIP TO QUESTION 60		
56.	Why do <u>you</u> think you were [fired/not hired]?			
	[SELECT ALL THAT APPLY]			
	1	NOT AUTHORIZED TO WORK IN U.S.		
	2	COMPANY THOUGHT I WAS NOT WORK-AUTHORIZED		
	3	NO JOBS AVAILABLE TO MATCH MY SKILLS		
	4	MISSED TOO MANY DAYS OF WORK		
	5	SUPERVISOR DID NOT LIKE ME		
	6	OTHER (SPECIFY)		

57. What did the employer tell you about why they [fired you/did not hire you]? [SELECT ALL THAT APPLY] 1 NOT AUTHORIZED TO WORK IN U.S. COULD ONLY GET THE JOB IF CALL OR VISIT SSA OR USCIS TO FIX 2 PROBLEMS WITH RECORDS 3 NOT QUALIFIED FOR JOB [INCLUDE ALL ANSWERS THAT RELATE TO SPECIFIC QUALIFICATIONS HERE] (SPECIFY) 4 DIDN'T TELL ME ANYTHING 5 OTHER (SPECIFY) Did you lose the job before you had a chance to fix your records at SSA or USCIS? 58. 1 YES 2 NO IF QUESTION 55 = 1 (YES, FIRED), ASK QUESTION 58a IF QUESTION 55 = 2 (NOT HIRED), SKIP TO QUESTION 59 58a. How many days after you were told about the TNC were you fired? 1 WITHIN 1 DAY 2 2 - 5 DAYS 3 6-10 DAYS MORE THAN 10 DAYS 59. Were you paid for any work you had already done for the employer? 1 YES 2 NO

[IF 1 (SSA) IS SELECTED IN QUESTION 46, GO TO QUESTION 60. IF ONLY 2 (USCIS) IS SELECTED IN QUESTION 46, SKIP TO QUESTION 71.]

## VI. EXPERIENCES IN CONTESTING THE TNC

60.	60. What was the problem with your SSA records?				
	1	DID N	OT NOTIFY SSA WHEN I BECAME A US CITIZEN		
	2	CHAN	GED MY NAME (DUE TO MARRIAGE, ETC.)		
	3	OTHE	R (SPECIFY)		
	4	NOTH	ING, IT WAS MY EMPLOYER'S MISTAKE		
61.	Were yo	ou able	to solve the problem with your SSA records?		
	1	YES	SKIP TO QUESTION 62		
	2	NO			
61a.	What ha	What happened so that you were unable to solve the problem?			
	[SELEC	T ALL	THAT APPLY]		
	1	I GOT PROB	ANOTHER JOB OFFER BEFORE I WAS ABLE TO SOLVE THE LEM		
	2	I DECI	DED IT WAS TOO HARD TO DO OR TOO MUCH TROUBLE		
	3	I DIDN	I'T HAVE/COULDN'T GET THE DOCUMENTS THEY WANTED		
	4	OTHE	R (SPECIFY)		
	[SKIP TO QUESTION 63]				
62.	How long did it take to straighten out the problem?				
	d	ays			
63.	Did you	go to th	ne SSA office?		
	1	YES			
	2	NO	SKIP TO QUESTION 70		

64.	Did you	have so	omeone go to the SSA office with you?			
	1	YES				
	2	NO	SKIP TO QUESTION 65			
64a.	Who we	Who went with you?				
	[SELEC	T ALL	THAT APPLY]			
	1	A FRIE	END OR RELATIVE			
	2	A LAW	/YER			
	3	OTHE	R (SPECIFY)			
64b.	What di	d the pe	erson who went with you do?			
	[SELEC	[SELECT ALL THAT APPLY]				
	1	ACTE	D AS A TRANSLATOR			
	2	OTHE	R (SPECIFY)			
[IF 44	4 = 2 OR	3, SKIF	P TO QUESTION 66.]			
65.	Did you	take th	e referral letter with you?			
	1	YES				
	2	NO				
66.	How ma	any time	s did you have to go to the SSA office to solve your problem?			
	1	ONCE	SKIP TO QUESTION 67			
	2	TWICE	<b>≣</b>			
	3	3 TIME	ES			
	4	MORE	THAN 3 TIMES			

66a.	. What happened that caused you to go to the office more than once?				
	[SELEC	[SELECT ALL THAT APPLY]			
	1	I NEEDED TO BRING ADDITIONAL DOCUMENTS THAT I ALREADY HAD			
	2	I NEEDED TO BRING ADDITIONAL DOCUMENTS THAT I NEEDED TO REQUEST FROM ANOTHER AGENCY			
	3	OTHER (SPECIFY)			
67.	How ma	any hours did you have to wait to speak to someone at the SSA office?			
	ho	ours [CODE 0 IF NO WAIT OR HALF-HOUR OR LESS]			
68.	Did you	have to talk to more than one person before you talked to the "right person?"			
	1	YES			
	2	NO SKIP TO QUESTION 69			
68a.	How ma	any people at SSA did you talk to altogether?			
	1	TWO			
	2	THREE			
	3	MORE THAN THREE (SPECIFY NUMBER)			
69.	How we	re you treated while you were at the SSA office?			
		SCIS) IS SELECTED IN QUESTION 46, GO TO QUESTION 71. IF 2 (USCIS IS LECTED IN QUESTION 46, SKIP TO QUESTION 88]			

70.	What ma	ade you decide not to go to the SSA office?
	[SELEC	T ALL THAT APPLY]
	1	NOT AUTHORIZED TO WORK IN U.S.
	2	DIDN'T THINK THE JOB WAS WORTH THE HASSLE
	3	MIGHT BE DEPORTED
	4	MIGHT BE PUNISHED
	5	Other (specify)
		SCIS) IS SELECTED IN QUESTION 46, GO TO QUESTION 71. IF 2 (USCIS) IS ELECTED IN QUESTION 46, SKIP TO QUESTION 99]
71.	What v	vas the problem with your USCIS documents?
	1	I HAD CHANGED MY NAME SINCE GETTING THE DOCUMENT I USED BUT USCIS DID NOT KNOW
	2	I HAD RENEWED MY WORK PERMIT BUT THE INFORMATION WASN'T IN THE USCIS RECORDS
	3	I'M A REFUGEE OR ASYLEE WITH PERMISSION TO WORK, BUT I RECEIVED A TNC ANYWAY
	4	MY EMPLOYER HAD MADE A MISTAKE IN ENTERING MY INFORMATION; MY USCIS INFORMATION WAS CORRECT
	5	OTHER (SPECIFY)
72.	Were y	ou able to solve the problem with your USCIS documents?
	1 2	YES SKIP TO QUESTION 73 NO
72a.	Why n	ot?
73.	Did you	call the USCIS number?
	1	YES SKIP TO QUESTION 74
	2	NO

73a.	What made you decide not to call?				
	[SELECT ALL THAT APPLY]				
	1	NOT AUTHORIZED TO WORK IN U.S.			
	2	DIDN'T THINK THE JOB WAS WORTH THE HASSLE			
	3	MIGHT BE DEPORTED			
	4	MIGHT BE PUNISHED			
	5	DIDN'T HAVE ACCESS TO A PHONE DURING USCIS BUSINESS HOURS			
	6	OTHER (SPECIFY):			
	ſSKIP	TO QUESTION 80]			
74.	How easy was it to get through to someone who could help you?				
, -,.	1	VERY EASY			
	2	PRETTY EASY TO GET THROUGH			
	3	HAD TO WAIT A PRETTY LONG TIME			
	4.	WAITED FOR A VERY LONG TIME			
75.	Did yo	Did you talk to the official yourself or did someone do it for you?			
	2 FAM 3 THE	SELF IILY MEMBER EMPLOYER MEONE ELSE (SPECIFY)			
76.	How many times did you have to call USCIS to solve your problem?				
	1 2	ONCE SKIP TO QUESTION 77 MORE THAN ONCE			
76a.	Why did you have to call more than once?				
77.	Did you have to talk to more than one person before you could talk to the "right person"?				
	1 2	YES NO SKIP TO QUESTION 79			

78.	How many people did you talk to altogether?				
	1	TWO			
	2	THRE	E		
	3	MORE	E THAN THREE (SPECIFY NUMBER)		
79.	Do yo	Do you think that the USCIS official understood your problem?			
	1 2	YES NO			
80.	Did you visit a USCIS office?				
	1	YES			
	2 IF RES	NO PONSE	[IF RESPONSE TO QUESTION 73 IS 1 (YES), SKIP TO QUESTION 84; TO QUESTION 73 IS 2 (NO), SKIP TO QUESTION 99]		
81.	What m	What made you decide to visit the USCIS office to straighten out the problem?			
82.	How ma	any hou	rs did you have to wait before being helped?		
	h	ours [C	ODE 0 IF NO WAIT OR HALF-HOUR OR LESS]		
83.	Were you told you had to make an appointment and come back?				
	1	YES			
	2	NO			
84.	Did you need to fax your documents to USCIS?				
	1	YES			
	2	NO	SKIP TO QUESTION 88		
85.	Did you use your employer's office fax?				
	1	YES	SKIP TO QUESTION 88		
	2	NO			

- 86. Was it easy or difficult to find a place where you could fax documents to the USCIS official?
  - 1 EASY
  - 2 DIFFICULT

## VII. FINANCIAL BURDEN OF CONTESTING THE TNC

87.	Did you have to spend money on sending faxes to USCIS?					
	1	YES				
	2	NO	SKIP TO QUESTION 88			
87a.	About how much?					
	\$					
88.	Did you lose any time at work in which you were not paid because you had to fix problems with your documents?					
	1	YES				
	2	NO	SKIP TO QUESTION 91			
89.	How many days (or hours) did you lose at work in order to fix your documents?					
	1	HOUF	RS			
	2	DAYS				
90.	How much money did you lose in wages by not working while the problem was being resolved?					
	\$		_			
91.	Did you have to pay for any of the following in order to visit SSA?					
	[SELECT ALL THAT APPLY] [SHOW CARD]					
	1 2 3 4 5 6	Gas for Lodging Babys	transportation or long distance driving ng	SKIP TO QUESTION 92		
91a.	[IF ANY ITEM IN Q91 IS SELECTED] What would be the approximate total cost for these items?					
	\$					

92.	Did you have any other financial costs related to resolving your TNC finding? [THIS
	QUESTION IS ASKING FOR A DESCRIPTION OF COSTS. THE NEXT QUESTION
	WILL ASK FOR A DOLLAR AMOUNT.]

1 YES

2 NO SKIP TO QUESTION 93

92a. What other costs did you have?

92b. How much were they?

\$\_\_\_\_\_

# VIII. BURDEN OF CONTESTING THE TNC

93.		o what extent were you concerned about contacting SSA or USCIS because they were overnment agencies?			
[SHC	SHOW CARD]				
	1	Very concerned			
	2	Concerned			
	3	Somewhat concerned			
	4	Slightly concerned			
	5	Not concerned at all SKIP TO QUESTION 94			
93a.	What were your concerns?				
	[SELEC	SELECT ALL THAT APPLY]			
	1	MIGHT BE DEPORTED			
	2	MIGHT BE PUNISHED			
	3	OTHER (SPECIFY)			
93b.	o. Please describe your concerns.				
[IF W	ORKER	IS FLUENT IN ENGLISH, CHECK THIS BOX [] AND SKIP TO QUESTION 96.]			
94.	Were you concerned because you do not speak much English?				
	1	YES			
	2	NO			
95.	Did you understand what the officials at SSA or USCIS were saying?				
	1	YES			
	2	NO			
95a.	Were yo	u able to talk to someone who speaks your language?			
	1	YES			

2

NO

- 96. Were the agency officials helpful?
  - 1 YES
  - 2 NO SKIP TO QUESTION 96b
- 96a. In what ways were they helpful?

[SKIP TO QUESTION 97]

- 96b. In what ways were the agency officials not helpful?
- 97. Did the officials treat you with respect?
  - 1 YES SKIP TO QUESTION 99
  - 2 NO
- 98. What makes you say this?

[IF QUESTION 5C = 2 (NO), SKIP TO QUESTION 103.]

# IX. TERMINATION IF THE TNC WAS NOT RESOLVED/JOB STATUS WITH THE EMPLOYER

99.	Are you still working for the employer?					
	1	YES	[IF NEITHER QUESTION 61 NOR QUESTION 72 HAS A RESPONSE OF			
			2 (NO), SKIP TO QUESTION 103—IN OTHER WORDS IF THE TNC WAS RESOLVED]			
	2	NO	SKIP TO QUESTION 101			
100.	Did you	r emplo	oyer ever say that [he/she] should fire you, but was not going to do that?			
	1	YES				
	2	NO	SKIP TO QUESTION 103			
100a			loyer explain why [he/she] wasn't going to fire you, even though your ren't in order?			
	1	YES				
	2	NO	SKIP TO QUESTION 103			
100b	. What did	d your	employer say about this?			
[SELECT ALL THAT APPLY]  1 SAID I WAS A GOOD WORKER AND DID NOT WANT ME TO GO						
						2
	3	SAID THEY DID NOT AGREE WITH THE POLICY TO FIRE PEOPLE WHEN DOCUMENTS WERE NOT IN ORDER				
	4	OTHE	ER (SPECIFY)			
	[SKIP T	O QUE	STION 103]			
101.	Did you	quit?				
	1	YES				
	2	NO	SKIP TO QUESTION 102			

101a.	Why dic	d you qu	uit?				
	[SELECT ALL THAT APPLY]						
	1	FOUN	D A JOB THAT PAID MORE				
	2	FOUND A JOB WITH BETTER BENEFITS					
	3	FOUN	D A JOB WITH BETTER HOURS				
	4	FOUN	D A JOB THAT WAS EASIER TO GET TO				
	5	DIDN"	T LIKE WORKING FOR THE EMPLOYER				
	6	OTHE	R (SPECIFY)				
	[SKIP T	O QUE	STION 103]				
102.	Were yo	ou fired	from your job?				
	1	YES					
	2	NO	SKIP TO QUESTION 103				
102a.	How ma		rs after your employer told you there was a problem with your documents				
		days					
102b.	How lor	ng after	you tried to contest the TNC finding were you fired?				
		days					
102c.	Did yo	u actua	Ily leave the job the day you were told you were fired?				
	1	YES	SKIP TO QUESTION 102e				
	2	NO					
102d.	How lo	ong afte	r you were fired did you leave the job?				
		days					
102e.	Were	you pai	d for the time you worked				
	1	YES					
	2	NO					

#### X. EVIDENCE OF WORK AUTHORIZATION AT TIME OF APPLICATION

103. At the time you applied for this job, were you:

[SHOW CARD]

- 1 A U.S. citizen SKIP TO QUESTION 103a
- 2 A lawful permanent resident (i.e., you had a green card) SKIP TO QUESTION 105
- 3 A noncitizen with a work permit/EAD authorizing you to work SKIP TO QUESTION 105
- 4 Other noncitizen authorized to work SKIP TO QUESTION 103b
- Not authorized to work because your work permit/EAD had expired SKIP TO QUESTION 103c
- 6 Other noncitizen without authorization to work SKIP TO QUESTION 103d

103a Were you born in the U.S. or did you become a citizen later

- 1 BORN IN THE U.S.
- 2 BECAME A CITIZEN BECAUSE MY PARENTS BECAME CITIZENS
- 3 BECAME A CITIZEN LATER
- 3 OTHER (SPECIFY)

[SKIP TO QUESTION 105]

103b	What k	t kind of work authorization did you have?					
	1	REFUG	GEE OR ASYLEE				
	2	TEMPO	DRARY PROTECTED STATUS (TPS)				
	3	STUDE	NT AUTHORIZED TO WORK				
	4	HAD A	N H VISA THAT LET ME WORK FOR A PARTICULAR EMPLOYER				
	5	OTHER	R TEMPORARY (NONIMMIGRANT) STATUS AUTHORIZED TO WORK				
	6	OTHER	R (SPECIFY)				
	[SKIP TO	O QUES	STION 105]				
103c.	When di	d you fir	nd out that your work permit or other authorization document had expired?				
	1	BEFOF	RE I APPLIED FOR THE JOB WITH [EMPLOYER]				
	2	WHEN	I APPLIED FOR THE JOB WITH [EMPLOYER]				
	3		I APPLIED FOR THE JOB WITH [EMPLOYER] BUT BEFORE I ED WORKING				
	4	AFTER	I STARTED WORKING ON THE JOB WITH [EMPLOYER]				
103d	When yo	our emp	loyer asked for your documents, what did you show him/her?				
	1	DOCU	MENTS I HAD BORROWED FROM SOMEONE ELSE				
	2	DOCU	MENTS I HAD BOUGHT				
	3	MY DR	IVER'S LICENSE OR OTHER DOCUMENT THAT BELONGED TO ME				
	4	OTHER	R (SPECIFY)				
104.	Since y	ou app	ied for this job, have you gotten documents that allow you to work?				
	1	YES	SKIP TO QUESTION 104a				
	2	NO	SKIP TO OUESTION 105				

104a.	How did	you get these	documents?
-------	---------	---------------	------------

- 1 GOT WORK-AUTHORIZATION FROM USCIS
- 2 GOT A NEW SOCIAL SECURITY CARD FROM SSA
- 3 BOUGHT THEM
- 4 BORROWED THEM
- 5 OTHER (SPECIFY)

## XI. WORKER OPINIONS ABOUT E-VERIFY

105.	Did you know that this employer was using a program to help them determine if workers are legally allowed to work in the United States?					
	1	YES				
	2	NO	SKIP TO QUESTION 106			
105a	. Did <u>y</u>	you know th	ne name of the program?			
	1	YES				
	2	NO	SKIP TO QUESTION 105c			
105b	. Wha	it was the n	ame?			
	[ASI	( IF IT WAS	S E-VERIFY IF NECESSARY TO PROBE]			
	1	E-Verify				
	2	Other (spe	ecify)			
105c	. How	did you kn	ow that this employer was using this program?			
	[SEL	ECT ALL	THAT APPLY]			
	1	1 INCLUDED IN THE JOB AD				
	2	2 EMPLOYER MENTIONED THIS DURING THE APPLICATION PROCESS				
	3	SAW A PO	OSTER (OR RECEIVED A FLIER) WHEN I WAS APPLYING			
	4 REL	SOMEON ATIVE)	E OTHER THAN THE EMPLOYER TOLD ME, (E.G. A FRIEND OR			
	5	I KNEW E	MPLOYERS IN ARIZONA USE IT			
	6	OTHER (F	PLEASE SPECIFY)			
106.			any of your friends or relatives that [employer] uses E-Verify, a program to rmine if workers are legally allowed to work in the United States?			
	1	YES				
	2	NO	SKIP TO QUESTION 107			
106a	. Wha	t have you	told them about E-Verify?			

107.	data	Did you know it is required by Arizona state law for employers to check government databases to help them figure out if new workers are legally allowed to work in the United States?				
	1	YES				
	2	NO	SKIP TO QUESTION 108			
107a		bases to h	now it is required by Arizona state law for employers to check government nelp them figure out if workers are legally allowed to work in the United			
	[SEL	ECT ALL	THAT APPLY]			
	1	NEWSPA	PER (ARTICLE OR AD)			
	2	RADIO				
	3	TV				
	4	BILLBOA	RD			
	5	EMPLOY	ER TOLD ME			
	6	FRIEND				
	7	RELATIVE	Ξ			
	8	COWORK	KER			
	9	OTHER (F	PLEASE SPECIFY)			
107b	.Do y	ou think m	ost workers in Arizona know about this program?			
	1	YES				
	2	NO				
107c	107c. Do you think most workers understand that the E-Verify program is supposed to be used only for new workers?					
	1	YES				
	2	NO				
107d		ou know a e time?	anybody whose employer used E-Verify after they had been on the job for			
	1	YES				
	2	NO				

108.	Have you heard anything about whether other employers in Arizona use or don't use E-Verify?				
	1	YES			
	2	NO SKIP TO QUESTION 109			
108a	. What ha	ave you heard?			
109.	What wo	ould you tell someone to do if they were not authorized to work in the U.S.?			
	[SELEC	T ALL THAT APPLY]			
	1	MOVE TO A STATE THAT DOESN'T REQUIRE EMPLOYERS TO USE E-VERIFY			
	2	BUY OR BORROW DOCUMENTS THAT WILL LET THEM WORK			
	3	APPLY TO AN EMPLOYER THAT DOESN'T USE E-VERIFY			
	4	OTHER (SPECIFY)			
	), GO TO	IDENT MENTIONS CATEGORY 2 (Buy or borrow documents that will let them QUESTION 110. IF CATEGORY 2 IS NOT MENTIONED, SKIP TO QUESTION			
110.	What mi	ight they look for in a document?			
	[SELEC	T ALL THAT APPLY]			
	1	MAKE SURE PICTURE LOOKS LIKE THEM			
	2	MAKE SURE THE INFORMATION IN THE DOCUMENTS DESCRIBES A REAL PERSON			
	3	OTHER (SPECIFY)			
110a	. How h	ard is it to buy or borrow such documents?			
[SHC	[SHOW CARD]				
	1	Very easy			
	2	Easy			
	3	Hard			
	4	Very hard			

110b	10b. How much do such documents cost?						
	1	LESS THAN \$50					
	2	\$50-\$99					
	3	\$100-\$	S199				
	4	\$200-\$	6499				
	5	\$500-\$	8999				
	6	\$1,000	OR MORE				
111.	Do you l	know ar	nyone who has	s left Arizona or plans to leave because of E-Ve	rify?		
	1	YES					
	2	NO	[SKIP TO QUI	ESTION 112]			
111a	. Where o	lid they	move?				
	1	NEW N	MEXICO				
	2	CALIF	ORNIA				
	3	NEVADA					
	4	COLORADA					
	5	UTAH					
	6	OTHER STATE (SPECIFY)					
	7	MEXIC	CO				
	8	OTHE	R COUNTRY (	SPECIFY)			
111b	. How Ion	g along	ago was this?				
	1	Before January 1, 2008, when the Arizona law went into effect					
	2	After J	anuary 1, 2008	3, when the Arizona law went into effect			
112.			at the law that k-authorized is	requires Arizona employers to find out more a a good law?	bout whether		
	1	YES					
	2	NO	SKIP TO QUE	ESTION 112b			
	3 NO OPINION SKIP TO QUESTION 113						

	[SELEC	CT ALL THAT APPLY]				
:	1	PREVENTS PEOPLE WHO AREN'T WORK-AUTHORIZED FROM TAKING JOBS AWAY FROM THOSE WHO ARE				
	2	OTHER (SPECIFY)				
[	[SKIP TO QUESTION 113]					
112b.	Why do	o you think it isn't a good law?				
	[SELEC	CT ALL THAT APPLY]				
	1 DENIES JOBS TO HARD-WORKING PEOPLE					
	2 CAUSES PROBLEMS FOR HISPANICS OR OTHER GROUPS OF WORK					
	3	GIVES EMPLOYERS TOO MUCH POWER				

OTHER (SPECIFY)\_\_\_\_\_

112a. Why do you think it is a good law?

4

#### XI. WORKER DEMOGRAPHICS

**INSTRUCTIONS TO INTERVIEWER:** YOU ALSO NEED TO OBTAIN OR VERIFY THE WORKER'S DEMOGRAPHIC INFORMATION.

113.	In what country were you born?				
	1	U.S.			
	2	MEXICO			
	3	OTHER (SPECIFY)			
114.	What lar	nguages do you speak well?			
	[SELEC	T ALL THAT APPLY]			
	1	ENGLISH			
	2	SPANISH			
	3	VIETNAMESE			
	4	CHINESE			
	5	OTHER (SPECIFY)			
115.	Do you	consider yourself Hispanic or Latino?			
	1	YES			
	2	NO			
116.	What is	your race? You may select more than one category.			
	[RESPC	NDENT MAY CHOOSE MORE THAN ONE]			
	[SHOW	CARD FOR FIRST FIVE CATEGORIES ONLY]]			
	1	American Indian or Alaska Native			
	2	Asian			
	3	Black or African American			
	4	Native Hawaiian or Other Pacific Islander			
	5	White			
	6	SOME OTHER RACE (SPECIFY):			

#### Closure

## **INSTRUCTIONS TO INTERVIEWERS:** AT THE END OF THE INTERVIEW, PLEASE

- ASK IF THE RESPONDENT HAS ANY QUESTIONS ABOUT THE INTERVIEW OR ANYTHING HE/SHE WANTS TO SHARE WITH YOU RELATED TO THE TNC ISSUE;
- ANSWER THE QUESTIONS AS BEST AS YOU CAN;
- THANK THE RESPONDENT AGAIN FOR HIS/HER TIME AND FOR AGREEING TO TALK TO YOU; AND
- GIVE THE RESPONDENT \$25 AND HAVE THE PERSON SIGN THE CASH GIFT RECEIPT.

~ END OF INTERVIEW ~

## Questions to be completed by the interviewer after the interview

#### A. FROM WORKER INTERVIEWS:

INSTRUCTIONS TO INTERVIEWERS: PLEASE COMPLETE THESE QUESTIONS AS SOON AS POSSIBLE AFTER YOU FINISH THE INTERVIEW (BUT NOT WHILE YOU ARE STILL WITH THE WORKER). CONSIDER THESE CAREFULLY. MANY ITEMS WILL AFFECT HOW WE INTERPRET THE RESULTS. PLEASE ANSWER THEM USING BEST JUDGMENT.

	TEMS WILL AFFECT HOW WE INTERPRET THE RESULTS. PLEASE ANSWER HEM USING BEST JUDGMENT.						
1.	Is the respondent:						
	1.	Male					
	2.	Female					
2		you believe thishe was verified?		t was auth	orized to wor	k at the	time
	1.	Yes					
	2.	No					
	2a.	Please	explain	your	response	to	Q2
3.		v confident are PONSE]	you of your	response t	o Q2 above?	[CHOOSE	ONE
	1	Very sure					
	2 3 4	Somewhat sure Somewhat unsu Very unsure					

4.	the em	on your interview with the worker, in your opinion, how well does ployer follow the E-Verify procedures in hiring and verifying this
	worker	? [CHOOSE ONE RESPONSE]
	1 Ve	ry well (followed all or almost all of the requirements)
	2 We	ell (followed most of the requirements)
	3 Me	diocre (followed about half of the requirements)
	4 Poo	or (followed less than half of the requirements)
5.	How co	onfident are you of your answer to Q4? [CHOOSE ONE RESPONSE]
	1 Ve	ry sure
	2 So	mewhat sure
	3 Soi	mewhat unsure
	4 Ve	ry unsure
	[IF QUES	$\Gamma$ ION 4 = 1 (VERY WELL), SKIP TO Q7]
6.		e identify the E-Verify requirements that were not met based or terview with the worker:
		nployer prescreened worker (used E-Verify before job offer was and worker accepted)
	1	Yes
	2	No
	3	Not sure (Explain please:
		)
		nployer allowed person to work until after problem with his/hei documents was resolved
	1.	Yes
	2.	No
	3.	Not sure (Explain please):

			wed worker to be trair was resolved	ned until after the pro	blem with					
	1.	Yes								
	2.									
	3.	Not sure (Explain please):								
	4.	Not appl	:							
6d. Employer told worker that he/she would not be paid or would be paid less until after problem with work documents was resolved										
	1.	Yes								
	2.	No								
	3.	Not sure (Explain please:								
	4.	Not	applicable	(Explain	please):					
6e. Employer notified worker of tentative nonconfirmation  1. Yes										
	<ol> <li>3.</li> </ol>	No Not sure	(Explain please):							

	, p	raca worker with terr	tative nonconfirmation	on notice		
1.	Yes					
2.	No					
3.	Not sure (Explain please):					
		fied worker of referra				
1.	Yes					
2.	No					
3.	Not sure (Explain please):					
_						
4.		applicable	(Explain –	please):		
_						
6h Em	player prov	yidad warkar with SSA	or USCIS referral le	ttor		
1.		vided worker with SSA	tor oscis referrar le	itei		
	Yes					
2.	No					
3.	Not sure	(Explain please:				
4.	Not	applicable	(Explain	please)		

	6i. E	mployer terr	ninated worker if he/	she chose not to co	ntest			
	1.	Yes						
	2.	No						
	3.	Not	sure	(Explain	please):			
	4.	Not	applicable	(Explain	 please):			
7.		e rate the fo	llowing qualities of data.	the respondent, the	e interviewing			
7a.	The respondent's ability to understand questions can be described as:							
	1.	Clearly und	erstood the question	S				
	2.	2. Understood the questions somewhat						
	3.	Appeared to understand, but not sure						
	4. Hardly able to understand questions							
7b.	The respondent was:							
	1.	Truthful in most of his/her responses						
	2.	Somewhat truthful in most of his/her responses						
	3.	Unsure if they were truthful in most of his/her responses						
	4.	Untruthful in about half of his/her responses; truthful in the other half						
	5. Untruthful in most of his/her responses							
7c.	The respondent's level of interest in the interview was:  1. High							
	2.	Average						

3. Low

- 7d. The respondent's proficiency in speaking the English language can be described as:
  - 1. Had no problems speaking English language
  - 2. Had some problems speaking English
  - 3. Spoke English with difficulty or not at all.
- 7e. The respondent's level of cooperativeness was:
  - 1. Very cooperative
  - 2. Somewhat cooperative
  - 3. Uncooperative
- 7f. Did the respondent seem:
  - 4. Very nervous
  - 5. Somewhat nervous
  - 6. Not nervous at all
- 7g. Was the respondent:
  - 1. Very concerned about confidentiality
  - 2. Somewhat concerned about confidentiality
  - 3. Not concerned at all about confidentiality
- 7h. The respondent was interviewed:
  - 1. Without interruptions
  - 2. With some interruptions
  - 3. With multiple interruptions
- 8. How would you rate the overall quality of the data collected from this interview?
  - 1. High quality
  - 2. Good quality

- 3. Unsure
- 4. Poor quality
- 9. Describe any other circumstances surrounding the interview or information about the respondent that you think have affected the quality of the interview. Please provide information about the interview that helps describe unusual response patterns, the respondent's state of mind, the interview setting, and/or the respondent's understanding of the interview.